

Vehicle

**BMW 420d, 140kW**

WBA4E91070G597402



|                          |                         |
|--------------------------|-------------------------|
| Development code         | F36                     |
| Color                    | black-sapphire metallic |
| Actual integration level | F020-22-03-552          |
| Start of warranty        | August 4, 2016          |

▼ Technical Campaigns

There are no campaigns available.

▼ Special information

There are no campaigns available.

▼ Live Diagnosis

⚠ An error has occurred. Please try again later.

▼ Service contracts

No BSI contracts available

You can find additional service contract information and selection options in the DCSNet warranty vehicle enquiry.

▼ Information on faults, workshop/Service Consultation

No information on faults is available.

▼ Navigation map

**Note:** The installed map cannot be identified. One of the following maps could be installed in the vehicle.

| Installed map                                   | Enabling code (subscription)                                                                  | Latest navigation map included in subscription | Latest navigation map subject to charge |
|-------------------------------------------------|-----------------------------------------------------------------------------------------------|------------------------------------------------|-----------------------------------------|
| Road Map EUROPE EVO 2016-2 (as of: Sep 1, 2025) | -                                                                                             | -                                              | -                                       |
| Road Map EUROPE EVO 2016-2 (as of: Sep 1, 2025) | Release code valid for navigation maps with release date up to Dec 31, 2099 (SWID: 01200FFF). | Road Map EUROPE EVO 2025-2                     | -                                       |

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▾ Vehicle details

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|                                                   |                        |
|---------------------------------------------------|------------------------|
| Vehicle type                                      | Passenger car          |
| Brand                                             | BMW                    |
| Model                                             | 420d                   |
| Body                                              | COUPE                  |
| Vehicle identification number (last 7 characters) | G597402                |
| Vehicle identification number (17 characters)     | WBA4E91070G597402      |
| Development code                                  | F36                    |
| Steering                                          | LL                     |
| Engine                                            | B47O                   |
| Engine number                                     | 50469695               |
| Exhaust re-treatment                              | EURO6;W;PI/CI; M, N1 I |
| Transmission                                      | AUT                    |
| Transmission number                               | 0494325WC7             |
| Head unit serial number                           | HB2240G8841405         |
| Drive                                             | HECK                   |
| Integration level                                 | F020-16-07-503         |
| Production date                                   | Jul 28, 2016           |
| Production works                                  | Dingolfing             |
| Delivery date                                     | Jul 29, 2016           |
| Delivering Retailers                              | No information         |
| National-market version                           | EUR                    |
| Paint code                                        | 475                    |
| Upholstery code                                   | HAAT                   |
| Model code                                        | 4E01                   |
| Base type                                         | 4E91                   |
| Lead type                                         | 4E01                   |

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▾ Optional equipment

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**Optional equipment fitted at the factory:**

01CA Selection of COP relevant vehicles  
01CB CO2 package  
0205 Automatic transmission  
021C BMW LA wheel M Double Spoke Bicolor  
0230 EU-specific additional contents

**Retrofitted optional equipment:**

This vehicle has no retrofits.

0258 Tire with run-flat functionality  
02VB Tire pressure display  
0320 Deleted, model lettering  
0321 Exterior parts in vehicle color  
0337 M Sports package  
03DZ Delete extra external lettering  
0420 Sun protection glazing  
0423 Floor mats, velours  
0428 Warning triangle and first aid kit  
0430 Interior/outside mirror with auto dip  
0431 Interior mirror with automatic-dip  
0459 Seat adjuster, electric, with memory  
0465 Through-loading system  
0481 Sports seat  
0488 Lumbar support, driver and passenger  
0493 Storage compartment package  
0494 Seat heating driver/passenger  
04AE Armrest front, retractable  
04FU Fine wood 'Fineline' anthracite/accent  
0502 Headlight cleaning system  
0508 Park Distance Control (PDC)  
0521 Rain sensor  
0522 Xenon Light  
0534 Automatic air conditioning  
0544 Cruise control with braking function  
0548 Kilometer-calibrated speedometer  
0563 Lights package  
0575 Supplementary 12V sockets  
05AS Driving Assistant  
05DA Passenger airbag deactivation  
05DP Park Assist  
0609 Navigation system Professional  
0610 Head-up display  
0676 HiFi speaker system  
0698 Area-Code 2 for DVD  
06AC Intelligent emergency SOS call  
06AE Teleservices  
06AK Connected Drive Services  
06AM Real-Time Traffic Information  
06AN Concierge Services  
06AP Remote Services  
06NS Convenience phone, expanded Smartphone  
06WA Instrument cluster, expanded equipment  
0704 M Sports suspension  
0710 M leather steering wheel  
0715 M Aerodynamics package  
0760 High gloss shadow line  
0775 Headlining anthracite  
07LF Modell M Sport  
07V2 Anniversary package  
07VB Comfort Package  
0801 German version  
0851 Language version German  
0879 On-board vehicle literature German  
08KA Oil service interval, 24 mos./30,000 km  
08R9 Refrigerant R1234yf  
08TH Road sign detection  
09AA Outer skin protection  
A090 90 AH AGM battery  
POLS Cloth cushion

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▾ Vehicle histories

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| Date                                                                                                    | Type                                                                                                   | Vehicle mileage                                                                                         |                                                                                                        |                                                                                                       | Dealer                                                                                                  | Overview                                                                                              |                                                                                                          |
|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| — 08/26/2025                                                                                            | Key                                                                                                    | 243812 km                                                                                               |                                                                                                        |                                                                                                       | 00502                                                                                                   | Key 0                                                                                                 |                                                                                                          |
| <br>19000<br>01/2027   | <br><br>              | <br>19000<br>01/2027   | <br><br>              | <br>120000<br><br>   | <br><br>04/2027        | <br>110000<br><br>   | <br>50000<br>01/2029   |
| — 08/19/2025                                                                                            | Key                                                                                                    | 243364 km                                                                                               |                                                                                                        |                                                                                                       | 00502                                                                                                   | Key 0                                                                                                 |                                                                                                          |
| <br>19000<br>01/2027   | <br><br>              | <br>19000<br>01/2027   | <br><br>              | <br>120000<br><br>   | <br><br>04/2027        | <br>110000<br><br>   | <br>50000<br>01/2029   |
| — 04/15/2025                                                                                            | Key                                                                                                    | 236162 km                                                                                               |                                                                                                        |                                                                                                       | b2io50012564                                                                                            | Key 0                                                                                                 |                                                                                                          |
| <br>27000<br>01/2027   | <br><br>              | <br>27000<br>01/2027   | <br><br>              | <br>130000<br><br>   | <br><br>-14<br>1.9 %   | <br>110000<br><br>   | <br>60000<br>01/2029   |
| — 04/15/2025                                                                                            | Service                                                                                                | 236162 km                                                                                               |                                                                                                        |                                                                                                       | OSS-<br>50012564<br>Autohaus<br>Schaumberger<br>GmbH,<br>Landsberg am<br>Lech                           | Automatic                                                                                             |                                                                                                          |
| <br>27000<br>02/2027 | <br><br>            | <br>27000<br>02/2027 | <br><br>            | <br>130000<br><br> | <br><br>05/2025<br>✓ | <br>110000<br><br> | <br>60000<br>02/2029 |
| — 01/24/2025                                                                                            | Key                                                                                                    | 232148 km                                                                                               |                                                                                                        |                                                                                                       | b2io50012564                                                                                            | Key 0                                                                                                 |                                                                                                          |
| <br>31000<br>01/2027 | <br><br>            | <br>31000<br>01/2027 | <br><br>            | <br>130000<br><br> | <br><br>04/2025      | <br>110000<br><br> | <br>60000<br>01/2029 |
| — 01/09/2025                                                                                            | Key                                                                                                    | 231400 km                                                                                               |                                                                                                        |                                                                                                       | b2io50012564                                                                                            | Key 0                                                                                                 |                                                                                                          |
| <br>1500<br>11/2025  | <br>1500<br>11/2025 | <br>1500<br>11/2025  | <br>1500<br>11/2025 | <br>130000<br><br> | <br><br>04/2025      | <br>110000<br><br> | <br>1500<br>11/2025  |
| — 01/09/2025                                                                                            | Service                                                                                                | 231400 km                                                                                               |                                                                                                        |                                                                                                       | OSS-<br>50012564<br>Autohaus<br>Schaumberger<br>GmbH,                                                   | Automatic                                                                                             |                                                                                                          |

