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#### Vehicle

**BMW 320D EFF A, 120KW**

WBA8J91060K836853



Development code F31  
Colour glacier-silber metallic  
Actual integration level F020-22-07-530  
Start of warranty 14 October 2016

Delivery stop



Technical Campaigns are available.

#### Technical campaigns

| Status | Campaign number | Description                                                                                                                                                                         | Reservation |
|--------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| Open   | 10032620300     | Replacing driver's airbag part III (SDI)<br> <b>Delivery stop</b><br>Local campaign number:<br>- |             |

#### Warranty extension/VIN-based goodwill

| Status | Campaign number | Description                                                         |
|--------|-----------------|---------------------------------------------------------------------|
| Open   | 1SACC011056     | Exhaust gas recirculation cooler Bx7<br>Local campaign number:<br>- |

#### Special information

There are no Campaigns for this vehicle.

#### Restrictions on the warranty

There are no restrictions on the warranty.

⚠ Market-specific restrictions are not currently displayed. Please check this in WDF/WXE via S-Gate.

#### Live Diagnosis

 There are no service solutions for Live Diagnosis.

#### Service contracts

No BSI contracts

Information on faults workshop/Service Consultation

There is no information on faults.

Navigation map

Note: The installed map cannot be clearly identified. Presumably one of the following maps is present in the vehicle.

| Installed map                                   | Enabling code (subscription)                                                                  | Latest navigation map included in subscription | Latest navigation map subject to charge |
|-------------------------------------------------|-----------------------------------------------------------------------------------------------|------------------------------------------------|-----------------------------------------|
| Road Map EUROPE EVO 2019-2 (As of: 23 Apr 2024) | -                                                                                             | -                                              | -                                       |
| Road Map EUROPE EVO 2019-2 (As of: 23 Apr 2024) | Enabling code valid for navigation maps with release date up to 31 Dec 2099 (SWID: 01200FFF). | Road Map EUROPE EVO 2025-1                     | -                                       |

Vehicle details

|                                               |                                       |
|-----------------------------------------------|---------------------------------------|
| Vehicle type                                  | Passenger car                         |
| Brand                                         | BMW                                   |
| Model                                         | 320D EFF A                            |
| Body                                          | TOUR                                  |
| Vehicle identification number (last 7 digits) | K836853                               |
| Vehicle identification number (17 digits)     | WBA8J91060K836853                     |
| Development code                              | F31                                   |
| Steering                                      | LL                                    |
| Engine                                        | B47O                                  |
| Engine number                                 | 70489756                              |
| Exhaust re-treatment                          | EURO6, W, PI/CI, M, N1 I              |
| Transmission                                  | AUT                                   |
| Transmission number                           | 0534270WC7                            |
| Head unit serial number                       | HB2241G7900337                        |
| Drive                                         | HECK                                  |
| Integration level, works                      | F020-16-07-506                        |
| Production date                               | 27 Sept 2016                          |
| Production plant                              | Muenchen                              |
| Delivery date                                 | 4 Oct 2016                            |
| Delivering retailer                           | Breeman Rotterdam Zuid, Rotterdam, NL |
| National-market version                       | EUR                                   |
| Paint code                                    | A83                                   |
| Upholstery code                               | LCSW                                  |

|            |      |
|------------|------|
| Model code | 8J01 |
| Basic type | 8J91 |
| Lead type  | 8J01 |

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## Optional equipment

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### Optional equipment ex works:

01CA Selection of COP-relevant vehicles  
01CB CO2 equipment  
0216 Hydro steering-servotronic  
0230 EU-specific additional contents  
0258 Tyres with runflat properties  
02FH BMW LA wheel, V-spoke 390  
02PA Locking wheel bolt  
02TB Sport automatic gearbox  
02VB Tyre pressure display  
0302 Alarm system  
0320 Deleted, model lettering  
0322 Comfort access  
03AA Roof railing black  
03BE Mirror caps black  
03DZ Omission of additional lettering, outer  
0420 Sun protection glazing  
0423 Floor mats velours  
0431 Interior mirror with automatic-dip  
0481 Sports seat  
0493 Storage compartment package  
0494 Seat heating driver/passenger  
04AE Armrest front, retractable  
04FT Alum. brushed lengthw. acc. black hi-gls  
0507 Park Distance Control (PDC), rear  
0521 Rain sensor  
0534 Automatic air conditioning  
0544 Cruise control with brake function  
0548 Kilometre speedo  
0563 Lights package  
05A1 LED Fog lights  
05A2 LED headlight  
05DA Passenger airbag deactivation  
05DC Rear-seat headrests, folding  
0609 Navigation system Professional  
0654 DAB tuner  
0676 HiFi speaker system  
0698 Area-Code 2 for DVD  
06AC Intelligent emergency call  
06AE Teleservices  
06AK Connected Drive Services  
06AM Real-Time Traffic Information  
06NS Comfort telephony w/ enhanced Smartphone  
06WA Instrument panel with extended scope  
0710 M leather steering wheel  
0760 High gloss shadow line  
07AC Sport Line  
07LD Modell Sport Line  
0845 Acoustic fasten seat belt reminder  
0868 Language version, Dutch  
0886 On-board literature, Dutch  
08KA Oil service interval 24 mths / 30,000 km  
08R9 Refrigerant R1234yf  
08S2 Coding, alarm signal  
08S3 Automatic locking during starting  
09AA Outer skin protection  
A090 90 Ah AGM battery  
LEDE Leather equipment

