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VIN DECODER · SERVICE HISTORY · MAP UPDATES

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Vehicle

BMW 525D A, 160kW

WBA5C71030D054581

Development code	F10
Color	kallisto-grau metallic
Actual integration level	F010-19-03-530
Start of warranty	November 5, 2013

Technical Campaigns

There are no campaigns available.

VIN-based goodwill

Status	Campaign number	Description
Open	1SACC211056	Exhaust gas recirculation cooler Nx7 Local campaign number: -

Special information

There are no campaigns available.

Restrictions on the warranty

There are no restrictions on the warranty.

⚠ Market-specific restrictions are not currently displayed. Please check this in WDF/WXE via S-Gate.

Live Diagnosis

ⓘ There are no service solutions for Live Diagnosis.

Service contracts

No BSI contracts available

Information on faults, workshop/Service Consultation

No information on faults is available.

Navigation map

Installed map	Enabling code (subscripti…	Latest navigation map included in subscription	Latest navigation map subject to charge
Road Map EUROPE Next 2018-2 (as of: Aug 23, 2023)	Release code valid for navigation maps with release date up to Jan 31, 2019 (SWID: 00A9003C).	Road Map EUROPE Next 2019-1	Road Map EUROPE WEST Next 2024

Vehicle details

Vehicle type	Passenger car
Brand	BMW
Model	525D A
Body	LIM
Vehicle identification number (last 7 characters)	D054581
Vehicle identification number (17 characters)	WBA5C71030D054581
Development code	F10
Steering	LL
Engine	N47T
Engine number	93958685
Exhaust re-treatment	EURO6, T, CI, M, N1 I
Transmission	AUT
Transmission number	0736058XNN
Head unit serial number	HB2068D7783688
Drive	HECK
Integration level	F010-13-07-506
Production date	Oct 21, 2013

Production works	Dingolfing
Delivery date	Oct 23, 2013
Delivering Retailers	Niederlassung Stuttgart, Stuttgart, DE
National-market version	EUR
Paint code	B64
Upholstery code	LCSW
Model code	5C81
Base type	5C71
Lead type	5C81

Optional equipment

Optional equipment fitted at the factory:

01CA Selection of COP relevant vehicles
01CB CO2 package
01CC Auto start/stop function
01CD Brake Energy Regeneration
0230 EU-specific additional contents
0255 Sports leather steering wheel
0258 Tire with run-flat functionality
02K2 BMW LA wheel, V Spoke 328
02TB Sport automatic transmission
03AC Trailer coupling
0423 Floor mats, velours
0428 Warning triangle and first aid kit
0431 Interior mirror with automatic-dip
0481 Sports seat
0488 Lumbar support, driver and passenger
0494 Seat heating driver/passenger
04B9 Interior strips, alu, satin-polished
04U2 Driving experience switch incl. ECO PRO
04UR Ambient interior lighting
0502 Headlight cleaning system
0508 Park Distance Control (PDC)
0524 Adaptive Headlights
0534 Automatic air conditioning
0548 Kilometer-calibrated speedometer
0575 Additional 12V socket
05AC High-beam assistant
05AL Active Protection
05AT Driving Assistant Plus
0609 Navigation system Professional
0610 Head-up display
0676 HiFi speaker system
0698 Area-Code 2 for DVD
06AC Intelligent emergency SOS call
06AE Teleservices
06AK Connected Drive Services
06AM Real-Time Traffic Information
06AN Concierge Services
06AP Remote Services
06NR Apps
06NS Convenience phone, expanded Smartphone

Retrofitted optional equipment:

This vehicle has no retrofits.

06WB Multifunctional instrument display
07A2 Innovation Package II
07XP Navigation package, Connected Drive
0801 German version
0851 Language version German
0879 On-board vehicle literature German
08KA Oil service interval, 24 mos./30,000 km
08TF Active pedestrian protection
08TH Road sign detection
08V1 Label
09BD Business Package
A105 105 AH AGM battery
LEDE Leather trim

Vehicle histories

	Date	Type	Vehicle mileage	Dealer	Overview
—	10/25/2024	Repair	222789 km	02446 ,	Job

— Job

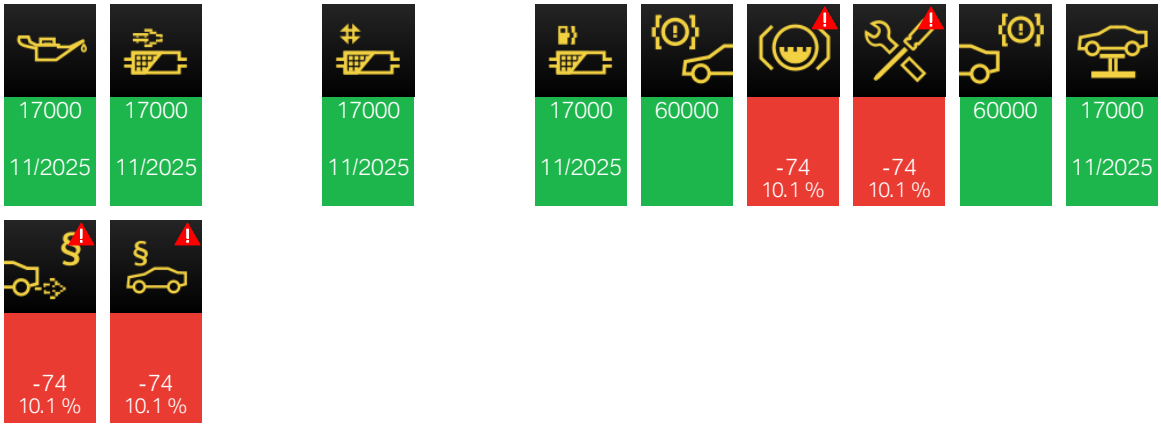
Description:

Is interpreted as a repeat visit: No

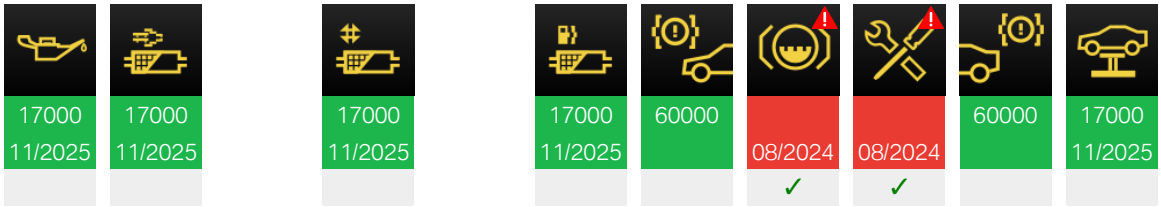
Customer's own words:

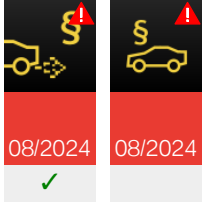
Work time without specification/wheels Flat rate unit I 36 99 000	1 FRU
Work time without specification/wheels Flat rate unit I 36 99 000	1 FRU

	Date	Type	Vehicle mileage	Dealer	Overview
—	10/14/2024	Key	222789 km	02446	Key 0



	Date	Type	Vehicle mileage	Dealer	Overview
—	10/14/2024	Service	222789 km	02446 Autohaus W. Maier GmbH , Glonn	Automatic





—	10/14/2024	Repair	222789 km	02446 ,	Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service, preliminary check for statutory vehicle inspection (only for German market) Flat rate unit I 00 00 671	6 FRU
Presentation for emission inspection Flat rate unit I 00 00 527	5 FRU
AZ without specification/maintenance Flat rate unit I 00 99 000	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Brake fluid service Flat rate unit I 00 00 618	4 FRU
Brake fluid DOT4 LV, low viscosity Part I 83 13 2 184 843	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

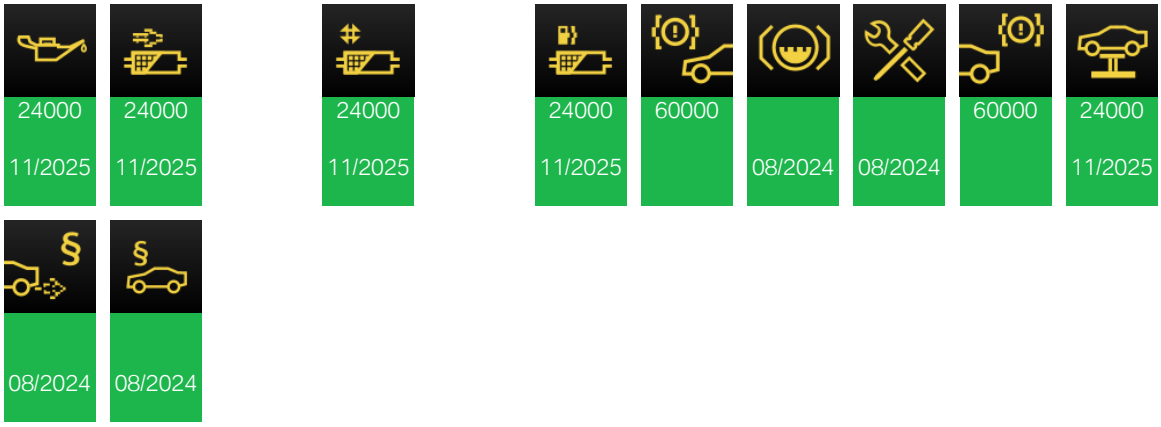
Description:

Is interpreted as a repeat visit: No

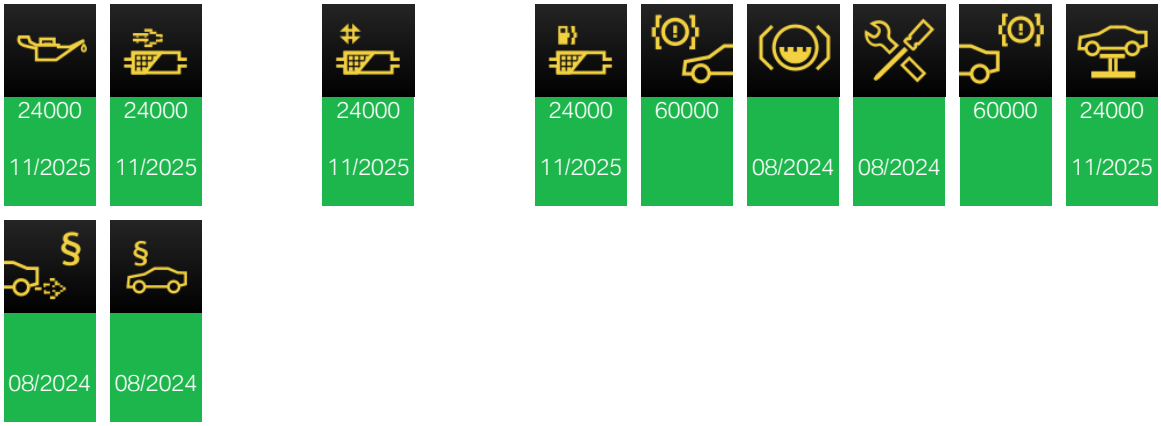
Customer's own words:

Räder Saisontausch,Sichtprüfung der Bremsklötze, Flat rate unit I 36 36 361	Local	6 FRU
Räder Oberfläche reinigen Flat rate unit I 36 36 368	Local	2 FRU

— 07/01/2024 Key 216269 km 02446 Key 0



— 07/01/2024 Key 216075 km 02446 Remote KeyRead



— 07/01/2024 Repair 216276 km 02446 , Job

— Job

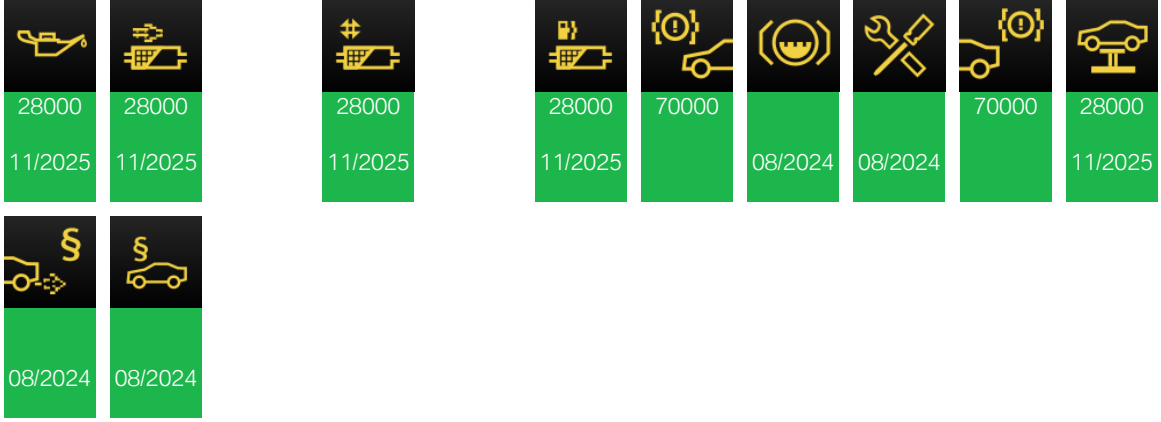
Description:

Is interpreted as a repeat visit: No

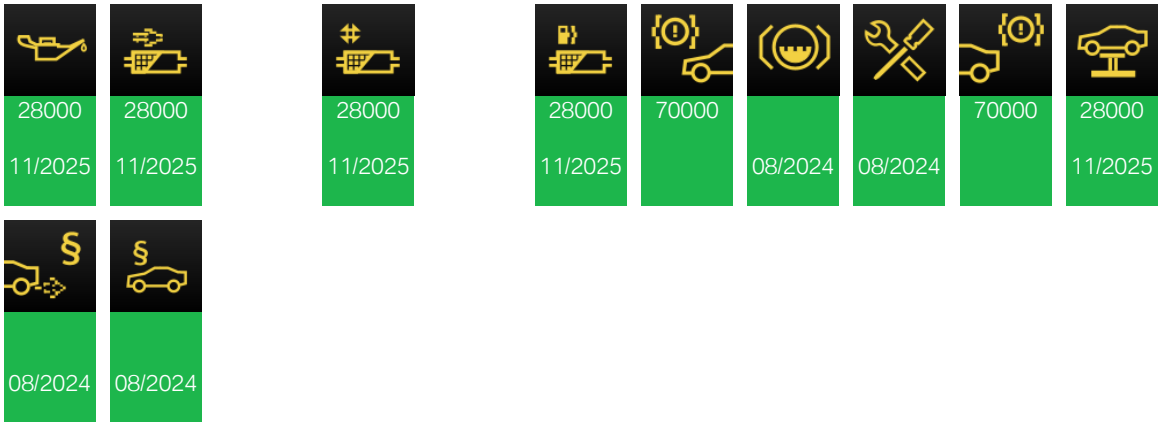
Customer's own words:

Räder Saisontausch,Sichtprüfung der Bremsklötze, Flat rate unit I 36 36 361	Local	6 FRU
Räder Oberfläche reinigen Flat rate unit I 36 36 368	Local	2 FRU

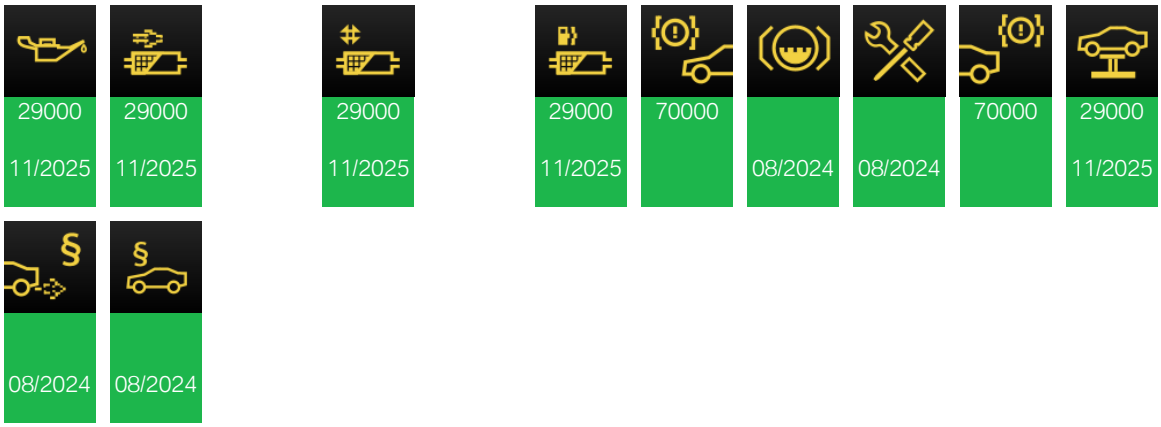
— 02/06/2024 Key 211669 km 52482 Key 0



— 01/29/2024 Key 211541 km 52482 Key 0



— 01/24/2024 Key 211463 km 02446 Key 0



— 01/24/2024 Repair 211486 km 02446 Autohaus W. Maier GmbH , Glonn Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Work time without specification/engine Flat rate unit I 11 99 000	1 FRU
Work time without specification/engine Flat rate unit I 11 99 000	1 FRU
Work time without specification/engine	2 FRU

Flat rate unit I 11 99 000		
Work time without specification/engine Flat rate unit I 11 99 000		3 FRU
Replacing cylinder head cover Flat rate unit I 11 12 510		36 FRU
Removing and installing/replacing high-pressure stage exhaust turbocharger Flat rate unit I 11 65 540		19 FRU
Work time without specification/engine Flat rate unit I 11 99 000		2 FRU
Work time without specification/engine Flat rate unit I 11 99 000		12 FRU
Cleaning engine and engine compartment Flat rate unit I 00 11 359		6 FRU
Motorreiniger Part I 99 99 1 060 001	Local	1
Cylinder head cover Part I 11 12 8 589 941		1
O-ring Part I 11 12 8 510 539		1
O-ring Part I 13 62 7 796 699		1
Seal mount Part I 11 61 7 812 938		1
Profile-gasket Part I 11 61 7 801 943		1
Profile-gasket Part I 11 61 8 511 917		1
Gasket ring Part I 13 53 2 247 156		4
Screw Part I 13 53 7 805 256		4
Return pipe Part I 11 65 7 823 284		1
Gasket Asbestos Free Part I 11 42 2 246 091		1
Hose Part I 11 42 2 249 206		1
Hose clamp Part I 07 12 9 952 109		2
Return pipe Part I 11 65 7 823 285		1
Hose clamp		2

Part I 64 21 8 367 179	
Hose Part I 11 42 7 807 796	1
Screw Part I 11 65 7 801 771	4
Spacer ring Part I 11 65 8 509 820	1
O-ring Part I 07 11 9 907 867	2
Preformed seal Part I 11 65 8 512 392	1
Gasket ring Part I 07 11 9 905 041	2
Hollow bolt Part I 07 11 9 907 291	1
BMW Engine Oil LL04 0W30 Part I 83 21 2 405 950	1
Gasket Steel Part I 11 65 8 508 519	2
Mounting panel Part I 11 65 7 823 036	2
ISA screw Part I 07 12 9 905 536	2
Hex bolt Part I 07 14 9 213 164	5
Expanding nut Part I 07 14 6 976 114	2
C-clip for plastic nut Part I 07 14 7 311 312	3