|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Landsberg am Lech                                                                   |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
|    |    |         |    |    |    |    |    |    |                                                                                       |
| 1500                                                                                | 1500                                                                                |         | 1500                                                                                | 1500                                                                                | 130000                                                                              |                                                                                     | 110000                                                                              | 1500                                                                                 |                                                                                       |
| 12/2025                                                                             | 12/2025                                                                             |         | 12/2025                                                                             | 12/2025                                                                             |                                                                                     | 05/2025                                                                             |                                                                                     | 12/2025                                                                              |                                                                                       |
| ✓                                                                                   | ✓                                                                                   |         | ✓                                                                                   |                                                                                     |                                                                                     |                                                                                     |                                                                                     | ✓                                                                                    |                                                                                       |
| —                                                                                   | 11/04/2024                                                                          | Key     |                                                                                     | 228445 km                                                                           | 00502                                                                               |                                                                                     | Key 0                                                                               |                                                                                      |                                                                                       |
|    |    |         |    |    |    |    |    |    |                                                                                       |
| 3900                                                                                | 3900                                                                                |         | 3900                                                                                | 3900                                                                                | 130000                                                                              |                                                                                     | 110000                                                                              | 3900                                                                                 |                                                                                       |
| 11/2025                                                                             | 11/2025                                                                             |         | 11/2025                                                                             | 11/2025                                                                             |                                                                                     | 04/2025                                                                             |                                                                                     | 11/2025                                                                              |                                                                                       |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
| —                                                                                   | 09/20/2024                                                                          | Key     |                                                                                     | 226598 km                                                                           | 00502                                                                               |                                                                                     | Key 0                                                                               |                                                                                      |                                                                                       |
|    |    |         |    |    |    |    |    |    |                                                                                       |
| 6000                                                                                | 6000                                                                                |         | 6000                                                                                | 6000                                                                                | 120000                                                                              |                                                                                     | 100000                                                                              | 6000                                                                                 |                                                                                       |
| 11/2025                                                                             | 11/2025                                                                             |         | 11/2025                                                                             | 11/2025                                                                             |                                                                                     | 04/2025                                                                             |                                                                                     | 11/2025                                                                              |                                                                                       |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
| —                                                                                   | 08/19/2024                                                                          | Key     |                                                                                     | 224812 km                                                                           | 31892                                                                               |                                                                                     | Remote KeyRead                                                                      |                                                                                      |                                                                                       |
|    |    |         |    |    |    |    |    |    |                                                                                       |
| 8000                                                                                | 8000                                                                                |         | 8000                                                                                | 8000                                                                                | 120000                                                                              |                                                                                     | 100000                                                                              | 8000                                                                                 |                                                                                       |
| 11/2025                                                                             | 11/2025                                                                             |         | 11/2025                                                                             | 11/2025                                                                             |                                                                                     | 04/2025                                                                             |                                                                                     | 11/2025                                                                              |                                                                                       |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
| —                                                                                   | 07/30/2024                                                                          | Key     |                                                                                     | 223343 km                                                                           | 00502                                                                               |                                                                                     | Remote KeyRead                                                                      |                                                                                      |                                                                                       |
|  |  |         |  |  |  |  |  |  |                                                                                       |
| 9000                                                                                | 9000                                                                                |         | 9000                                                                                | 9000                                                                                | 110000                                                                              |                                                                                     | 100000                                                                              | 9000                                                                                 |                                                                                       |
| 11/2025                                                                             | 11/2025                                                                             |         | 11/2025                                                                             | 11/2025                                                                             |                                                                                     | 04/2025                                                                             |                                                                                     | 11/2025                                                                              |                                                                                       |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
| —                                                                                   | 03/13/2024                                                                          | Key     |                                                                                     | 213294 km                                                                           | 00502                                                                               |                                                                                     | Key 0                                                                               |                                                                                      |                                                                                       |
|  |  |         |  |  |  |  |  |  |                                                                                       |
| 20000                                                                               | 20000                                                                               |         | 20000                                                                               | 20000                                                                               | 21000                                                                               |                                                                                     | 8000                                                                                | 20000                                                                                |                                                                                       |
| 11/2025                                                                             | 11/2025                                                                             |         | 11/2025                                                                             | 11/2025                                                                             |                                                                                     | 04/2025                                                                             |                                                                                     | 11/2025                                                                              |                                                                                       |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
| —                                                                                   | 03/13/2024                                                                          | Service |                                                                                     | 213294 km                                                                           | 00502 Müller & Klöck GmbH, Schwabmünchen                                            |                                                                                     | Manual                                                                              |                                                                                      |                                                                                       |
|  |  |         |  |  |  |  |  |  |  |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     | ✓                                                                                   |                                                                                     | ✓                                                                                   |                                                                                      |                                                                                       |
|                                                                                     |                                                                                     |         |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
| —                                                                                   | 03/13/2024                                                                          | Repair  |                                                                                     | 213308 km                                                                           | 00502 Müller & Klöck GmbH, Schwabmünchen                                            |                                                                                     | Job                                                                                 | Job                                                                                  | Job                                                                                   |

## — Job

## Description:

Is interpreted as a repeat visit: No

## Customer's own words:

|                            |       |
|----------------------------|-------|
| Standard scope of service  | 2 FRU |
| Flat rate unit I 00 00 105 |       |

## — Job

## Description:

Is interpreted as a repeat visit: No

## Customer's own words:

|                            |       |
|----------------------------|-------|
| Service - front brakes     | 6 FRU |
| Flat rate unit I 00 00 612 |       |

|                        |       |   |
|------------------------|-------|---|
| Bremsschutz            | Local | 1 |
| Part I FT99 99 0 000 2 |       |   |

|                                      |   |
|--------------------------------------|---|
| Repair kit, brake pads asbestos-free | 1 |
| Part I 34 10 6 859 181               |   |

|                        |   |
|------------------------|---|
| Torx screw with washer | 4 |
| Part I 34 10 6 864 424 |   |

|                                   |   |
|-----------------------------------|---|
| Brake pad wear sensor, front left | 1 |
| Part I 34 35 6 792 289            |   |

## — Job

## Description:

Is interpreted as a repeat visit: No

## Customer's own words:

|                                                          |       |
|----------------------------------------------------------|-------|
| Removing and installing/replacing both front brake discs | 3 FRU |
| Flat rate unit I 34 11 613                               |       |

|                        |   |
|------------------------|---|
| Clip                   | 2 |
| Part I 34 10 6 790 927 |   |

|                        |   |
|------------------------|---|
| Brake disc, ventilated | 2 |
| Part I 34 11 8 848 417 |   |

|                        |   |
|------------------------|---|
| Inner hex bolt         | 2 |
| Part I 34 21 1 161 806 |   |