### Retrofitted optional equipment:

This vehicle has no retrofits.

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## Vehicle histories

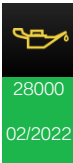
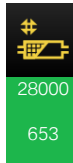
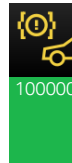
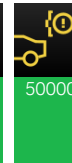
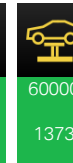
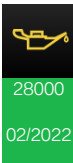
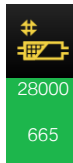
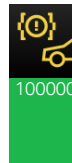
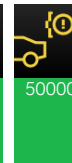
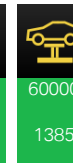
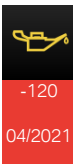
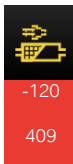
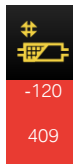
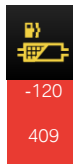
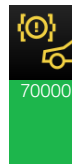
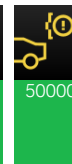
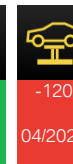
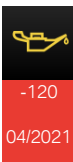
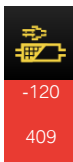
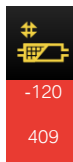
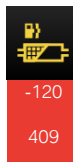
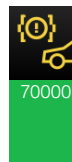
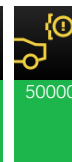
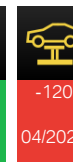
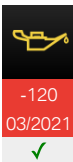
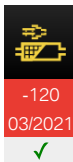
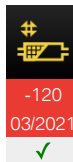
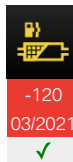
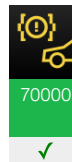
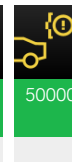
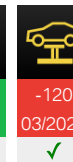
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|                                                                                                                                            | Date                                                                                                  | Type                                                                                      | Vehicle mileage                                                                                       |                                                                                           |                                                                                                       | Retailer                                                                                  | Overview                                                                                          |                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| —                                                                                                                                          | 22/04/2024                                                                                            | Key                                                                                       | 181779 Km                                                                                             |                                                                                           |                                                                                                       | 03633                                                                                     | Key 1                                                                                             |                                                                                                        |
|                                                                                                                                            | <br>11000<br>10/2024 | <br><br> | <br>11000<br>10/2024 | <br><br> | <br>39000<br>10/2025 | <br><br> | <br>8000<br><br> | <br>40000<br>10/2026 |
| —                                                                                                                                          | 06/12/2023                                                                                            | Key                                                                                       | 178964 Km                                                                                             |                                                                                           |                                                                                                       | 03633                                                                                     | Key 1                                                                                             |                                                                                                        |
|                                                                                                                                            | <br>14000<br>10/2024 | <br><br> | <br>14000<br>10/2024 | <br><br> | <br>42000<br>10/2025 | <br><br> | <br>8000<br><br> | <br>45000<br>10/2026 |
| —                                                                                                                                          | 06/12/2023                                                                                            | Warranty                                                                                  | 178964 Km                                                                                             |                                                                                           |                                                                                                       | 03633                                                                                     | Job: F1x F2x F3x G0x G1x G3x B47O B47K B47U B47T Replacing EGR cooler (high-temperature)          |                                                                                                        |
| — Job: F1x F2x F3x G0x G1x G3x B47O B47K B47U B47T Replacing EGR cooler (high-temperature)                                                 |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                   |                                                                                                        |
| <b>Description:</b> F1x F2x F3x G0x G1x G3x B47O B47K B47U B47T Replacing EGR cooler (high-temperature)                                    |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                   |                                                                                                        |
| <b>Considered as a repeat visit</b> No                                                                                                     |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                   |                                                                                                        |
| <b>Customer's own words</b>                                                                                                                |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                   |                                                                                                        |
| Replace exhaust gas recirculation cooler, including exhaust gas recirculation valve<br>Flat rate unit I 00 74 062                          |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 25 FRU                                                                                            |                                                                                                        |
| Additional work: run function test for pressure sensor system<br>Flat rate unit I 00 74 650                                                |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 3 FRU                                                                                             |                                                                                                        |
| Additional work: enter component identification of new exhaust gas recirculation cooler in diagnostic system<br>Flat rate unit I 00 74 651 |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1 FRU                                                                                             |                                                                                                        |
| F1x F2x F3x G0x G1x G3x B47O B47K B47U B47T Replacing EGR cooler (high-temperature)<br>Defect I 00 11 15 07 00                             |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                   |                                                                                                        |
| Exhaust gas radiator high temperature<br>Part I 11 71 7 822 347                                                                            |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |
| EGR small parts set<br>Part I 11 71 8 490 640                                                                                              |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |
| Vacuum hose black<br>Part I 11 65 8 595 650                                                                                                |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |
| Pipe union<br>Part I 11 71 7 799 853                                                                                                       |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 2                                                                                                 |                                                                                                        |
| Holder<br>Part I 61 13 1 369 832                                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |
| Connection piece<br>Part I 11 65 7 803 012                                                                                                 |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |
| O-ring<br>Part I 11 61 8 512 681                                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |
| Hex Bolt<br>Part I 07 14 7 029 829                                                                                                         |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 4                                                                                                 |                                                                                                        |
| Hex Bolt with washer<br>Part I 07 11 9 905 750                                                                                             |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           |                                                                                                       |                                                                                           | 1                                                                                                 |                                                                                                        |