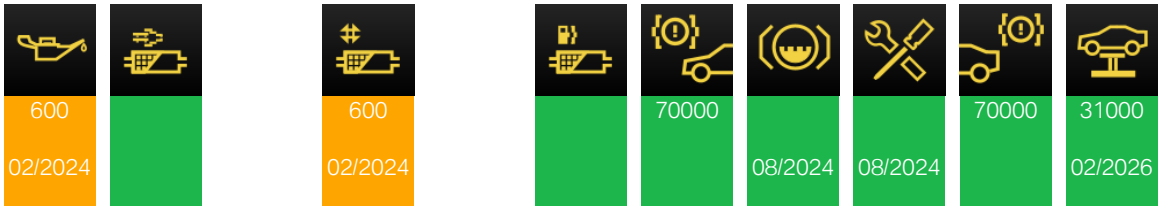
— Job

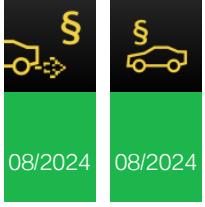
Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 11/02/2023 Key 209599 km 02446 Key 0





—	11/02/2023	Service	209537 km	02446 Autohaus W. Maier GmbH, Glonn	Manual

—	11/02/2023	Repair	209606 km	02446 Autohaus W. Maier GmbH , Glonn	Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit I 00 00 610	3 FRU
Set oil-filter element Part I 11 42 8 507 683	1
BMW Engine Oil LL04 0W30 Part I 83 21 2 405 950	5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642	1

— Job

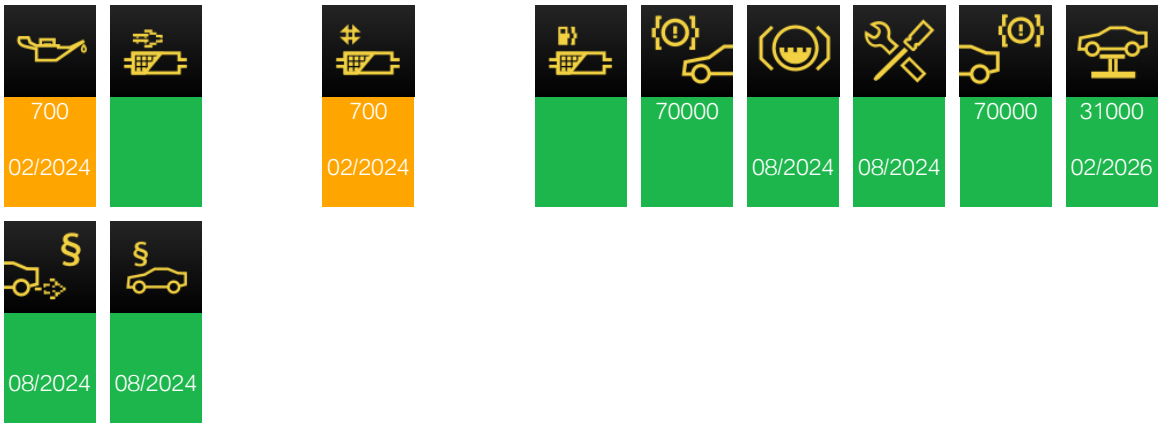
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Räder Saisontausch,Sichtprüfung der Bremsklötze, Flat rate unit I 36 36 361	Local	3 FRU
Räder Oberfläche reinigen Flat rate unit I 36 36 362	Local	2 FRU

— 10/30/2023 Key 209537 km 02446 Remote KeyRead



— 08/23/2023 Warranty 206151 km 02446 Job: F1x F2x N47T Replace exhaust-gas recirculation cooler (low temperature)

— Job: F1x F2x N47T Replace exhaust-gas recirculation cooler (low temperature)

Description: F1x F2x N47T Replace exhaust-gas recirculation cooler (low temperature)

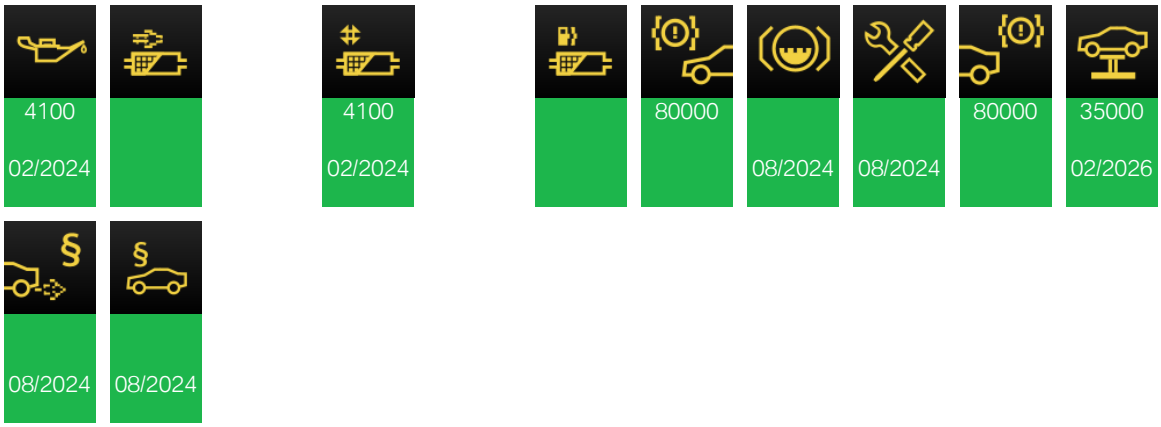
Is interpreted as a repeat visit: No

Customer's own words:

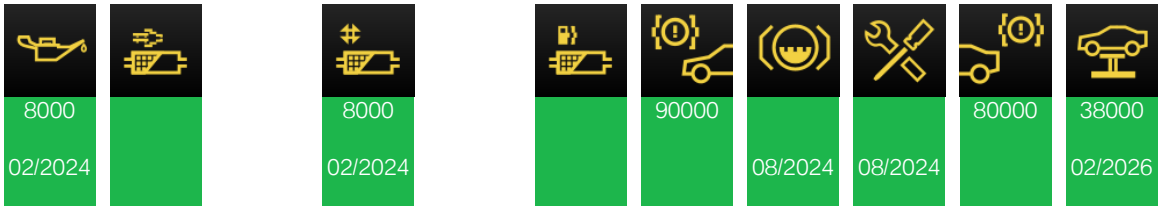
Replace exhaust-gas recirculation cooler, including exhaust-gas recirculation valve Flat rate unit I 00 72 359	22 FRU
Performing additional work for pressure sensor functional check Flat rate unit I 00 72 962	3 FRU
Additional work: enter component identification of new exhaust-gas recirculation cooler in diagnostic system Flat rate unit I 00 72 963	1 FRU

Additional work: clean exhaust-gas recirculation pipe (do not use when replacing intake system) Flat rate unit I 00 72 964	2 FRU
Additional work: Replace coolant hose on exhaust-gas recirculation cooler incl. temperature sensor Flat rate unit I 00 72 966	1 FRU
F1x F2x N47T Replace exhaust-gas recirculation cooler (low temperature) Defect I 00 11 56 06 00	
Exhaust gas cooler low temperature Part I 11 71 7 822 346	1
AGR small parts set Part I 11 71 8 490 640	1
Pipe union Part I 11 71 7 799 853	1
Holder Part I 61 13 1 369 832	1
O-ring Part I 11 61 8 583 456	1
Acoustic cover front Part I 11 14 8 490 570	1
Coolant hose Part I 11 53 7 827 841	1
Hose clamp Part I 11 63 1 716 971	2

— 08/22/2023 Key 206140 km Key 0



— 05/30/2023 Key 202903 km Key 0



08/2024 08/2024

—	05/15/2023	Repair	202909 km	02446 Autohaus W. Maier GmbH , Glonn	Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Vier Reifen erneuern und auswuchten Flat rate unit I 36 36 366	Local	24 FRU
Wuchtgewichte Part I VS95001	Local	8
Goodyear EfficientGrip ROF Part I 85 45 2 593 518		4
Rubber valve Part I 36 12 1 178 869		4

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Räder Saisontausch,Sichtprüfung der Bremsklötze, Flat rate unit I 36 36 361	Local	6 FRU
Räder Oberfläche reinigen Flat rate unit I 36 36 368	Local	2 FRU

— Job

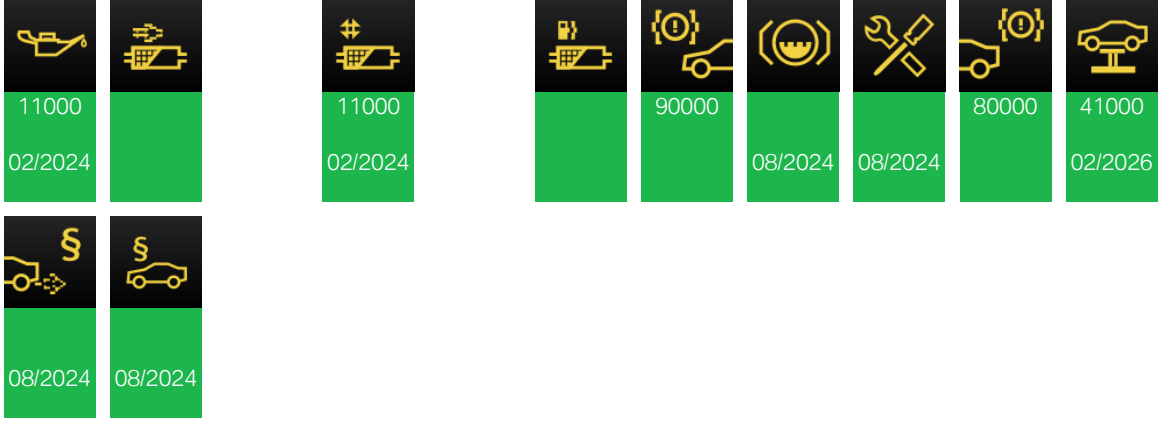
Description:

Is interpreted as a repeat visit: No

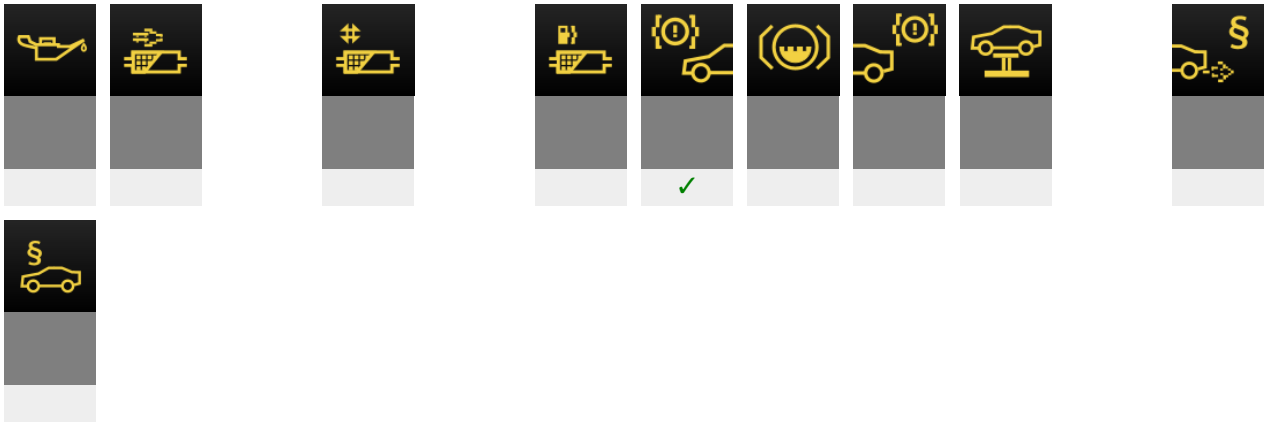
Customer's own words:

Read out coolant Check Control message (OK) Flat rate unit I 00 73 827	4 FRU

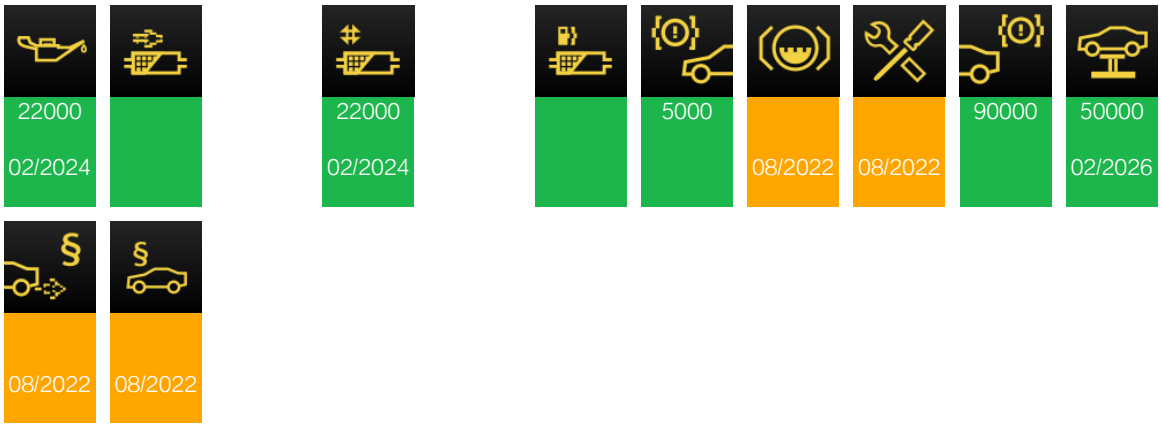
—	02/20/2023	Key	199181 km	Remote KeyRead



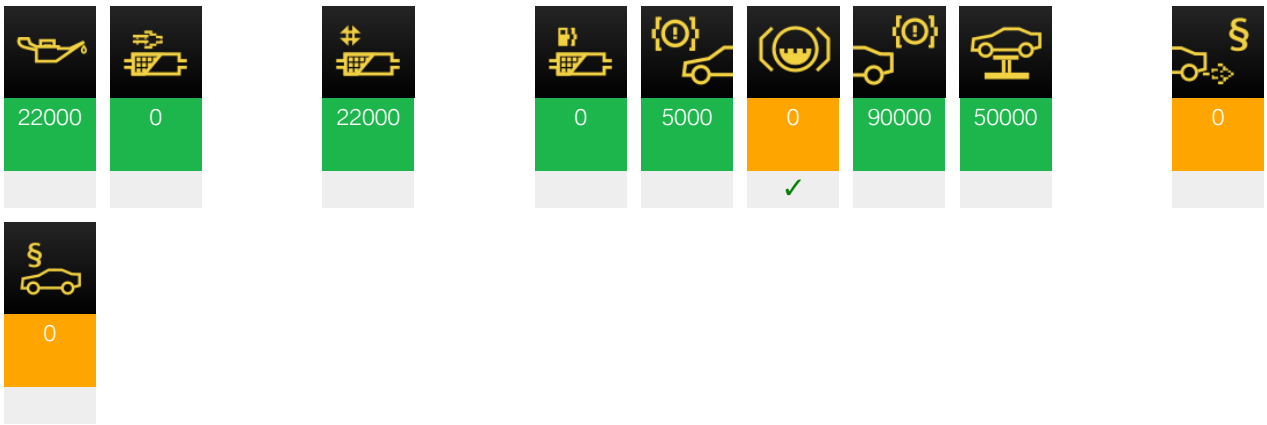
— 08/02/2022 Service 188657 km 04571 Niederlassung Dresden, Dresden Manual



— 08/01/2022 Key 188657 km 04571 Key 0



— 08/01/2022 Service 188657 km 04571 Niederlassung Dresden , Dresden Automatic



—	08/01/2022	Repair	188657 km	04571 Niederlassung Dresden BMW AG, Dresden	Job Job Job Job Job Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Luxus Plus Pflegepaket Part I 0099527	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Reifenfülldruck kontrollieren und einste Flat rate unit I NL36 50 4	Local	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) Part I 0000160	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105		2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Brake fluid service Flat rate unit I 00 00 618		4 FRU
Brake fluid DOT4 LV, low viscosity Part I 83 13 2 184 842		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

§ Abgasuntersuchung mit OBD und Sonde Part I NL12159	Local	1
Überprüfung nach § 29 STVZO Part I 0012159	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle Flat rate unit I 00 52 050		1 FRU
Service Standard Fahrzeugpflege Part I IF00200	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Removing and installing or replacing both gas pressure props for engine hood Flat rate unit I 51 23 766	1 FRU
Gas spring front flap, active Part I 51 23 7 309 117	2

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - front brakes Flat rate unit I 00 00 612	7 FRU
Safety cleanser 2.0 Part I 83 19 2 364 762	1
Brake pad wear sensor, front left Part I 34 35 6 791 958	1
Brake pad paste Part I 83 19 2 158 851	2
Repair kit, brake pads asbestos-free Part I 34 11 6 850 885	1

— Job

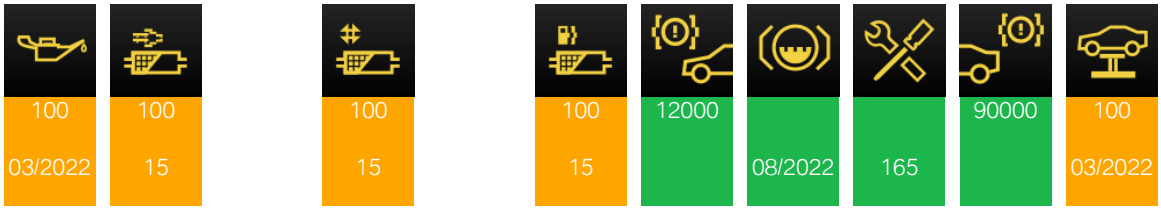
Description:

Is interpreted as a repeat visit: No

Customer's own words: Bremsscheiben Soll: 284mm Ist: 282mm,

Removing and installing/replacing both front brake discs Flat rate unit I 34 11 613	3 FRU
Inner hex bolt Part I 34 21 1 161 806	2
Torx screw with washer Part I 34 10 8 838 589	4
Brake disc, lightweight, ventilated Part I 34 10 6 898 723	1
Brake disc, lightweight, ventilated Part I 34 10 6 898 723	1
Washer fluid, concentrated Part I 83125A1A683	1

— 02/16/2022 Key 180154 km 04571 Key 0



§	§
08/2022	08/2022

—	02/16/2022	Service	180154 km	04571 Niederlassung Dresden , Dresden	Automatic

100	100	100	100	12000	0	90000	100	0
✓	✓	✓	✓				✓	

§
0

—	02/16/2022	Repair	180157 km	04571 Niederlassung Dresden BMW AG, Dresden	Job Job Job Job Job Job Job Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) Part I 0000160	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Supporting the voltage of the vehicle electrical system/recharging the vehicle electrical system battery Flat rate unit I 61 21 528	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit | 00 00 105		2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Motorölservice - zusätzliche AW Flat rate unit | IM00 25 0	Local	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit | 00 00 610		3 FRU
Ölzuschlag für Service Inklusive Part | 0000162	Local	1
BMW Engine Oil LL04 0W30 Part | 83 21 2 405 950		5
Set oil-filter element Part | 11 42 8 507 683		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service Flat rate unit | 00 00 604		5 FRU
Fuel filter cartridge Part | 13 32 7 822 499		1
Hose clamp Part | 16 12 1 180 240		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert Flat rate unit I 00 00 602		1 FRU
Air filter element Part I 13 71 7 800 151		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616		3 FRU
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check service Flat rate unit I 00 00 624		7 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze Part I 83125A1A166		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: - falsche Ventilkappen am Fahrzeug verbaut -> bitte ersetzen,