## — Job

## Description:

Is interpreted as a repeat visit: No

## Customer's own words:

|                            |       |
|----------------------------|-------|
| Rear brakes service        | 7 FRU |
| Flat rate unit I 00 00 614 |       |

|                                                                |       |   |
|----------------------------------------------------------------|-------|---|
| Bremsschutz<br>Part I FT99 99 0 000 2                          | Local | 1 |
| Hex screw with collar<br>Part I 34 20 6 850 536                |       | 4 |
| Repair kit, brake pads asbestos-free<br>Part I 34 21 6 873 093 |       | 1 |
| Brake pad wear sensor, rear<br>Part I 34 35 6 792 292          |       | 1 |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                 |       |
|---------------------------------------------------------------------------------|-------|
| Removing and installing/renewing both brake discs<br>Flat rate unit I 34 21 932 | 4 FRU |
| Inner hex bolt<br>Part I 34 21 1 161 806                                        | 2     |
| Clip<br>Part I 34 21 6 850 853                                                  | 2     |
| Brake disc, ventilated<br>Part I 34 21 6 864 900                                | 2     |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                           |       |        |
|-----------------------------------------------------------|-------|--------|
| 4 Räder dynamisch gewuchtet<br>Flat rate unit I 99 99 160 | Local | 12 FRU |
|-----------------------------------------------------------|-------|--------|

|   |            |     |           |       |
|---|------------|-----|-----------|-------|
| — | 08/07/2023 | Key | 194648 km | Key 0 |
|---|------------|-----|-----------|-------|

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 12000                                                                               |                                                                                     | 12000                                                                               |                                                                                     | 33000                                                                               | 04/2025                                                                             | 22000                                                                               | 41000                                                                                |
| 10/2024                                                                             |                                                                                     | 10/2024                                                                             |                                                                                     |                                                                                     |                                                                                     |                                                                                     | 10/2026                                                                              |

|   |            |     |           |       |       |
|---|------------|-----|-----------|-------|-------|
| — | 10/06/2022 | Key | 179482 km | 32656 | Key 1 |
|---|------------|-----|-----------|-------|-------|

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 1100                                                                                | 1100                                                                                | 1100                                                                                | 1100                                                                                | 60000                                                                               | 04/2023                                                                             | 47000                                                                               | 1100                                                                                 |
| 04/2023                                                                             | 04/2023                                                                             | 04/2023                                                                             | 04/2023                                                                             |                                                                                     |                                                                                     |                                                                                     | 04/2023                                                                              |

|   |            |         |           |                                                              |           |
|---|------------|---------|-----------|--------------------------------------------------------------|-----------|
| — | 10/06/2022 | Service | 179482 km | 32656                                                        | Automatic |
|   |            |         |           | Autohaus<br>Widmann +<br>Winterholler<br>GmbH,<br>Herrsching |           |

|                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                   |
|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 1100                                                                             | 1100                                                                             | 1100                                                                             | 1100                                                                             | 60000                                                                            | 03/2023                                                                          | 47000                                                                            | 1100                                                                              |
| 03/2023                                                                          | 03/2023                                                                          | 03/2023                                                                          | 03/2023                                                                          |                                                                                  | 03/2023                                                                          |                                                                                  | 03/2023                                                                           |
| ✓                                                                                | ✓                                                                                | ✓                                                                                | ✓                                                                                |                                                                                  |                                                                                  |                                                                                  | ✓                                                                                 |

|   |            |        |           |              |     |
|---|------------|--------|-----------|--------------|-----|
| — | 10/06/2022 | Repair | 179488 km | 32656        | Job |
|   |            |        |           | Autohaus     | Job |
|   |            |        |           | Widmann +    | Job |
|   |            |        |           | Winterholler | Job |
|   |            |        |           | GmbH ,       | Job |
|   |            |        |           | Herrsching   | Job |
|   |            |        |           |              | Job |

#### — Job

**Description:** Standardumfang

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                         |       |
|---------------------------------------------------------|-------|
| Service consultation at the vehicle with service ticket | 0 FRU |
| Flat rate unit I 00 52 052                              |       |

|                            |       |
|----------------------------|-------|
| Standard scope of service  | 2 FRU |
| Flat rate unit I 00 00 105 |       |

#### — Job

**Description:** Motoröl

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                            |       |
|----------------------------|-------|
| Engine oil service         | 3 FRU |
| Flat rate unit I 00 00 610 |       |

|                  |       |   |
|------------------|-------|---|
| Altöl-Entsorgung | Local | 5 |
| Part I FT994G000 |       |   |

#### — Job

**Description:** Kraftstofffilter

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                            |       |
|----------------------------|-------|
| Fuel filter service        | 3 FRU |
| Flat rate unit I 00 00 604 |       |

#### — Job

**Description:** Luftfiltereinsatz

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                             |       |
|-----------------------------|-------|
| Service - air filter insert | 2 FRU |
| Flat rate unit I 00 00 602  |       |

#### — Job

**Description:** Mikrofilter (ggf. weiter Zusatzarbeit(en) beachten)

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter 2 FRU  
Flat rate unit I 00 00 616

— Job

Description: Fahrzeug-Check

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check service 6 FRU  
Flat rate unit I 00 00 624

— Job

Description: R

Is interpreted as a repeat visit: No

Customer's own words:

!!! unknown BMW-Id 1500542 Service Reinigung I & A !!! Local 0 FRU  
Flat rate unit I 15 00 542

— 09/27/2022 Key 179271 km 32656 Remote KeyRead

|                                                                                    |                                                                                    |                                                                                    |                                                                                    |                                                                                    |                                                                                    |                                                                                    |                                                                                     |
|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 1300                                                                               | 1300                                                                               | 1300                                                                               | 1300                                                                               | 60000                                                                              | 47000                                                                              |                                                                                    | 1300                                                                                |
| 04/2023                                                                            | 04/2023                                                                            | 04/2023                                                                            | 04/2023                                                                            |                                                                                    |                                                                                    |                                                                                    | 04/2023                                                                             |

— 06/29/2022 Key 175686 km 09031 Key 1

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 4900                                                                                | 4900                                                                                | 4900                                                                                | 4900                                                                                | 70000                                                                               | 50000                                                                               |                                                                                     | 4900                                                                                 |
| 04/2023                                                                             | 272                                                                                 | 272                                                                                 | 272                                                                                 |                                                                                     |                                                                                     |                                                                                     | 04/2023                                                                              |

— 06/29/2022 Repair 175686 km 09031 Job  
Niederlassung Job  
München Job  
Airportservice Job  
BMW AG, Job  
München- Job  
Flughafen Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Fahrzeugtest fortführen und Quick löschen durchführen laut abschließende,arbeiten,

Program control units 9 FRU  
Flat rate unit I 00 71 349

Resume vehicle test and clear fault memory 2 FRU  
Flat rate unit I 61 00 980

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words: Prüfung i.O.,

Implement fault memory and pressure sensor functional check (in conjunction with one of the traffic reports mentioned above (program control units)  
Flat rate unit I 00 72 677

1 FRU

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Füllstände prüfen und nicht ergänzen  
Flat rate unit I AZ00 33 4

Local

1 FRU

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Endkontrolle  
Flat rate unit I AZ00 45 0