Acoustic cover front  
Part I 11 14 8 490 577

|   |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|--|
| — | 04/10/2023                                                                                                                                      | Key                                                                                                                                             | 178491 Km                                                                                                                                       | 03633                                                                                                                                     | Key 1                                                                                                                                           |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | <div><div></div><div>15000</div><div>10/2024</div></div>       | <div><div></div><div></div><div></div></div>                   | <div><div></div><div>15000</div><div>10/2024</div></div>       | <div><div></div><div></div><div></div></div>             | <div><div></div><div>42000</div><div></div></div>              | <div><div></div><div></div><div>-3<br/>0.4 %</div></div> | <div><div></div><div>8000</div><div></div></div>    | <div><div></div><div>45000</div><div>10/2026</div></div>       |  |
| — | 04/10/2023                                                                                                                                      | Service                                                                                                                                         | 178491 Km                                                                                                                                       | 03633<br>Dusseldorp<br>Alkmaar B.V. ,<br>Alkmaar                                                                                          | Automatic                                                                                                                                       |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | <div><div></div><div>15000</div><div>10/2024</div></div>       | <div><div></div><div></div><div></div></div>                   | <div><div></div><div>15000</div><div>10/2024</div></div>       | <div><div></div><div></div><div></div></div>             | <div><div></div><div>42000</div><div>10/2023<br/>✓</div></div> | <div><div></div><div></div><div></div></div>             | <div><div></div><div>8000</div><div></div></div>    | <div><div></div><div>45000</div><div>10/2026</div></div>       |  |
| — | 01/12/2022                                                                                                                                      | Key                                                                                                                                             | 164547 Km                                                                                                                                       |                                                                                                                                           | Key 1                                                                                                                                           |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | <div><div></div><div>27000</div><div>10/2024</div></div>       | <div><div></div><div></div><div></div></div>                   | <div><div></div><div>27000</div><div>10/2024</div></div>       | <div><div></div><div></div><div></div></div>             | <div><div></div><div>60000</div><div>10/2023</div></div>       | <div><div></div><div></div><div></div></div>             | <div><div></div><div>19000</div><div></div></div>   | <div><div></div><div>60000</div><div>10/2026</div></div>       |  |
| — | 05/10/2022                                                                                                                                      | Key                                                                                                                                             | 162759 Km                                                                                                                                       | 03633                                                                                                                                     | Key 1                                                                                                                                           |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | <div><div></div><div>800</div><div>08/2023</div></div>       | <div><div></div><div>800</div><div>08/2023</div></div>       | <div><div></div><div>800</div><div>08/2023</div></div>       | <div><div></div><div>800</div><div>08/2023</div></div> | <div><div></div><div>60000</div><div>10/2023</div></div>     | <div><div></div><div></div><div></div></div>           | <div><div></div><div>21000</div><div></div></div> | <div><div></div><div>800</div><div>08/2023</div></div>       |  |
| — | 05/10/2022                                                                                                                                      | Service                                                                                                                                         | 162759 Km                                                                                                                                       | 03633<br>Dusseldorp<br>Alkmaar bv ,<br>Alkmaar                                                                                            | Automatic                                                                                                                                       |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | <div><div></div><div>800</div><div>07/2023<br/>✓</div></div> | <div><div></div><div>800</div><div>07/2023<br/>✓</div></div> | <div><div></div><div>800</div><div>07/2023<br/>✓</div></div> | <div><div></div><div>800</div><div>07/2023</div></div> | <div><div></div><div>60000</div><div>09/2023</div></div>     | <div><div></div><div></div><div></div></div>           | <div><div></div><div>21000</div><div></div></div> | <div><div></div><div>800</div><div>07/2023<br/>✓</div></div> |  |
| — | 05/10/2022                                                                                                                                      | Warranty                                                                                                                                        | 162759 Km                                                                                                                                       | 03633                                                                                                                                     | Job: G0x G3x B47O Programming control units (DDE)                                                                                               |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
| — | Job: G0x G3x B47O Programming control units (DDE)                                                                                               |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | Description: G0x G3x B47O Programming control units (DDE)                                                                                       |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | Considered as a repeat visit No                                                                                                                 |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | Customer's own words                                                                                                                            |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | Program control units                                                                                                                           |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | Flat rate unit I 00 71 940                                                                                                                      |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | G0x G3x B47O Programming control units (DDE)                                                                                                    |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
|   | Defect I 00 13 51 03 00                                                                                                                         |                                                                                                                                                 |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                                 |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |
| — | 09/12/2021                                                                                                                                      | Key                                                                                                                                             | 143806 Km                                                                                                                                       |                                                                                                                                           | Key 1                                                                                                                                           |                                                                                                                                           |                                                                                                                                      |                                                                                                                                                  |  |