Fahrzeugüberprüfung im Rahmen der Annahm Flat rate unit I 00 52 054	Local	0 FRU
Valve cap for RDCi Part I 36 14 6 867 030		4

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeug - Oberwäsche zum Serviceauftrag	Local	1 FRU

Flat rate unit | NL00 10 0

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

My BMW App vorgestellt - Fzg. nicht APP- Flat rate unit | NL00 03 6	Local	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Nachrüstung Service-Inclusive 3 Jahre / Part | 5100102	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Expanding nut Part | 07 14 7 201 307	2

— 02/16/2022 Warranty 180154 km 04571 Job: Engine oil service
Job: Vehicle check service
Job: Standard scope of service
Job: Washer fluid service
Job: Air filter service
Job: Fuel filter service
Job: Microfilter/carbon canister service

— Job: Engine oil service

Description: Engine oil service

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit | 00 00 610	3 FRU
Engine oil service Defect | 87 00 02 00 00	

Set oil-filter element 1
Part | 11 42 8 507 683

— Job: Vehicle check service

Description: Vehicle check service

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check service 7 FRU
Flat rate unit | 00 00 624

Vehicle check service
Defect | 87 00 05 00 00

— Job: Standard scope of service

Description: Standard scope of service

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service 2 FRU
Flat rate unit | 00 00 105

Standard scope of service
Defect | 87 00 06 00 00

— Job: Washer fluid service

Description: Washer fluid service

Is interpreted as a repeat visit: No

Customer's own words:

Washer fluid service
Defect | 87 00 09 00 00

— Job: Air filter service

Description: Air filter service

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert 1 FRU
Flat rate unit | 00 00 602

Air filter service
Defect | 87 13 01 00 00

Air filter element 1
Part | 13 71 7 800 151

— Job: Fuel filter service

Description: Fuel filter service

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service 5 FRU
Flat rate unit | 00 00 604

Fuel filter service
Defect | 87 13 02 00 00

Fuel filter cartridge 1
Part | 13 32 7 822 499

Hose clamp 1
Part | 16 12 1 180 240

— Job: Microfilter/carbon canister service

Description: Microfilter/carbon canister service

Is interpreted as a repeat visit: No

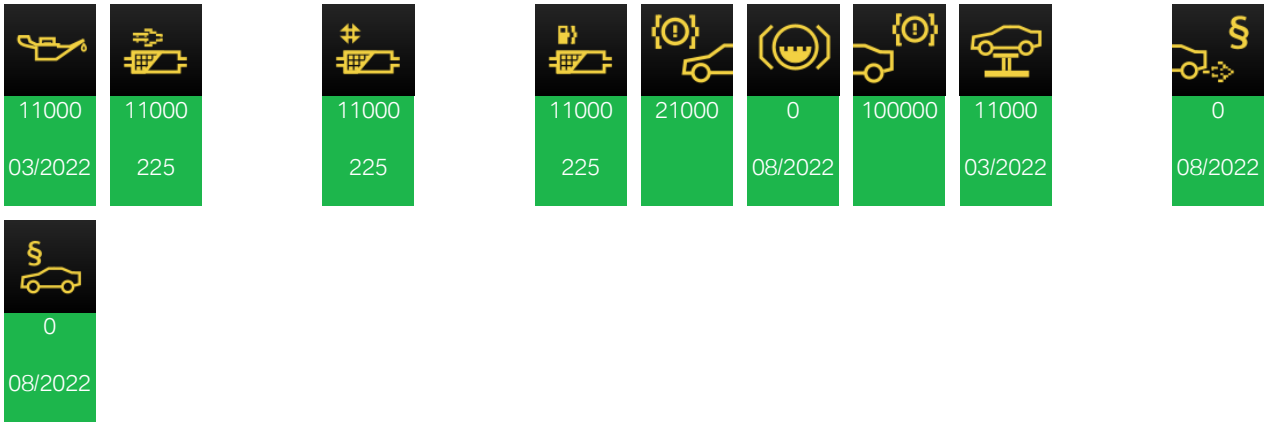
Customer's own words:

Service - microfilter 3 FRU
Flat rate unit | 00 00 616

Microfilter/carbon canister service
Defect | 87 64 01 00 00

Set, microfilter/activ. charcoal filter 1
Part | 64 11 9 272 642

— 08/19/2021 Key 170241 km Key 0



— 08/19/2021 Repair 170241 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeugüberprüfung im Rahmen derAnnahme Local 1 FRU
Flat rate unit | 00 52 054

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Part I IF00200	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: *E Nach ca. 50km Fahrt hat Kunde seit etwa 2 Monaten bei Lenkbewegungen,immer wieder Quitschgeräusche - kann aber nicht einschätzen ob von innen,oder Bereich Motorraum,KBA: Möchte gern absichern das a
uf der Urlaubsfahrt nix passiert,Servolenkung Ölstandskontrolle / Dichtheit prüfen ggf. Durchführung,Lenkspindel prüfen,

Carrying out vehicle test Flat rate unit I 00 00 006	4 FRU
Work time without specification/steering Flat rate unit I 32 99 000	1 FRU
Remove and install trim panel for pedal mechanism Flat rate unit I 51 45 684	2 FRU
Removing and installing/replacing underbody protection (front) Flat rate unit I 51 47 500	3 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Washer fluid, concentrated Part I 83125A1A683	2

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) Part I 0000160	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 07/07/2021 Key 166165 km Key 0

15000	15000	15000	15000	24000	0	100000	15000	0	0
03/2022	267	267	267		08/2022		03/2022	08/2022	08/2022

— 07/07/2021 Repair 166165 km

04571	Job
Niederlassung	Job
Dresden	Job
BMW AG,	Job
Dresden	Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: *E Fußraum hinterm Fahrersitz wird nass - Schallisolierung Tür hinten,links prüfen / abdichten oder ersetzen wenn erforderlich - Bitte auch,Sichtprüfung der anderen Türen und ggf. Info,Schallisolierun g an Tür hinten links aus- und einbauen/ Wassereinbruch,Schallisolierung an Tür hinten rechts aus- und einbauen/ Wassereinbruch,

Localizing body complaint(s) Flat rate unit I 51 00 001	3 FRU
Removing and installing/replacing the sound insulation at the rear left or right door Flat rate unit I 51 48 570	7 FRU
Removing and installing/replacing the sound insulation at the rear left or right door Flat rate unit I 51 48 570	7 FRU
Sound insulating door rear left Part I 51 48 7 366 707	1
Sound insulating door rear right Part I 51 48 7 366 708	1
Butyl cord Ködiplast HV 578-59 Part I 83 19 0 429 524	6

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: - ohne SB gewünscht,

Fahrzeugüberprüfung im Rahmen derAnnahme	Local	1 FRU

Flat rate unit | 00 52 054

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Part | IF00200	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Pflegepaket 4 Part | 0099527	Local	1

— Job

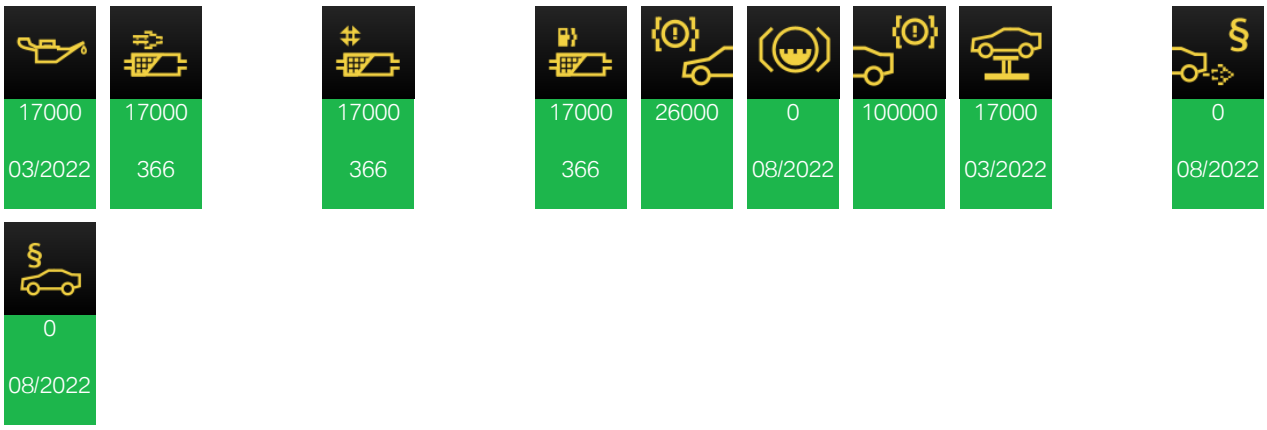
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) Part | 0000160	Local	2

— 03/29/2021 Key 164240 km Key 0



— 03/29/2021 Repair 164240 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Quick-Check Flat rate unit I NL00 00 4	Local	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: HINWEIS: Der Reifendruck-Kontroll-Reset wird erst während der Fahrt,durchgeführt. Dies einige Zeit in Anspruch nehmen.,Bitte Reifendruck um 02 Bar erhöhen,Räder ins Fzg. legen,