Local

1 FRU

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeugüberprüfung im Rahmen der Annahme  
Flat rate unit I 00 52 054

Local

1 FRU

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

kostenlose Fahrzeugoberwäsche  
Part I 0011319

Local

1

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |  |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|--|
| —                                                                                 | 09/20/2021                                                                        | Key                                                                               | 160051 km                                                                         | Key 1                                                                             |                                                                                   |                                                                                   |                                                                                    |  |
|  |  |  |  |  |  |  |  |  |
| 21000                                                                             | 21000                                                                             | 21000                                                                             | 21000                                                                             | 80000                                                                             |                                                                                   | 70000                                                                             | 21000                                                                              |  |
| 04/2023                                                                           | 551                                                                               | 551                                                                               | 551                                                                               |                                                                                   | 04/2023                                                                           |                                                                                   | 04/2023                                                                            |  |
| —                                                                                 | 09/20/2021                                                                        | Repair                                                                            | 160051 km                                                                         | 09031                                                                             | Job                                                                               |                                                                                   |                                                                                    |  |
|                                                                                   |                                                                                   |                                                                                   |                                                                                   | Niederlassung                                                                     | Job                                                                               |                                                                                   |                                                                                    |  |
|                                                                                   |                                                                                   |                                                                                   |                                                                                   | München                                                                           | Job                                                                               |                                                                                   |                                                                                    |  |
|                                                                                   |                                                                                   |                                                                                   |                                                                                   | Airportservice                                                                    | Job                                                                               |                                                                                   |                                                                                    |  |
|                                                                                   |                                                                                   |                                                                                   |                                                                                   | BMW AG,                                                                           | Job                                                                               |                                                                                   |                                                                                    |  |
|                                                                                   |                                                                                   |                                                                                   |                                                                                   | München-Flughafen                                                                 |                                                                                   |                                                                                   |                                                                                    |  |

#### — Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeugüberprüfung im Rahmen der Annahme  
Flat rate unit I 00 52 054

Local

0 FRU

#### — Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

#### — Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: O-Ton Kunde: Fenster hinten links lässt sich nicht richtig schließen,Einklemmschutz nur nach mehrmaligen Versuchen evtl. Ruhestrom da,sporadisch Batterie angezeigt wird,nach Befund RS SB,Kundenbeanstand ungen nicht nachvollziehbar.,Fahrzeug über Nacht in der Werkstatt stehen lassen.,In der früh Batteriespannung mit Multimeter gemessen 127V i.o,Funktionstest der Fensterheber hinten durchgeführt -> i.o ,Fensterheber verfahren einwandfrei und schließen korrekt ab.,Fehlerspeicherabfrage durchgeführt. Kein relevanter Fehler abgelegt.,Energiediagnose der letzten 2000 km durchgeführt.,Letzte 24 Ruhestromüberwachungen des IBS ausgewertet -> i.o,Kein einziger Ruhestromfehler vorhanden. Ladestrom i.o,Batterietest i.o CC Meldungen der Batterie und gesamt ausgewertet. CC,Meldung ID 229: Batterie stark entladen! // Batterie laden // Batterie,entladen. Motor starten zuletzt bei 149536 km abgelegt und auch nur zu,diesem km stand. Aktueller km stand 149536 -> diff. 10.515km,Status der Fensterheber ausgelesen -> i.o alle Fensterheber sind,normiert und der Einklemmschutz funktioniert einwandfrei.,Erneute initialisierung der FH durchgeführt wie in DE61604393-01,beschrieben. Fensterhebermotor macht keine unnormalen Geräusche.,Dichtungen sind sauber und eine Blockierung erscheint unplausibel.,Generator geprüft. Generator lädt Fahrzeugbatterie korrekt.,Sämtliche ausdrücke im Auftrag hinterlegt.,Sollte Kundenbeanstandung erneut auftreten ist der Fensterheber zu,erneuern. ggf von Kunden aussagekräftiges Video erstellen lassen.,

Flat rate unit I 00 00 006

Carry out energy diagnosis of vehicle battery 1 FRU  
Flat rate unit I 61 20 502

Supporting the voltage of the vehicle electrical system/recharging the vehicle electrical system battery 1 FRU  
Flat rate unit I 61 21 528

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Füllstände prüfen und nicht ergänzen Local 1 FRU  
Flat rate unit I AZ00 33 4

Endkontrolle Local 1 FRU  
Flat rate unit I AZ00 45 0

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

kostenlose Fahrzeugoberwäsche Local 1  
Part I 0011319

— 05/14/2021 Key 150267 km Key 0

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 30000                                                                               | 30000                                                                               | 30000                                                                               | 30000                                                                               | 80000                                                                               |                                                                                     | 80000                                                                               | 30000                                                                                |
| 04/2023                                                                             | 677                                                                                 | 677                                                                                 | 677                                                                                 |                                                                                     | 04/2023                                                                             |                                                                                     | 04/2023                                                                              |

— 05/14/2021 Repair 150267 km 09031 Job  
Niederlassung Job  
München Job  
Airportservice Job  
BMW AG, Job  
München- Job  
Flughafen Job  
Job  
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeugüberprüfung im Rahmen der Annahm Local 0 FRU  
Flat rate unit I 00 52 054

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

**Customer's own words:** Verdacht auf Turboladerschaden, Freigabenummer: 51963563, Ölvorlaufleitung bei Einbau Turbolader mit Frischöl befüllt!,- Motorinnendruckprüfung durchgeführt/ Imib hatte sich nicht verbunden,->Innendruck i.O.,-Ladedrucksensor ersetzt Dynamik nicht i.O.,-LMM müßte noch ersetzt werden zeigt falsche Werte an (LMM lt. Kunden,nicht ersetzen!),Bei Probefahrt festgestellt Bremsen schlagen leicht!!!,Fahrzeug diagnose -Testmodul durchführen -> alle testmodule abgearbeitet,Turboladerschaden hierzu Fall 1027441 angelegt-> laut Fall:Ölfiter,prüfen (i.O.) Luftfilter Reinluftrohr Turbolader inkl. Ölleitungen und,geänderte Entlüftungsleitung verbauen! Desweiteren Fehler Lambdasonde->,diese mit ersetzt -> laut Befund Fremdwerkstatt 2 Kühlmittelschläuche,und Thermostat ersetzt da lt.Fremdwerkstatt undicht!,Alle Adaptionen und Fehlerspeicher gelöscht -> momentan keine Fehler,mehr vorhanden!!!,Bei Probefahrt ruckelte das Fahrzeug! Fehlerspeicher erneut ausgelesen,und Testmodule abgearbeitet -> Ladedrucksensor ersetzt-> und Adaptionen,erneut gelöscht-> Probefahrt durchgeführt jetzt i.O.,,,Steuergerät Digitale Diesel Elektronik aus- und einbauen,Kontakte laut Prüfplan prüfen i.O.,

Kostenloses Batterie nachladen  
Flat rate unit I AZ00 10 0

Local

1 FRU

Carrying out vehicle test  
Flat rate unit I 00 00 006

4 FRU

Carrying out vehicle diagnosis, ABL  
Flat rate unit I 61 00 006

4 FRU

Removing and installing/replacing exhaust turbocharger  
Flat rate unit I 11 65 520

18 FRU

Performing vehicle test  
Flat rate unit I 00 00 556

2 FRU

Replacing oxygen sensor monitor  
Flat rate unit I 13 62 664

4 FRU

Removing and installing Digital Diesel Electronics control unit  
Flat rate unit I 13 61 600