|   |                                                                                                             |                                                                                                             |                                                                                                       |                                                                                                       |                                                                                                |                                                                                                   |                                                                                                         |                                                                                                        |
|---|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
|   | <br>19000<br>08/2023        | <br>19000<br>592            | <br>19000<br>592      | <br>19000<br>592      | <br>80000      | <br>10/2023       | <br>40000               | <br>19000<br>08/2023  |
| — | 13/10/2021                                                                                                  | Key                                                                                                         |                                                                                                       | 139920 Km                                                                                             |                                                                                                | Key 1                                                                                             |                                                                                                         |                                                                                                        |
|   | <br>24000<br>08/2023       | <br>24000<br>648           | <br>24000<br>648     | <br>24000<br>648     | <br>90000     | <br>-12<br>1.6 % | <br>45000              | <br>24000<br>08/2023 |
| — | 13/10/2021                                                                                                  | Service                                                                                                     |                                                                                                       | 139920 Km                                                                                             |                                                                                                | 03633<br>Dusseldorp<br>Alkmaar bv ,<br>Alkmaar                                                    | Automatic                                                                                               |                                                                                                        |
|   | <br>24000<br>07/2023       | <br>24000<br>07/2023       | <br>24000<br>07/2023 | <br>24000<br>07/2023 | <br>90000     | <br>10/2021<br>✓ | <br>45000              | <br>24000<br>07/2023 |
| — | 03/08/2021                                                                                                  | Key                                                                                                         |                                                                                                       | 134288 Km                                                                                             |                                                                                                | Key 1                                                                                             |                                                                                                         |                                                                                                        |
|   | <br>1500<br>02/2022        | <br>1500<br>178            |                                                                                                       | <br>100000           | <br>10/2021   | <br>50000        | <br>32000<br>898       |                                                                                                        |
| — | 03/08/2021                                                                                                  | Service                                                                                                     |                                                                                                       | 134288 Km                                                                                             |                                                                                                | 03633<br>Dusseldorp<br>Alkmaar bv ,<br>Alkmaar                                                    | Automatic                                                                                               |                                                                                                        |
|   | <br>1500<br>01/2022<br>✓ | <br>1500<br>01/2022<br>✓ |                                                                                                       | <br>100000         | <br>09/2021 | <br>50000      | <br>32000<br>01/2024 |                                                                                                        |
| — | 14/04/2021                                                                                                  | Key                                                                                                         |                                                                                                       | 129214 Km                                                                                             |                                                                                                | Key 1                                                                                             |                                                                                                         |                                                                                                        |
|   | <br>7000<br>02/2022      | <br>7000<br>287          |                                                                                                       | <br>100000         | <br>10/2021 | <br>50000      | <br>36000<br>1007    |                                                                                                        |
| — | 19/11/2020                                                                                                  | Key                                                                                                         |                                                                                                       | 121580 Km                                                                                             |                                                                                                | Key 1                                                                                             |                                                                                                         |                                                                                                        |
|   | <br>14000<br>02/2022     | <br>14000<br>432         |                                                                                                       | <br>100000         | <br>10/2021 | <br>50000      | <br>42000<br>1152    |                                                                                                        |
| — | 07/10/2020                                                                                                  | Key                                                                                                         |                                                                                                       | 118830 Km                                                                                             |                                                                                                | 03633                                                                                             | Key 1                                                                                                   |                                                                                                        |
|   | <br>17000<br>02/2022     | <br>17000<br>474         |                                                                                                       | <br>100000         | <br>10/2021 | <br>50000      | <br>46000<br>1194    |                                                                                                        |