Alle Räder ab- und anbauen (Radsatz mont Flat rate unit I NL36 00 1	Local	7 FRU

— 10/22/2020 Key 161013 km 04571 Key 0

20000 03/2022	20000 525	20000 525	20000 525	30000	0 08/2022	100000	20000 03/2022	0 08/2022	0 08/2022

— 10/22/2020 Repair 161013 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Radeinlagerung extern (1 Saison),HINWEIS: Der Reifendruck-Kontroll-Reset wird erst während der Fahrt,durchgeführt. Dies kann einige Zeit in Anspruch nehmen.,Flüssigkeiten prüfen und ggf. auffüllen,Wischerblätter vorn ersetzen,

Alle Räder ab- und anbauen (Radsatz mont Flat rate unit I NL36 00 1	Local	7 FRU
Quick-Check Flat rate unit I NL00 00 4	Local	2 FRU
!!! unknown BMW-Id A1A166 null !!! Part I A1A166	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: 10% Aktion auf Wischerblätter,

Replace left and right wiper blade Flat rate unit I 61 61 541	1 FRU
Set of wiper blades Part I 61 61 2 458 015	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 08/17/2020 Key 156617 km 04571 Key 0

24000	24000	24000	24000	34000	0	70000	24000	0	0
03/2022	592	592	592		08/2020		03/2022	08/2020	08/2020

— 08/17/2020 Service 156617 km 04571 Niederlassung Dresden, Dresden Automatic

24000	24000	24000	24000	34000	0	70000	24000	0	0
04/2022	04/2022	04/2022	04/2022		09/2020		04/2022	09/2020	09/2020
					✓	✓		✓	✓

— 08/17/2020 Repair 156639 km 04571 Niederlassung Dresden BMW AG, Dresden

Job
Job
Job
Job
Job
Job
Job
Job
Job
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit | 00 00 105		2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

§ Abgasuntersuchung mit OBD und Sonde Part | 12159	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Überprüfung nach § 29 STVZO Part | 0012159	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: (Gasdruckdämpfer 05/23 - i.O.),

Brake fluid service Flat rate unit | 00 00 618		4 FRU
Brake fluid DOT4 LV, low viscosity Part | 83 13 2 184 842		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: - Tresorabgabe WE,(Telef. ca. 1100,-),

Fahrzeugüberprüfung im Rahmen der Flat rate unit | 00 52 054	Local	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Part | 00200	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Pflegepaket 4 Part I 0099527	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Removing and installing or replacing both rear brake discs Flat rate unit I 34 21 928	10 FRU
Brake disc, lightweight, ventilated Part I 34 21 6 898 733	2
Inner hex bolt Part I 34 21 1 161 806	2
Torx screw with washer Part I 34 10 6 864 424	4
Repair kit, brake pads asbestos-free Part I 34 21 6 862 202	1
Brake pad wear sensor, rear Part I 34 35 6 791 962	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 06/30/2020	Repair	161013 km	04571 Niederlassung Dresden BMW AG, Dresden	Job

— Job

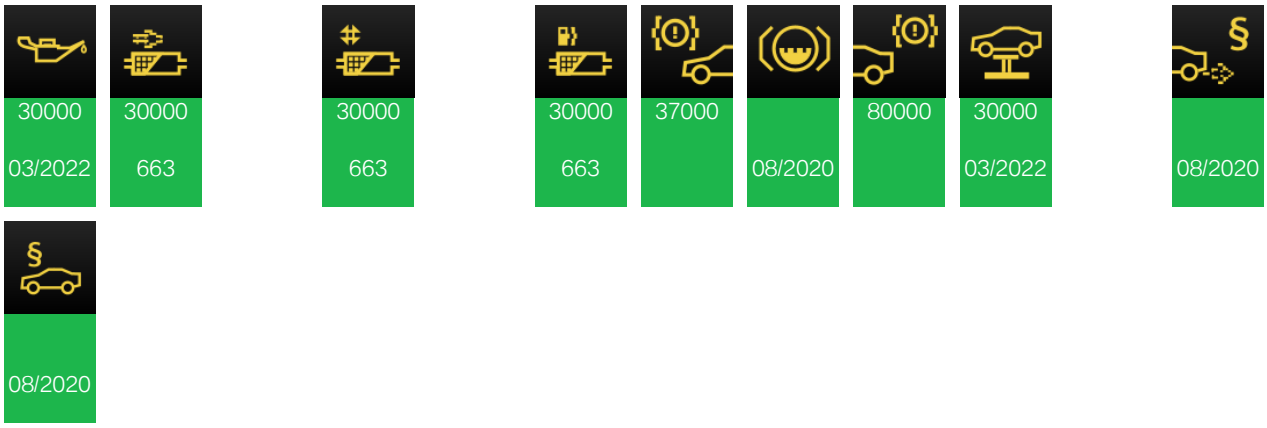
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Räderlagerung extern (1 Saison) Part I 36100	Local	1

— 04/28/2020 Key 150927 km 04571 Key 0



— 04/28/2020 Repair 150927 km 04571 Niederlassung Dresden BMW AG, Dresden Job

— Job

Description:

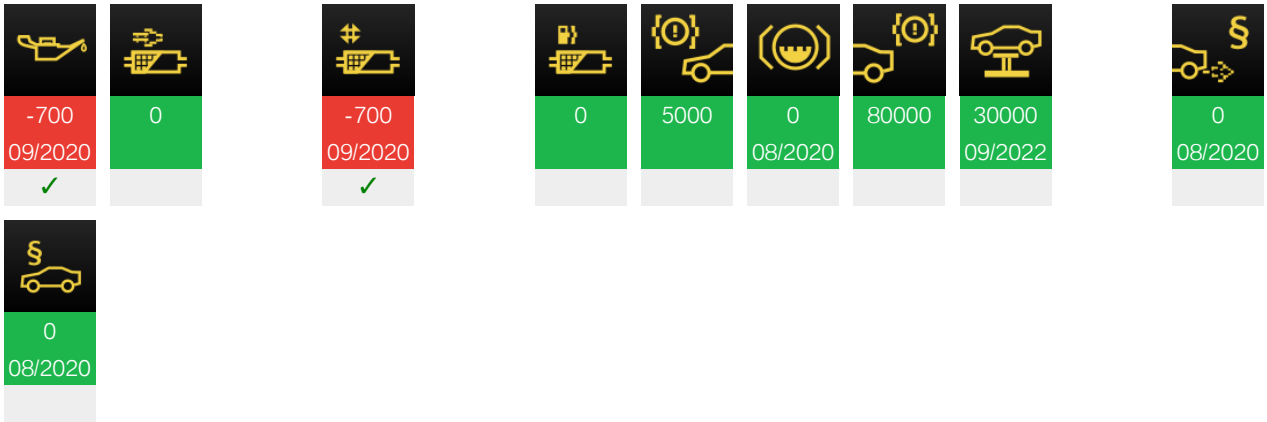
Is interpreted as a repeat visit: No

Customer's own words: Einlagerungsnr.: 7013010623,Füllstände überprüfen und ggf. auffüllen,

Quick-Check Flat rate unit I NL00 00 4	Local	2 FRU
Alle Räder ab- und anbauen (Radsatz mont Flat rate unit I NL36 00 1	Local	7 FRU
Fahrzeug - Oberwäsche zum Serviceauftrag Flat rate unit I NL00 10 0	Local	1 FRU
Räderlagerung extern (1 Saison) Part I 36100	Local	1
Washer fluid, concentrated Part I 83 12 2 298 203		1

— 03/05/2020 Key 150259 km 04571 Key 0

—	03/05/2020	Service	150259 km	04571 Niederlassung Dresden , Dresden	Automatic



—	03/05/2020	Repair	150259 km	04571 Niederlassung Dresden BMW AG, Dresden	Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU
Windshield Washer Antifreeze Part I 83 12 2 468 609	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU

Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit I 00 00 610		3 FRU
Set oil-filter element Part I 11 42 8 507 683		1
BMW Engine Oil LL04 0W30 Part I 83 21 2 405 950		5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle Flat rate unit I 00 52 050		2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Part I 00200	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Motorölservice - zusätzliche AW Flat rate unit I IM00 25 0	Local	2 FRU

—	10/25/2019	Repair	142487 km	04571 Niederlassung Dresden BMW AG, Dresden	Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Seitenschaden links laut Kalkulation/Gutachten instandsetzen.,Preis laut Gutachten 4250,-,Reparaturbeginn 25.10.19Reparaturende 30.10.19,Ab- und Aufrüstarbeiten der Tür vorn links für lackieren,Schwellerverkleidung links ab- und anbauen,Abdeckkappe an Außenspiegel links ab- und anbauen,Reife/Felge vo.li.de/montieren,Vorbereitungsarbeit für Hohraumkonservierung,Hohlraumkonservierung für Tür vorn links,

Zeitzuschlag für eine Hauptarbeit Flat rate unit I NL41 00 0	Local	2 FRU
Halter Seitenwand vo.li.oben ersetzen Flat rate unit I NL41 00 0	Local	1 FRU
Halter Seitenwand vo.li. unten ersetzen Flat rate unit I NL41 00 0	Local	1 FRU
Tür vo.li.instandsetzen Flat rate unit I NL41 00 0	Local	15 FRU
Vorbereitungsarbeit für Hohraumkonservie Flat rate unit I NL41 00 0	Local	3 FRU
Seitenwand vo.li.lackieren Flat rate unit I NL99 00 0	Local	8 FRU
Tür vo.li.lackieren Flat rate unit I NL99 00 0	Local	34 FRU
Abdeckung A-Spiegel li.lackieren Flat rate unit I NL99 00 0	Local	3 FRU
Zeitzuschlag für eine Hauptarbeit Flat rate unit I NL99 00 0	Local	22 FRU
Carry out Kinematics Diagnosis System wheel alignment with vehicle load up to design position Flat rate unit I 32 00 590		16 FRU
Stripping and refitting work for painting the front left or right door Flat rate unit I 51 18 750		5 FRU
Replacing front left side panel Flat rate unit I 41 35 550		13 FRU
Remove and install/replace left or right side sill trim panel		6 FRU