2 FRU

Additional work for exhaust turbocharger exchange after vehicle diagnosis  
Flat rate unit I 11 65 505

4 FRU

Filtered air pipe with resonator  
Part I 13 71 8 479 958

1

Pipe  
Part I 13 71 8 479 957

1

Turbocharger  
Part I 11 65 8 570 083

1

Installation kit exhaust turbocharger  
Part I 11 65 2 456 228

1

Oil pipe inlet  
Part I 11 42 8 513 616

1

|                                         |   |
|-----------------------------------------|---|
| Oxygen sensor<br>Part I 13 62 8 589 104 | 1 |
|-----------------------------------------|---|

|                                       |   |
|---------------------------------------|---|
| Gasket ring<br>Part I 07 11 9 905 041 | 2 |
|---------------------------------------|---|

|                                       |   |
|---------------------------------------|---|
| Gasket ring<br>Part I 13 62 7 811 934 | 2 |
|---------------------------------------|---|

|                                       |   |
|---------------------------------------|---|
| Hollow bolt<br>Part I 13 62 7 811 933 | 1 |
|---------------------------------------|---|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                                    |       |       |
|--------------------------------------------------------------------|-------|-------|
| Füllstände prüfen und nicht ergänzen<br>Flat rate unit I AZ00 33 4 | Local | 1 FRU |
|--------------------------------------------------------------------|-------|-------|

|                                            |       |       |
|--------------------------------------------|-------|-------|
| Endkontrolle<br>Flat rate unit I AZ00 45 0 | Local | 1 FRU |
|--------------------------------------------|-------|-------|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                 |       |   |
|-------------------------------------------------|-------|---|
| kostenlose Fahrzeugoberwäsche<br>Part I 0011319 | Local | 1 |
|-------------------------------------------------|-------|---|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:** Motorinnendruck prüfen,

|                                                      |       |       |
|------------------------------------------------------|-------|-------|
| Motorinnendruck prüfen<br>Flat rate unit I AZ11 99 0 | Local | 2 FRU |
|------------------------------------------------------|-------|-------|

|                                                                                      |  |       |
|--------------------------------------------------------------------------------------|--|-------|
| Removing and installing or replacing charge air cooler<br>Flat rate unit I 17 51 550 |  | 9 FRU |
|--------------------------------------------------------------------------------------|--|-------|

|                                                            |  |       |
|------------------------------------------------------------|--|-------|
| Replacing air filter element<br>Flat rate unit I 13 72 501 |  | 2 FRU |
|------------------------------------------------------------|--|-------|

|                                                  |  |   |
|--------------------------------------------------|--|---|
| Set oil-filter element<br>Part I 11 42 8 575 211 |  | 1 |
|--------------------------------------------------|--|---|

|                                             |  |   |
|---------------------------------------------|--|---|
| Charge-air cooler<br>Part I 17 51 7 600 532 |  | 1 |
|---------------------------------------------|--|---|

|                                              |  |   |
|----------------------------------------------|--|---|
| Air filter element<br>Part I 13 71 8 511 668 |  | 1 |
|----------------------------------------------|--|---|

|                                                    |  |   |
|----------------------------------------------------|--|---|
| BMW Engine Oil LL04 0W30<br>Part I 83 21 2 405 950 |  | 5 |
|----------------------------------------------------|--|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                    |        |
|------------------------------------------------------------------------------------|--------|
| Removing and installing/replacing coolant thermostat<br>Flat rate unit I 11 53 500 | 11 FRU |
|------------------------------------------------------------------------------------|--------|

|                                                                                                              |       |
|--------------------------------------------------------------------------------------------------------------|-------|
| Bleed the cooling system and check it for watertightness with the special tool<br>Flat rate unit I 17 00 539 | 3 FRU |
|--------------------------------------------------------------------------------------------------------------|-------|

|                                              |   |
|----------------------------------------------|---|
| Thermostat housing<br>Part I 11 51 8 577 895 | 1 |
|----------------------------------------------|---|

|                                      |   |
|--------------------------------------|---|
| Thermostat<br>Part I 11 51 8 588 945 | 1 |
|--------------------------------------|---|

|                                                  |   |
|--------------------------------------------------|---|
| Coolant hose, radiator<br>Part I 17 12 8 514 051 | 1 |
|--------------------------------------------------|---|

|                                                       |   |
|-------------------------------------------------------|---|
| Coolant hose expansion tank<br>Part I 17 12 8 514 058 | 1 |
|-------------------------------------------------------|---|

|                                       |   |
|---------------------------------------|---|
| Anti-freeze<br>Part I 83 19 2 218 347 | 4 |
|---------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                       |       |
|-------------------------------------------------------|-------|
| Performing vehicle test<br>Flat rate unit I 00 00 556 | 2 FRU |
|-------------------------------------------------------|-------|

|                                                                   |       |
|-------------------------------------------------------------------|-------|
| Replacing the boost pressure sensor<br>Flat rate unit I 13 62 535 | 1 FRU |
|-------------------------------------------------------------------|-------|

|                                                       |   |
|-------------------------------------------------------|---|
| Sensor, charge-air pressure<br>Part I 13 62 8 637 896 | 1 |
|-------------------------------------------------------|---|

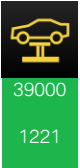
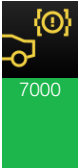
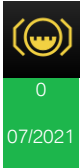
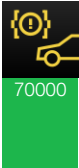
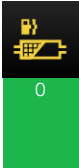
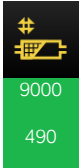
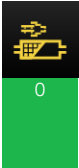
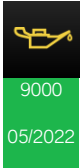
— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|   |            |     |           |       |
|---|------------|-----|-----------|-------|
| — | 01/26/2021 | Key | 149525 km | Key 0 |
|---|------------|-----|-----------|-------|



|   |            |        |           |                                                            |     |
|---|------------|--------|-----------|------------------------------------------------------------|-----|
| — | 01/26/2021 | Repair | 149531 km | 01822<br>Autohaus<br>Fulda Krah &<br>Enders GmbH,<br>Fulda | Job |
|---|------------|--------|-----------|------------------------------------------------------------|-----|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Basis Wagen-Oberwäsche und Innenraum saugen zum Service  
kostenfrei  
Flat rate unit I -

Local

2 FRU

— 09/22/2020 Key 137865 km 01822 Key 0

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 20000                                                                             | 0                                                                                 | 20000                                                                             | 0                                                                                 | -270                                                                              | 0                                                                                 | 19000                                                                             | 60000                                                                              |
| 05/2022                                                                           |                                                                                   | 616                                                                               |                                                                                   |                                                                                   | 07/2021                                                                           |                                                                                   | 1347                                                                               |

— 09/22/2020 Service 137865 km 01822 Automatic  
Autohaus  
Fulda  
Krah&Enders  
GmbH , Fulda

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 20000                                                                             | 0                                                                                 | 20000                                                                             | 0                                                                                 | -270                                                                              | 0                                                                                 | 19000                                                                             | 60000                                                                              |
| 05/2022                                                                           |                                                                                   | 05/2022                                                                           |                                                                                   |                                                                                   | 07/2021                                                                           |                                                                                   | 05/2024                                                                            |

— 09/22/2020 Repair 137874 km 01822 Job  
Autohaus  
Fulda Krah &  
Enders GmbH ,  
Fulda Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service  
Flat rate unit I 00 00 105

2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - front brakes  
Flat rate unit I 00 00 612