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| —                                                                                   | 08/04/2020                                                                          | Key                                                                                 | 108465 Km                                                                           | 03633                                                                               | Key 1                                                                                               |                                                                                     |                                                                                      |
|    |    |    |    |    |                    |    |    |
| 28000                                                                               |                                                                                     | 28000                                                                               |                                                                                     | 100000                                                                              |                                                                                                     | 50000                                                                               | 60000                                                                                |
| 02/2022                                                                             |                                                                                     | 653                                                                                 |                                                                                     |                                                                                     | 10/2021                                                                                             |                                                                                     | 1373                                                                                 |
| —                                                                                   | 26/03/2020                                                                          | Key                                                                                 | 108460 Km                                                                           | 03600                                                                               | Remote KeyRead                                                                                      |                                                                                     |                                                                                      |
|    |    |    |    |    |                    |    |    |
| 28000                                                                               |                                                                                     | 28000                                                                               |                                                                                     | 100000                                                                              |                                                                                                     | 50000                                                                               | 60000                                                                                |
| 02/2022                                                                             |                                                                                     | 665                                                                                 |                                                                                     |                                                                                     | 10/2021                                                                                             |                                                                                     | 1385                                                                                 |
| —                                                                                   | 12/02/2020                                                                          | Key                                                                                 | 106519 Km                                                                           | 24211                                                                               | Key 1                                                                                               |                                                                                     |                                                                                      |
|    |    |    |    |    |                    |    |    |
| -120                                                                                | -120                                                                                | -120                                                                                | -120                                                                                | 70000                                                                               |                                                                                                     | 50000                                                                               | -120                                                                                 |
| 04/2021                                                                             | 409                                                                                 | 409                                                                                 | 409                                                                                 |                                                                                     | 10/2021                                                                                             |                                                                                     | 04/2021                                                                              |
| —                                                                                   | 12/02/2020                                                                          | Key                                                                                 | 106519 Km                                                                           | 24211                                                                               | Key 1                                                                                               |                                                                                     |                                                                                      |
|   |   |   |   |   |                   |   |   |
| -120                                                                                | -120                                                                                | -120                                                                                | -120                                                                                | 70000                                                                               |                                                                                                     | 50000                                                                               | -120                                                                                 |
| 04/2021                                                                             | 409                                                                                 | 409                                                                                 | 409                                                                                 |                                                                                     | 10/2021                                                                                             |                                                                                     | 04/2021                                                                              |
| —                                                                                   | 12/02/2020                                                                          | Service                                                                             | 106519 Km                                                                           | 24211                                                                               | Automatic                                                                                           |                                                                                     |                                                                                      |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     | Dusseldorp                                                                          |                                                                                                     |                                                                                     |                                                                                      |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     | Alkmaar (MINI)                                                                      |                                                                                                     |                                                                                     |                                                                                      |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     | bv , Alkmaar                                                                        |                                                                                                     |                                                                                     |                                                                                      |
|  |  |  |  |  |                  |  |  |
| -120                                                                                | -120                                                                                | -120                                                                                | -120                                                                                | 70000                                                                               |                                                                                                     | 50000                                                                               | -120                                                                                 |
| 03/2021                                                                             | 03/2021                                                                             | 03/2021                                                                             | 03/2021                                                                             |                                                                                     | 09/2021                                                                                             |                                                                                     | 03/2021                                                                              |
| ✓                                                                                   | ✓                                                                                   | ✓                                                                                   | ✓                                                                                   | ✓                                                                                   |                                                                                                     |                                                                                     | ✓                                                                                    |
| —                                                                                   | 12/02/2020                                                                          | Warranty                                                                            | 106519 Km                                                                           | 24211                                                                               | Job: F1x F2x F3x F4x G0x G1x G3x B47 Check and if required replace exhaust-gas recirculation cooler |                                                                                     |                                                                                      |