Flat rate unit I 51 71 947		
Removing and installing left or right front door Flat rate unit I 41 51 580		4 FRU
Removing and installing or replacing cover on left or right outside mirror Flat rate unit I 51 16 541		2 FRU
Removing and installing or replacing casing on outside mirror, left or right Flat rate unit I 51 16 540		1 FRU
Removing and installing front or rear wheel Flat rate unit I 36 10 800		1 FRU
Replace a tire with a run-flat equipment specification Flat rate unit I 36 12 506		6 FRU
Initialising tyre failure indicator Flat rate unit I 36 11 500		1 FRU
Cavity sealant for the front door, left or right Flat rate unit I 97 51 501		3 FRU
Ersatzfahrzeug (24 Stunden) Part I 0000160	Local	5
Dunlop SP Winter Sport 4D ROF Part I 85 45 2 593 749		1
Body nut Part I 07 12 9 904 232		1
Body nut Part I 07 14 7 133 884		9
Side panel, front left Part I 41 35 7 248 659		1
Finisher, side panel, front left Part I 51 13 7 336 645		1
Housing lower section, left Part I 51 16 7 308 647		1
Balance weight, zinc, w. adhesive foil Part I 36 11 6 766 336		1
Balance weight, zinc, w. adhesive foil Part I 36 11 6 766 341		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle Flat rate unit I 00 52 050	0 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeug - Oberwäsche zum Serviceauftrag Flat rate unit I NL00 10 0	Local	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 10/24/2019 Key 142470 km 04571 Key 0

8000 09/2020	0	8000 342	0	5000	0 08/2020	80000	38000 09/2022	0 08/2020	0 08/2020

— 10/24/2019 Repair 142483 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze Part I 83 12 2 468 609	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: *E MIL Lamp brennt dauerhaft / Kunde verspürt auch deutlichen,Leistungsverlust im unteren Drehzahlbereich.,Bitte Diagnose erstellen und dann Kostenabsprache mit Kunden vor,Reparatur gewünscht !!!,Funk
tionsprüfung der Digitalen Diesel El ektronik (DDE) -,Maßnahme 61272480-01 - TM Luftmassensystemtest durchführen ->,Dichtheitsprüfung im gesamten Ansaugsystem durchführen -> Undichter,Ladedfruckschlac
h zw. Verdicher und LLK festgestellt.,Ebenso muss programmiert werden um den Fehler 290900 Gemessene,Luftmasse zu hoch zu plausibilisieren. (Maßnahme 63470180-05,

Carrying out vehicle test Flat rate unit I 00 00 006	4 FRU
Functional check of Digital Diesel Electronics (DDE) Flat rate unit I 13 00 003	2 FRU
Removing and installing or replacing pressure pipe Flat rate unit I 11 61 755	4 FRU
Program/encode control unit(s), includes deleting the fault memory Flat rate unit I 61 00 730	4 FRU
Charge air line Part I 11 61 7 810 796	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: - Counterannahme am Vorabend,

Fahrzeugüberprüfung im Rahmen der Flat rate unit I 00 52 054	Local	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Local 1
Part I 00200

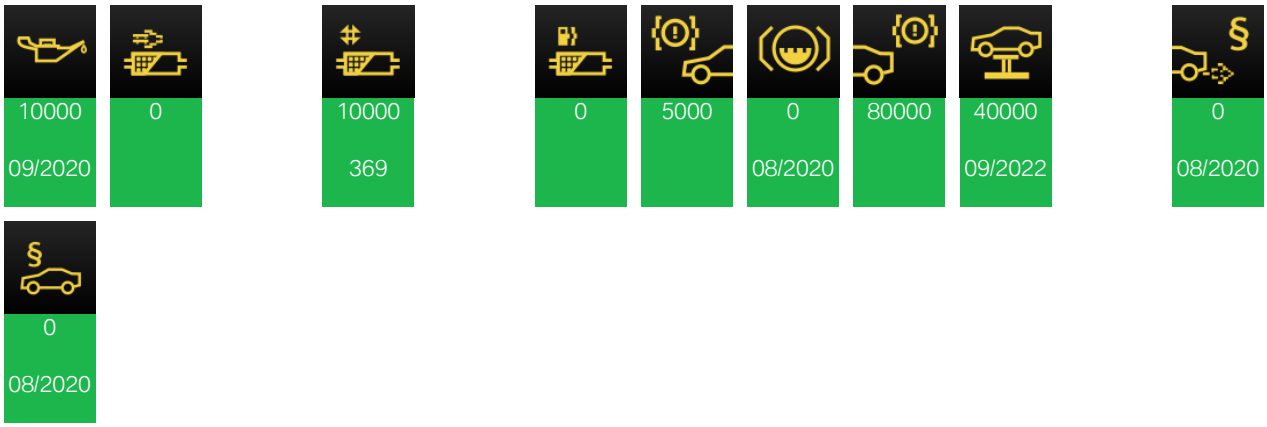
— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 09/26/2019 Key 140184 km 04571 Key 0



— 09/26/2019 Repair 140184 km 04571 Job
Niederlassung Job
Dresden Job
BMW AG, Job
Dresden Job
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze 1
Part I 83 12 2 468 609

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle 1 FRU
Flat rate unit I 00 52 050

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Quick-Check Local 2 FRU

Flat rate unit | NL00 00 4

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Einlagerung Sommer-/Winterkompletträder Part | 36000	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Alle Räder ab- und anbauen Flat rate unit | NL36 00 1	Local	7 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 09/19/2019 Repair 1 km 04571 Niederlassung Dresden BMW AG, Dresden Job

— Job

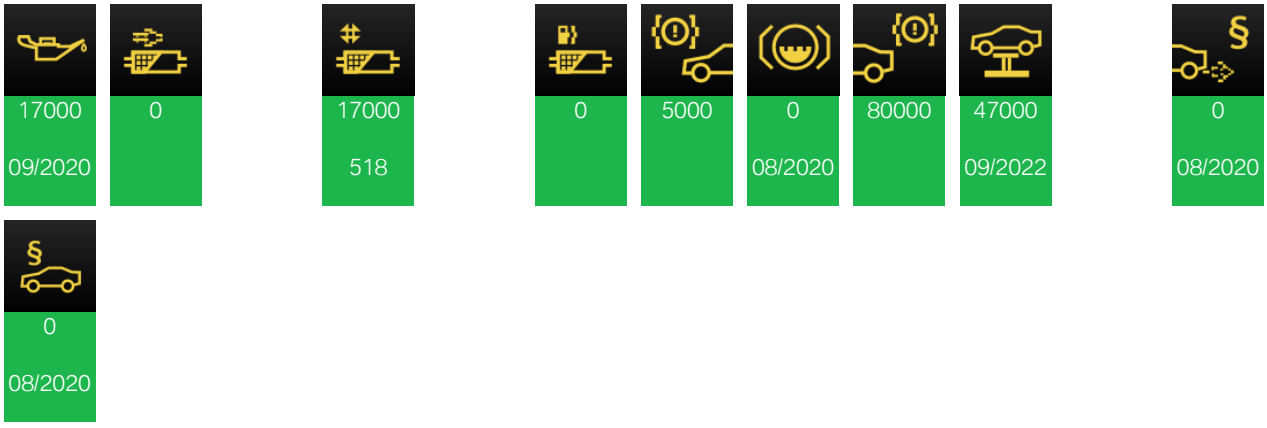
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Radsatz Stationär wuchten - Aktionspreis Flat rate unit | NL36 00 6	Local	12 FRU

— 04/30/2019 Key 133117 km 04571 Key 0



—	04/30/2019	Repair	133117 km	04571 Niederlassung Dresden BMW AG, Dresden	Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Alle Räder ab- und anbauen (Radsatz mont Flat rate unit | NL36 00 1	Local	7 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: bitte Füllbestände korrigieren,

Quick-Check Flat rate unit | NL00 00 4	Local	2 FRU
Washer fluid, concentrated Part | 83 12 2 298 203		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Räderlagerung extern (1 Saison) Part | 36100	Local	1

—	03/05/2019	Repair	1 km	04571 Niederlassung Dresden BMW AG, Dresden	Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Satz 7013004695,Festpreis: 83200 EUR,VR/VL/HR/HL,

Vier Reifen mit Runflatausrüstung ersetz Flat rate unit | NL36 02 3	Local	29 FRU
Bridgestone Turanza ER 300 RFT Part | 85 45 2 593 883		4