6 FRU

Repair kit, brake pads asbestos-free  
Part I 34 10 6 859 181

1

Brake pad paste  
Part I 83 19 2 158 852

0.2

Safety cleanser 2.0  
Part I 83 19 2 362 037

0.2

Brake pad wear sensor, front left  
Part I 34 35 6 792 289

1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Basis Wagen-Oberwäsche und Innenraum saugen zum Service  
kostenfrei  
Flat rate unit I -

Local 2 FRU

— 05/11/2020 Key 126612 km 01822 Key 0

|                                                                                                      |                                                                                                  |                                                                                                  |                                                                                                  |                                                                                            |                                                                                                   |                                                                                            |                                                                                                       |
|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| <br>-700<br>07/2021 | <br>-700<br>446 | <br>-700<br>446 | <br>-700<br>446 | <br>45000 | <br>0<br>07/2021 | <br>32000 | <br>-700<br>07/2021 |
|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|

— 05/11/2020 Service 126612 km 01822 Automatic  
Autohaus  
Fulda  
Krah&Enders  
GmbH , Fulda

|                                                                                                             |                                                                                                             |                                                                                                             |                                                                                                             |                                                                                              |                                                                                                     |                                                                                              |                                                                                                              |
|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|
| <br>-700<br>07/2021<br>✓ | <br>-700<br>07/2021<br>✓ | <br>-700<br>07/2021<br>✓ | <br>-700<br>07/2021<br>✓ | <br>45000 | <br>0<br>07/2021 | <br>32000 | <br>-700<br>07/2021<br>✓ |
|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|

— 05/11/2020 Repair 126625 km 01822 Job  
Autohaus Job  
Fulda Krah & Job  
Enders GmbH , Job  
Fulda Job  
Job  
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service  
Flat rate unit I 00 00 105

2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service

3 FRU

Flat rate unit I 00 00 610

Motoröl 5W-30 Castrol Edge LL 04 1000 mltr.  
Part I FT83 21 0 398 5

Local

5

Set oil-filter element  
Part I 11 42 8 575 211

1

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter  
Flat rate unit I 00 00 616

2 FRU

Microfilter/activated Carbon container  
Part I 64 11 9 237 555

1

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check service  
Flat rate unit I 00 00 624

6 FRU

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert  
Flat rate unit I 00 00 602

2 FRU

Air filter element  
Part I 13 71 8 511 668

1

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service  
Flat rate unit I 00 00 604

3 FRU

Fuel filter cartridge  
Part I 13 32 8 572 522

1

— Job

**Description:**

Is interpreted as a repeat visit: No

Customer's own words:

Basis Wagen-Oberwäsche und Innenraum saugen zum Service  
kostenfrei  
Flat rate unit I -

Local

2 FRU

— 02/07/2020 Key 118891 km 01822 Key 0

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 7000                                                                              | 7000                                                                              | 7000                                                                              | 7000                                                                              | 60000                                                                             |                                                                                   | 44000                                                                             | 7000                                                                               |
| 07/2021                                                                           | 504                                                                               | 504                                                                               | 504                                                                               |                                                                                   | 07/2021                                                                           |                                                                                   | 07/2021                                                                            |

— 02/06/2020 Repair 118891 km 01822 Job  
Autohaus  
Fulda Krah &  
Enders GmbH ,  
Fulda

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Basis Wagen-Oberwäsche und Innenraum saugen zum Service  
kostenfrei  
Flat rate unit I -

Local

2 FRU

— 10/14/2019 Key 103667 km 01822 Key 0

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 23000                                                                               | 23000                                                                               | 23000                                                                               | 23000                                                                               | 60000                                                                               | 0                                                                                   | 48000                                                                               | 23000                                                                                |
| 07/2021                                                                             | 656                                                                                 | 656                                                                                 | 656                                                                                 |                                                                                     | 07/2021                                                                             |                                                                                     | 07/2021                                                                              |

— 10/14/2019 Repair 103680 km 01822 Job  
Autohaus  
Fulda Krah &  
Enders GmbH ,  
Fulda

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Basis Wagen-Oberwäsche und Innenraum saugen zum Service  
kostenfrei  
Flat rate unit I -

Local

2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Hauptuntersuchungs- gebühren Hessen 00000000

Local

1 FRU

—

07/22/2019

Key

94870 km

01822

Key 0

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| -1000                                                                             | 0                                                                                 | -1000                                                                             | 0                                                                                 | 70000                                                                             | 0                                                                                 | 60000                                                                             | 30000                                                                              |
| 08/2020                                                                           |                                                                                   | 406                                                                               |                                                                                   |                                                                                   | 07/2019                                                                           |                                                                                   | 08/2022                                                                            |

—

07/22/2019

Service

94870 km

01822

Automatic  
Autohaus  
Fulda  
Krah&Enders  
GmbH , Fulda

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| -1000                                                                             | 0                                                                                 | -1000                                                                             | 0                                                                                 | 70000                                                                             | 0                                                                                 | 60000                                                                             | 30000                                                                              |
| 08/2020                                                                           |                                                                                   | 08/2020                                                                           |                                                                                   |                                                                                   | 07/2019                                                                           |                                                                                   | 08/2022                                                                            |
| ✓                                                                                 |                                                                                   | ✓                                                                                 |                                                                                   |                                                                                   | ✓                                                                                 |                                                                                   |                                                                                    |

—

07/22/2019

Repair

94874 km

01822

Job  
Autohaus  
Fulda Krah &  
Enders GmbH ,  
Fulda  
Job  
Job  
Job  
Job  
Job  
Job

—

Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle

Flat rate unit | 00 52 050

0 FRU

—

Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service

Flat rate unit | 00 00 105

2 FRU

Engine oil service

Flat rate unit | 00 00 610

3 FRU

Motoröl 5W-30 Castrol Edge LL 04 1000 mltr.

Part | FT83 21 0 398 5

Local

5

Set oil-filter element

Part | 11 42 8 575 211

1

—

Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                     |       |
|-----------------------------------------------------|-------|
| Service - microfilter<br>Flat rate unit I 00 00 616 | 2 FRU |
|-----------------------------------------------------|-------|

|                                                                  |   |
|------------------------------------------------------------------|---|
| Microfilter/activated Carbon container<br>Part I 64 11 9 237 555 | 1 |
|------------------------------------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                   |       |
|---------------------------------------------------|-------|
| Brake fluid service<br>Flat rate unit I 00 00 618 | 4 FRU |
|---------------------------------------------------|-------|

|                                                              |   |
|--------------------------------------------------------------|---|
| Brake fluid DOT4 LV, low viscosity<br>Part I 83 13 2 184 842 | 1 |
|--------------------------------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                  |       |
|------------------------------------------------------------------|-------|
| Replace left and right wiper blade<br>Flat rate unit I 61 61 541 | 1 FRU |
|------------------------------------------------------------------|-------|

|                                               |   |
|-----------------------------------------------|---|
| Set of wiper blades<br>Part I 61 61 2 349 870 | 1 |
|-----------------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                                    |       |       |
|----------------------------------------------------------------------------------------------------|-------|-------|
| Motoröl,Kühlmittel,Waschwasser Beleuchtung u. Luftdruck prüfen /<br>ergänzen<br>Flat rate unit I - | Local | 0 FRU |
|----------------------------------------------------------------------------------------------------|-------|-------|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                             |       |       |
|---------------------------------------------------------------------------------------------|-------|-------|
| Basis Wagen-Oberwäsche und Innenraum saugen zum Service<br>kostenfrei<br>Flat rate unit I - | Local | 2 FRU |
|---------------------------------------------------------------------------------------------|-------|-------|

|   |            |     |          |       |       |
|---|------------|-----|----------|-------|-------|
| — | 03/28/2019 | Key | 83021 km | 01822 | Key 0 |
|---|------------|-----|----------|-------|-------|

|                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                   |
|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 11000                                                                            | 0                                                                                | 11000                                                                            | 0                                                                                | -270                                                                             | 0                                                                                | 5000                                                                             | 42000                                                                             |
| 08/2020                                                                          |                                                                                  | 522                                                                              |                                                                                  |                                                                                  | 07/2019                                                                          |                                                                                  | 08/2022                                                                           |