— Job: F1x F2x F3x F4x G0x G1x G3x B47 Check and if required replace exhaust-gas recirculation cooler

**Description:** F1x F2x F3x F4x G0x G1x G3x B47 Check and if required replace exhaust-gas recirculation cooler

**Considered as a repeat visit** No

**Customer's own words**

Check label/ replace exhaust-gas recirculation cooler and remount exhaust-gas recirculation valve; clean exhaust-gas recirculation pipe  
Flat rate unit I 00 68 741 29 FRU

F1x F2x F3x F4x G0x G1x G3x B47 Check and if required replace exhaust-gas recirculation cooler  
Defect I 00 11 40 05 00

exhaust cooler 1  
Part I 11 71 8 596 444

Pipe union 2  
Part I 11 71 7 799 853

Gasket Steel 1

Part I 11 61 8 508 626

Gasket Steel  
Part I 11 71 8 579 364

1

|                                                                                                                                             |                                                                                                                                           |                                                                                                                                             |                                                                                                                                           |                                                                                                                                           |                                                                                                                                              |                                                                                                                                          |                                                                                                                                              |
|---------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| —                                                                                                                                           | 24/12/2019                                                                                                                                | Key                                                                                                                                         | 100848 Km                                                                                                                                 | 03633                                                                                                                                     | Key 1                                                                                                                                        |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>6000</div><div>04/2021</div></div>    | <div><div></div><div>6000</div><div>463</div></div>      | <div><div></div><div>6000</div><div>463</div></div>        | <div><div></div><div>6000</div><div>463</div></div>      | <div><div></div><div>70000</div><div>10/2021</div></div> | <div><div></div><div>50000</div><div></div></div>           | <div><div></div><div>6000</div><div>04/2021</div></div> |                                                                                                                                              |
| —                                                                                                                                           | 02/10/2019                                                                                                                                | Key                                                                                                                                         | 93316 Km                                                                                                                                  | 03633                                                                                                                                     | Key 1                                                                                                                                        |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>14000</div><div>04/2021</div></div>   | <div><div></div><div>14000</div><div>539</div></div>     | <div><div></div><div>14000</div><div>539</div></div>       | <div><div></div><div>14000</div><div>539</div></div>     | <div><div></div><div>80000</div><div></div></div>        | <div><div></div><div>-31<br/>4.2 %</div><div></div></div>   | <div><div></div><div>-600</div><div></div></div>        | <div><div></div><div>14000</div><div>04/2021</div></div>   |
| —                                                                                                                                           | 02/10/2019                                                                                                                                | Service                                                                                                                                     | 93316 Km                                                                                                                                  | 03633<br>Dusseldorp<br>Alkmaar bv ,<br>Alkmaar                                                                                            | Automatic                                                                                                                                    |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>14000</div><div>03/2021</div></div>   | <div><div></div><div>14000</div><div>03/2021</div></div> | <div><div></div><div>14000</div><div>03/2021</div></div>   | <div><div></div><div>14000</div><div>03/2021</div></div> | <div><div></div><div>80000</div><div></div></div>        | <div><div></div><div>09/2019</div><div>✓</div></div>        | <div><div></div><div>-600</div><div>✓</div></div>       | <div><div></div><div>14000</div><div>03/2021</div></div>   |
| —                                                                                                                                           | 26/09/2019                                                                                                                                | Key                                                                                                                                         | 92706 Km                                                                                                                                  | 20298                                                                                                                                     | Key 1                                                                                                                                        |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>15000</div><div>04/2021</div></div> | <div><div></div><div>15000</div><div>545</div></div>   | <div><div></div><div>15000</div><div>545</div></div>     | <div><div></div><div>15000</div><div>545</div></div>   | <div><div></div><div>80000</div><div></div></div>      | <div><div></div><div>-25<br/>3.4 %</div><div></div></div> | <div><div></div><div>-20</div><div></div></div>       | <div><div></div><div>15000</div><div>04/2021</div></div> |
| —                                                                                                                                           | 17/04/2019                                                                                                                                | Key                                                                                                                                         | 77089 Km                                                                                                                                  | 03633                                                                                                                                     | Key 1                                                                                                                                        |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>-1000</div><div>07/2020</div></div> | <div><div></div><div></div><div></div></div>           | <div><div></div><div>-1000</div><div>434</div></div>     | <div><div></div><div></div><div></div></div>           | <div><div></div><div>6000</div><div></div></div>       | <div><div></div><div>09/2019</div><div></div></div>       | <div><div></div><div>5000</div><div></div></div>      | <div><div></div><div>28000</div><div>07/2022</div></div> |
| —                                                                                                                                           | 17/04/2019                                                                                                                                | Service                                                                                                                                     | 77089 Km                                                                                                                                  | 03633<br>Dusseldorp<br>Alkmaar bv ,<br>Alkmaar                                                                                            | Automatic                                                                                                                                    |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>-1000</div><div>06/2020</div></div> | <div><div></div><div></div><div></div></div>           | <div><div></div><div>-1000</div><div>06/2020</div></div> | <div><div></div><div></div><div></div></div>           | <div><div></div><div>6000</div><div>✓</div></div>      | <div><div></div><div>08/2019</div><div></div></div>       | <div><div></div><div>5000</div><div>✓</div></div>     | <div><div></div><div>28000</div><div>06/2022</div></div> |
| —                                                                                                                                           | 11/07/2018                                                                                                                                | Key                                                                                                                                         | 47583 Km                                                                                                                                  | 03633                                                                                                                                     | Key 1                                                                                                                                        |                                                                                                                                          |                                                                                                                                              |
| <div><div></div><div>-1200</div><div>10/2019</div></div> | <div><div></div><div>-1200</div><div>477</div></div>   | <div><div></div><div>-1200</div><div>477</div></div>     | <div><div></div><div>-1200</div><div>477</div></div>   | <div><div></div><div>31000</div><div></div></div>      | <div><div></div><div>0</div><div>09/2019</div></div>      | <div><div></div><div>15000</div><div></div></div>     | <div><div></div><div>-1200</div><div>10/2019</div></div> |

— 11/07/2018 Service 47583 Km 03633 Automatic

Dusseldorp  
Alkmaar bv ,  
Alkmaar

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                     |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| -1200                                                                             | -1200                                                                             | -1200                                                                             | -1200                                                                             | 31000                                                                             | 09/2019                                                                           | 15000                                                                             | -1200                                                                             | -1200                                                                               |
| 10/2019                                                                           | 10/2019                                                                           | 10/2019                                                                           | 10/2019                                                                           | 10/2019                                                                           |                                                                                   |                                                                                   | 10/2019                                                                           | 10/2019                                                                             |
| ✓                                                                                 | ✓                                                                                 | ✓                                                                                 | ✓                                                                                 |                                                                                   |                                                                                   |                                                                                   |                                                                                   | ✓                                                                                   |

— 04/04/2018 Key 39555 Km 03633 Key 1

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                     |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 7000                                                                              | 7000                                                                              | 7000                                                                              | 7000                                                                              | 38000                                                                             | 0                                                                                 | 22000                                                                             | 7000                                                                              | 7000                                                                                |
| 10/2019                                                                           | 575                                                                               | 575                                                                               | 575                                                                               | 09/2019                                                                           |                                                                                   |                                                                                   | 10/2019                                                                           | 10/2019                                                                             |

— 22/11/2017 Key 23598 Km 03633 Key 1

|                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                     |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 23000                                                                             | 23000                                                                             | 23000                                                                             | 23000                                                                             | 60000                                                                             | 0                                                                                 | 40000                                                                             | 23000                                                                             | 23000                                                                               |
| 10/2019                                                                           | 708                                                                               | 708                                                                               | 708                                                                               | 09/2019                                                                           |                                                                                   |                                                                                   | 10/2019                                                                           | 10/2019                                                                             |

— 22/11/2017 Warranty 23598 Km 03633 Job: F1x F2x F3x B47 programming control units and if necessary, replacing the EGR valve

— Job: F1x F2x F3x B47 programming control units and if necessary, replacing the EGR valve

**Description:** F1x F2x F3x B47 programming control units and if necessary, replacing the EGR valve

**Considered as a repeat visit** No

**Customer's own words**

Carrying out the ABL and programming the control units  
Flat rate unit I 00 64 246

10 FRU

F1x F2x F3x B47 programming control units and if necessary, replacing  
the EGR valve  
Defect I 00 11 45 04 00

— 31/10/2017 Key 21480 Km 20298 Key 1

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                       |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 27000                                                                               | 27000                                                                               | 27000                                                                               | 27000                                                                               | 60000                                                                               | 0                                                                                   | 45000                                                                               | 27000                                                                               | 27000                                                                                 |
| 10/2019                                                                             | 690                                                                                 | 690                                                                                 | 690                                                                                 | 09/2019                                                                             |                                                                                     |                                                                                     | 10/2019                                                                             | 10/2019                                                                               |