— 03/28/2019 Service 83021 km 01822 Automatic  
 Autohaus  
 Fulda  
 Krah&Enders  
 GmbH , Fulda

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| 11000                                                                             | 0                                                                                 | 11000                                                                             | 0                                                                                 | -270                                                                              | 0                                                                                 | 5000                                                                              | 42000                                                                              |
| 08/2020                                                                           |                                                                                   | 08/2020                                                                           |                                                                                   |                                                                                   | 07/2019                                                                           | ✓                                                                                 | 08/2022                                                                            |

— 03/28/2019 Repair 83027 km 01822 Job  
 Autohaus Job  
 Fulda Krah & Job  
 Enders GmbH ,  
 Fulda

— Job

#### Description:

Is interpreted as a repeat visit: No

#### Customer's own words:

Standard scope of service 2 FRU  
 Flat rate unit I 00 00 105

Service - front brakes 5 FRU  
 Flat rate unit I 00 00 612

Removing and installing/replacing both front brake discs 3 FRU  
 Flat rate unit I 34 11 613

Repair kit, brake pads asbestos-free 1  
 Part I 34 10 6 859 181

Torx screw with washer 4  
 Part I 34 10 6 864 424

Brake disc, ventilated 2  
 Part I 34 11 6 792 219

Inner hex bolt 2  
 Part I 34 21 1 161 806

Brake pad wear sensor, front left 1  
 Part I 34 35 6 792 289

Brake pad paste 0.2  
 Part I 83 19 2 158 852

Safety cleanser 2.0 0.2  
 Part I 83 19 2 362 037

— Job

#### Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                 |       |
|---------------------------------------------------------------------------------|-------|
| Rear brakes service<br>Flat rate unit I 00 00 614                               | 7 FRU |
| Removing and installing/renewing both brake discs<br>Flat rate unit I 34 21 932 | 4 FRU |
| Hex screw with collar<br>Part I 34 20 6 850 536                                 | 4     |
| Inner hex bolt<br>Part I 34 21 1 161 806                                        | 2     |
| Brake disc, ventilated<br>Part I 34 21 6 864 900                                | 2     |
| Repair kit, brake pads asbestos-free<br>Part I 34 21 6 873 093                  | 1     |
| Brake pad wear sensor, rear<br>Part I 34 35 6 792 292                           | 1     |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                             |       |       |
|---------------------------------------------------------------------------------------------|-------|-------|
| Basis Wagen-Oberwäsche und Innenraum saugen zum Service<br>kostenfrei<br>Flat rate unit I - | Local | 2 FRU |
|---------------------------------------------------------------------------------------------|-------|-------|

— 02/19/2019 Key 79053 km 01822 Key 0

|                                                                                                         |                                                                                          |                                                                                                     |                                                                                          |                                                                                             |                                                                                                     |                                                                                             |                                                                                                          |
|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <br>15000<br>08/2020 | <br>0 | <br>15000<br>559 | <br>0 | <br>4200 | <br>0<br>07/2019 | <br>5000 | <br>46000<br>08/2022 |
|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|

— 02/19/2019 Repair 79053 km 01822 Autohaus Fulda Krah & Enders GmbH, Fulda Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                             |       |       |
|---------------------------------------------------------------------------------------------|-------|-------|
| Basis Wagen-Oberwäsche und Innenraum saugen zum Service<br>kostenfrei<br>Flat rate unit I - | Local | 2 FRU |
|---------------------------------------------------------------------------------------------|-------|-------|

— 08/13/2018 Key 62866 km 01822 Key 0

|                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                  |                                                                                   |
|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| -1500                                                                            | -1500                                                                            | -1500                                                                            | -1500                                                                            | 18000                                                                            | 0                                                                                | 6000                                                                             | -1500                                                                             |
| 07/2019                                                                          | 352                                                                              | 352                                                                              | 352                                                                              |                                                                                  | 07/2019                                                                          |                                                                                  | 07/2019                                                                           |

— 08/13/2018 Service 62866 km 01822 Automatic  
 Autohaus  
 Fulda  
 Krah&Enders  
 GmbH, Fulda

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |
| -1500                                                                             | -1500                                                                             | -1500                                                                             | -1500                                                                             | 18000                                                                             | 07/2019                                                                           | 6000                                                                              | -1500                                                                              |
| ✓                                                                                 | ✓                                                                                 | ✓                                                                                 | ✓                                                                                 |                                                                                   |                                                                                   |                                                                                   | ✓                                                                                  |

— 08/10/2018 Repair 62876 km 01822 Job  
 Autohaus Job  
 Fulda Krah & Job  
 Enders GmbH, Job  
 Fulda Job  
 Job  
 Job  
 Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle 0 FRU  
 Flat rate unit I 00 52 050

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service 2 FRU  
 Flat rate unit I 00 00 105

Engine oil service 3 FRU  
 Flat rate unit I 00 00 610

Motoröl 5W-30 Castrol Edge LL 04 1000 mltr. Local 5  
 Part I FT83 21 0 398 5

Set oil-filter element 1  
 Part I 11 42 8 575 211

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                     |       |
|-----------------------------------------------------|-------|
| Service - microfilter<br>Flat rate unit I 00 00 616 | 2 FRU |
|-----------------------------------------------------|-------|

|                                                                  |   |
|------------------------------------------------------------------|---|
| Microfilter/activated Carbon container<br>Part I 64 11 9 237 555 | 1 |
|------------------------------------------------------------------|---|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                           |       |
|-----------------------------------------------------------|-------|
| Service - air filter insert<br>Flat rate unit I 00 00 602 | 2 FRU |
|-----------------------------------------------------------|-------|

|                                              |   |
|----------------------------------------------|---|
| Air filter element<br>Part I 13 71 8 511 668 | 1 |
|----------------------------------------------|---|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                   |       |
|---------------------------------------------------|-------|
| Fuel filter service<br>Flat rate unit I 00 00 604 | 3 FRU |
|---------------------------------------------------|-------|

|                                                 |   |
|-------------------------------------------------|---|
| Fuel filter cartridge<br>Part I 13 32 8 572 522 | 1 |
|-------------------------------------------------|---|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                     |       |
|-----------------------------------------------------|-------|
| Vehicle check service<br>Flat rate unit I 00 00 624 | 6 FRU |
|-----------------------------------------------------|-------|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

|                                                                                                    |       |       |
|----------------------------------------------------------------------------------------------------|-------|-------|
| Motoröl,Kühlmittel,Waschwasser Beleuchtung u. Luftdruck prüfen /<br>ergänzen<br>Flat rate unit I - | Local | 0 FRU |
|----------------------------------------------------------------------------------------------------|-------|-------|

|                                                        |   |
|--------------------------------------------------------|---|
| Windshield Washer Antifreeze<br>Part I 83 12 2 409 031 | 1 |
|--------------------------------------------------------|---|