— 25/10/2017 Key 20607 Km 03633 Key 1

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                       |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 28000                                                                               | 28000                                                                               | 28000                                                                               | 28000                                                                               | 60000                                                                               | 0                                                                                   | 48000                                                                               | 28000                                                                               | 28000                                                                                 |
| 10/2019                                                                             | 736                                                                                 | 736                                                                                 | 736                                                                                 | 09/2019                                                                             |                                                                                     |                                                                                     | 10/2019                                                                             | 10/2019                                                                               |

— 06/10/2017 Key 19198 Km 03590 Key 0

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                       |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|  |  |  |  |  |  |  |  |  |
| 8000                                                                                | 0                                                                                   | 8000                                                                                | 0                                                                                   | 60000                                                                               | 0                                                                                   | 50000                                                                               | 35000                                                                               | 35000                                                                                 |
| 09/2018                                                                             |                                                                                     | 358                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                             | 09/2020                                                                               |

|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| —                                                                                   | 06/10/2017                                                                          | Service                                                                             | 19198 Km                                                                            | 03590 F. Breeman , Rotterdam                                                        | Automatic                                                                           |                                                                                     |                                                                                      |
|    |    |    |    |    |    |    |    |
| 8000                                                                                |                                                                                     | 8000                                                                                |                                                                                     | 60000                                                                               | 09/2019                                                                             | 50000                                                                               | 35000                                                                                |
| 09/2018                                                                             |                                                                                     | 09/2018                                                                             |                                                                                     |                                                                                     | ✓                                                                                   |                                                                                     | 09/2020                                                                              |
| ✓                                                                                   |                                                                                     | ✓                                                                                   |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
| —                                                                                   | 18/04/2017                                                                          | Key                                                                                 | 19130 Km                                                                            | 03590                                                                               | Key 0                                                                               |                                                                                     |                                                                                      |
|    |    |    |    |    |    |    |    |
| 8000                                                                                | 0                                                                                   | 8000                                                                                | 0                                                                                   | 60000                                                                               | 0                                                                                   | 50000                                                                               | 35000                                                                                |
| 09/2018                                                                             |                                                                                     | 529                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                              |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
| —                                                                                   | 23/02/2017                                                                          | Key                                                                                 | 13936 Km                                                                            | 03590                                                                               | Key 0                                                                               |                                                                                     |                                                                                      |
|    |    |    |    |    |    |    |    |
| 14000                                                                               | 0                                                                                   | 14000                                                                               | 0                                                                                   | 60000                                                                               | 0                                                                                   | 50000                                                                               | 42000                                                                                |
| 09/2018                                                                             |                                                                                     | 583                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                              |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
| —                                                                                   | 23/02/2017                                                                          | Key                                                                                 | 13884 Km                                                                            | 03590                                                                               | Key 0                                                                               |                                                                                     |                                                                                      |
|   |   |   |   |   |   |   |   |
| 14000                                                                               | 0                                                                                   | 14000                                                                               | 0                                                                                   | 60000                                                                               | 0                                                                                   | 50000                                                                               | 42000                                                                                |
| 09/2018                                                                             |                                                                                     | 584                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                              |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
| —                                                                                   | 21/12/2016                                                                          | Key                                                                                 | 5811 Km                                                                             | 03590                                                                               | Key 0                                                                               |                                                                                     |                                                                                      |
|  |  |  |  |  |  |  |  |
| 21000                                                                               | 0                                                                                   | 21000                                                                               | 0                                                                                   | 50000                                                                               | 0                                                                                   | 50000                                                                               | 47000                                                                                |
| 09/2018                                                                             |                                                                                     | 648                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                              |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
| —                                                                                   | 04/11/2016                                                                          | Key                                                                                 | 1948 Km                                                                             | 03590                                                                               | Key 0                                                                               |                                                                                     |                                                                                      |
|  |  |  |  |  |  |  |  |
| 28000                                                                               | 0                                                                                   | 28000                                                                               | 0                                                                                   | 50000                                                                               | 0                                                                                   | 50000                                                                               | 60000                                                                                |
| 09/2018                                                                             |                                                                                     | 695                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                              |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |
| —                                                                                   | 21/10/2016                                                                          | Key                                                                                 | 777 Km                                                                              | 03590                                                                               | Key 0                                                                               |                                                                                     |                                                                                      |
|  |  |  |  |  |  |  |  |
| 29000                                                                               | 0                                                                                   | 29000                                                                               | 0                                                                                   | 50000                                                                               | 0                                                                                   | 50000                                                                               | 60000                                                                                |
| 09/2018                                                                             |                                                                                     | 709                                                                                 |                                                                                     | 09/2019                                                                             |                                                                                     |                                                                                     | 09/2020                                                                              |
|                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                     |                                                                                      |