— Job

**Description:**

**Is interpreted as a repeat visit:** No

**Customer's own words:**

Basis Wagen-Oberwäsche und Innenraum saugen zum Service  
kostenfrei  
Flat rate unit I -

Local

2 FRU

— 03/19/2018 Key 50287 km 01822 Key 0

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 12000                                                                             | 12000                                                                             | 12000                                                                             | 12000                                                                             | 32000                                                                             | 0                                                                                 | 18000                                                                             | 12000                                                                              |                                                                                     |
| 07/2019                                                                           | 498                                                                               | 498                                                                               | 498                                                                               |                                                                                   | 07/2019                                                                           |                                                                                   | 07/2019                                                                            |                                                                                     |

— 03/19/2018 Repair 50510 km 01822 Job  
Autohaus  
Fulda Krah &  
Enders GmbH ,  
Fulda Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Wagen-Oberwäsche und Innenraum saugen  
Flat rate unit I -

Local

2 FRU

Motoröl,Kühlmittel,Waschwasser Beleuchtung u. Luftdruck prüfen /  
ergänzen  
Flat rate unit I -

Local

0 FRU

— 10/24/2017 Key 38014 km 01822 Key 0

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |                                                                                       |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 24000                                                                               | 24000                                                                               | 24000                                                                               | 24000                                                                               | 43000                                                                               | 0                                                                                   | 30000                                                                               | 24000                                                                                |                                                                                       |
| 07/2019                                                                             | 645                                                                                 | 645                                                                                 | 645                                                                                 |                                                                                     | 07/2019                                                                             |                                                                                     | 07/2019                                                                              |                                                                                       |

— 10/24/2017 Repair 38034 km 01822 Job  
Autohaus  
Fulda Krah &  
Enders GmbH ,  
Fulda Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Customer's own words:

|                                       |       |       |
|---------------------------------------|-------|-------|
| Wagen-Oberwäsche und Innenraum saugen | Local | 2 FRU |
| Flat rate unit   -                    |       |       |

|                            |       |
|----------------------------|-------|
| Light test                 | 3 FRU |
| Flat rate unit I 00 12 290 |       |

|   |            |         |          |                          |         |   |       |         |
|---|------------|---------|----------|--------------------------|---------|---|-------|---------|
| — | 07/10/2017 | Service | 28436 km | 01822                    | Manual  |   |       |         |
|   |            |         |          | Autohaus<br>Fulda, Fulda |         |   |       |         |
|   |            |         |          |                          |         |   |       |         |
|   | ✓          |         | ✓        |                          |         |   |       |         |
| — | 07/06/2017 | Key     | 30378 km | 01822                    | Key 0   |   |       |         |
|   |            |         |          |                          |         |   |       |         |
|   | 600        | 0       | 600      | 0                        | 50000   | 0 | 37000 | 32000   |
|   | 07/2018    |         | 390      |                          | 07/2019 |   |       | 07/2020 |
| — | 06/09/2017 | Key     | 28436 km | 01822                    | Key 0   |   |       |         |
|   |            |         |          |                          |         |   |       |         |
|   | 2600       | 0       | 2600     | 0                        | 60000   | 0 | 39000 | 34000   |
|   | 07/2018    |         | 417      |                          | 07/2019 |   |       | 07/2020 |
| — | 06/09/2017 | Repair  | 30390 km | 01822                    | Job     |   |       |         |
|   |            |         |          | Autohaus                 | Job     |   |       |         |
|   |            |         |          | Fulda Krah &             | Job     |   |       |         |
|   |            |         |          | Enders GmbH ,            | Job     |   |       |         |
|   |            |         |          | Fulda                    | Job     |   |       |         |
|   |            |         |          |                          | Job     |   |       |         |
|   |            |         |          |                          | Job     |   |       |         |
|   |            |         |          |                          | Job     |   |       |         |

— Job

Customer's own words:

— Job

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|   |            |        |          |              |     |
|---|------------|--------|----------|--------------|-----|
| — | 06/09/2017 | Repair | 30390 km | 01822        | Job |
|   |            |        |          | Autohaus     | Job |
|   |            |        |          | Fulda Krah & | Job |
|   |            |        |          | Enders GmbH, | Job |
|   |            |        |          | Fulda        |     |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                            |       |
|----------------------------|-------|
| Standard scope of service  | 2 FRU |
| Flat rate unit I 00 00 105 |       |

|                            |       |
|----------------------------|-------|
| Engine oil service         | 3 FRU |
| Flat rate unit I 00 00 610 |       |

|                                             |       |   |
|---------------------------------------------|-------|---|
| Motoröl 5W-30 Castrol Edge LL 04 1000 mltr. | Local | 5 |
| Part I FT83 21 0 398 5                      |       |   |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                     |       |
|-----------------------------------------------------|-------|
| Service - microfilter<br>Flat rate unit I 00 00 616 | 2 FRU |
|-----------------------------------------------------|-------|

|                                                                  |   |
|------------------------------------------------------------------|---|
| Microfilter/activated Carbon container<br>Part I 64 11 9 237 555 | 1 |
|------------------------------------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                                                    |       |       |
|----------------------------------------------------------------------------------------------------|-------|-------|
| Motoröl,Kühlmittel,Waschwasser Beleuchtung u. Luftdruck prüfen /<br>ergänzen<br>Flat rate unit I - | Local | 0 FRU |
|----------------------------------------------------------------------------------------------------|-------|-------|

|                                                        |   |
|--------------------------------------------------------|---|
| Windshield Washer Antifreeze<br>Part I 83 12 2 409 031 | 1 |
|--------------------------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                             |       |       |
|-------------------------------------------------------------|-------|-------|
| Wagen-Oberwäsche und Innenraum saugen<br>Flat rate unit I - | Local | 2 FRU |
|-------------------------------------------------------------|-------|-------|

|   |            |        |      |                                                             |                          |
|---|------------|--------|------|-------------------------------------------------------------|--------------------------|
| — | 08/01/2016 | Repair | 0 km | 01822<br>Autohaus<br>Fulda Krah &<br>Enders GmbH ,<br>Fulda | Job<br>Job<br>Job<br>Job |
|---|------------|--------|------|-------------------------------------------------------------|--------------------------|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                       |       |
|-------------------------------------------------------|-------|
| Free pre-delivery check<br>Flat rate unit I 00 00 009 | 9 FRU |
|-------------------------------------------------------|-------|

|                                                                    |   |
|--------------------------------------------------------------------|---|
| Window cleaner w/o frost protection 1:10<br>Part I 83 12 2 288 904 | 1 |
|--------------------------------------------------------------------|---|

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                    |       |   |
|----------------------------------------------------|-------|---|
| Neuwagen-Zubehör-Set<br>Part I FT99 99 0 002 0     | Local | 1 |
| Feinstaubplakette intern<br>Part I FT99 99 8 888 1 | Local | 1 |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                                 |  |       |
|-----------------------------------------------------------------|--|-------|
| Installing navigation map(s)<br>Flat rate unit I 65 90 600      |  | 2 FRU |
| Enable code HU-H-2 map Europe Initial<br>Part I 65 90 2 350 820 |  | 1     |

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

|                                                      |       |       |
|------------------------------------------------------|-------|-------|
| Teleservice aktivieren<br>Flat rate unit I 84 00 000 | Local | 3 FRU |
|------------------------------------------------------|-------|-------|