—	03/05/2019	Warranty	130411 km	04571	Job: Exx Fxx Gxx

Check exhaust-gas recirculation cooler, replace if necessary

— Job: Exx Fxx Gxx Check exhaust-gas recirculation cooler, replace if necessary

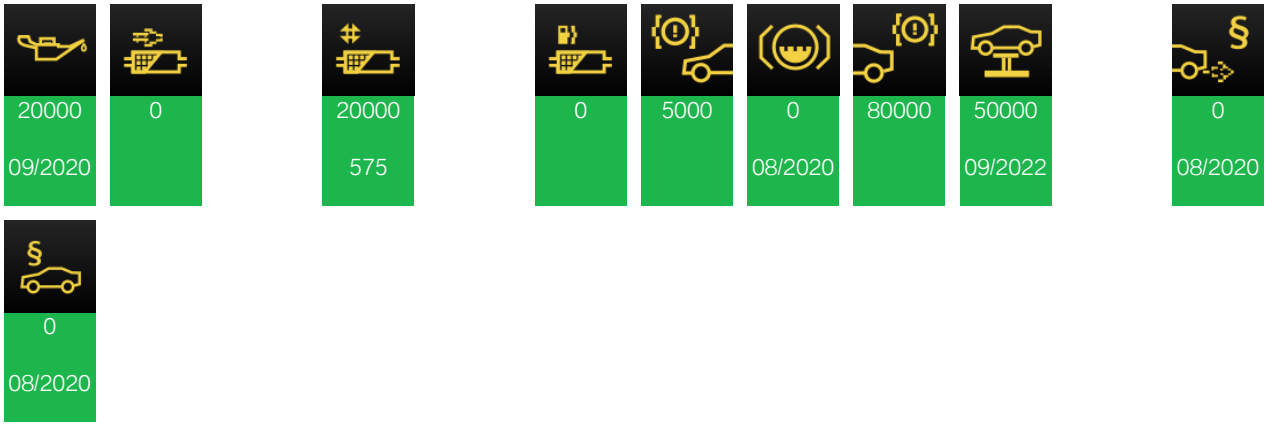
Description: Exx Fxx Gxx Check exhaust-gas recirculation cooler, replace if necessary

Is interpreted as a repeat visit: No

Customer's own words:

Additional work, check EGR cooler label Flat rate unit I 00 67 708	1 FRU
Visual inspection of the EGR cooler outlet and cooler inlet; replace EGR cooler; clean mixing tube /EGR pipe; pressure sensor functional check Flat rate unit I 00 67 069	37 FRU
Exx Fxx Gxx Check exhaust-gas recirculation cooler, replace if necessary Defect I 00 11 97 04 00	
Oval head screw Part I 35 21 7 685 343	2
exhaust cooler Part I 11 71 8 476 994	1
AGR small parts set Part I 11 71 8 479 905	1
Pipe union Part I 11 71 7 799 853	1

— 03/04/2019 Key 130411 km 04543 Key 0



— 02/26/2019 Repair 130411 km 04571 Job
Niederlassung Job
Dresden Job
BMW AG, Job
Dresden Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Entlüftungsrohr zum Ausbau AGR-Kühler Entlüftungsrohr gerissen-Material,spröde,

Additional work, check EGR cooler label Flat rate unit | 00 67 708		1 FRU
Visual inspection of the EGR cooler outlet and cooler inlet; replace EGR cooler; clean mixing tube /EGR pipe; pressure sensor functional check Flat rate unit | 00 67 069		37 FRU
Ersatzfahrzeug (24 Stunden) Part | 0000160	Local	1
Oval head screw Part | 35 21 7 685 343		2
exhaust cooler Part | 11 71 8 476 994		1
AGR small parts set Part | 11 71 8 479 905		1
Anti-freeze Part | 83 19 2 211 358		5
Pipe union Part | 11 71 7 799 853		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Pipe Part | 13 71 7 810 772		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: - Counterannahme am Vortag,

Fahrzeugüberprüfung im Rahmen der Annahm Flat rate unit | 00 52 054	Local	0 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze Part | 83 12 2 409 031		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Servicewäsche Plus Part I 0099620	Local	1

—	09/19/2018	Warranty	119476 km	04571	Job: Standard scope of service Job: Microfilter/carbon canister service Job: Vehicle check service Job: Air filter service Job: Fuel filter service Job: Engine oil service Job: Washer fluid service

— Job: Standard scope of service

Description: Standard scope of service

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU
Standard scope of service Defect I 87 00 06 00 00	

— Job: Microfilter/carbon canister service

Description: Microfilter/carbon canister service

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU
Microfilter/carbon canister service Defect I 87 64 01 00 00	
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642	1

— Job: Vehicle check service

Description: Vehicle check service

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check service	7 FRU

Flat rate unit | 00 00 624

Vehicle check service
Defect | 87 00 05 00 00

— Job: Air filter service

Description: Air filter service

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert Flat rate unit | 00 00 602	1 FRU
Air filter service Defect | 87 13 01 00 00	
Air filter element Part | 13 71 7 800 151	1

— Job: Fuel filter service

Description: Fuel filter service

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service Flat rate unit | 00 00 604	5 FRU
Fuel filter service Defect | 87 13 02 00 00	
Fuel filter cartridge Part | 13 32 7 811 227	1
Hose clamp Part | 16 12 1 180 240	1

— Job: Engine oil service

Description: Engine oil service

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit | 00 00 610	3 FRU
Engine oil service Defect | 87 00 02 00 00	
Set oil-filter element Part | 11 42 8 507 683	1

— Job: Washer fluid service

Description: Washer fluid service

Is interpreted as a repeat visit: No

Customer's own words:

Washer fluid service
Defect I 87 00 09 00 00

— 09/18/2018 Key 119472 km Key 0

-1200 10/2019	-1200 407	-1200 407	-1200 407	5000	0 08/2020	80000	-1200 10/2019	0 08/2020
0 08/2020								

— 09/18/2018 Service 119472 km 04571 Niederlassung Dresden , Dresden Automatic

-1200 10/2019 ✓	-1200 10/2019 ✓	-1200 10/2019 ✓	-1200 10/2019 ✓	5000	0 08/2020	80000	-1200 10/2019 ✓	0 08/2020
0 08/2020								

— 09/18/2018 Repair 119472 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job Job Job Job Job Job Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Emergency bag Part I 82 26 2 210 667	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze Part I 83 12 2 409 031	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fuse Maxi, yellow Part I 61 13 1 372 527	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Befund:,Sommerreifen verschlissen Kunde wartet auf Angebot TV/ Einlagerung.,Befund:,- Marderspuren im Motorraum sichtbar!!,- Tragbild Bremsscheiben HA innen beachten,- 1x Unterbodenschraube abgerissen
,- Steckdosen vorn o. Fkt. -> Sicherung defekt - erneuert,,,

Vehicle check service Flat rate unit I 00 00 624		7 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert Flat rate unit I 00 00 602		1 FRU
Air filter element Part I 13 71 7 800 151		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service Flat rate unit I 00 00 604		5 FRU
Fuel filter cartridge Part I 13 32 7 811 227		1
Hose clamp Part I 16 12 1 180 240		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit I 00 00 610		3 FRU
Ölzuschlag für Service Inklusive Part I 0000162	Local	1
Set oil-filter element Part I 11 42 8 507 683		1
BMW Engine Oil LL04 0W30 Part I 83 21 2 405 950		5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Motorölservice - zusätzliche AW Flat rate unit I IM00 25 0	Local	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle Flat rate unit I 00 52 050		1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Part I 00200	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Einlagerung Sommer-/Winterkompletträder Part I 36000	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Sommerräder abbauen, Winterräder Flat rate unit I IM36 00 1	Local	6 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 08/08/2018 Key 115663 km 04571 Key 0

3700	3700	3700	3700	7000	0	80000	3700	0
10/2019	450	450	450		08/2020		10/2019	08/2020
0								
08/2020								

— 08/06/2018 Key 115660 km 04571 Key 0

3700	3700	3700	3700	7000	0	80000	3700	0
10/2019	451	451	451		08/2018		10/2019	08/2018

— 08/06/2018 Service 115660 km 04571 Niederlassung Dresden, Dresden Manual

					✓			✓
✓								

— 08/06/2018 Repair 115663 km 04571 Niederlassung Dresden BMW AG, Dresden

Job
Job
Job
Job
Job
Job
Job
Job
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Überprüfung nach § 29 STVZO - inkl. AU Part I 0012159	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Beide Gasdruckfedern für Frontklappe aus- und einbauen/ersetzen-> laufen,10/2018 ab,

Brake fluid service Flat rate unit | 00 00 618	4 FRU
Removing and installing or replacing both gas pressure props for engine hood Flat rate unit | 51 23 766	1 FRU
Brake fluid DOT4 LV, low viscosity Part | 83 13 2 184 842	1
Gas spring front flap, active Part | 51 23 7 309 117	2

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeug - Oberwäsche zum Serviceauftrag Flat rate unit | NL00 10 0	Local	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Pflegepaket 2 Part | 0099523	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Vorderachse / Bremssattel prüfen : Beim ersten sachten Anbremsen immer,ein höhrbares Klackgeräusch - dann muß erst wieder eine Weile gefahren,werden um erneut beim ersten sachten Anbremsen das Klackge
räusch zu,Hören.,Bitte Diagnoese erstellen und reparaurabsprache !!!,Hinweis: Kunde möchte mit Gespann nach Kroatien fahren,Klappergeräusch wird von den Bremsklötzern der Vorderbremse verursacht -,kei

n Handlungsbedarf,Hinweis: Bremsklötzer auf Kundenwunsch vorn nicht ersetzt,

Work time without specification/front axle Flat rate unit I 31 99 000	1 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Washer fluid, concentrated Part I 83 12 2 298 203	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle with service ticket Flat rate unit I 00 52 052	0 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Klimaanlagen-Check inklusive Reinigung (Flat rate unit I NL64 00 1	Local	14 FRU
Air conditioner cleaner Part I 83 19 2 409 611		1
Refrigerant Part I 83 19 0 143 177		5

— 08/06/2018 Warranty 115663 km 04571 Job: Brake fluid service

— Job: Brake fluid service

Description: Brake fluid service

Is interpreted as a repeat visit: No

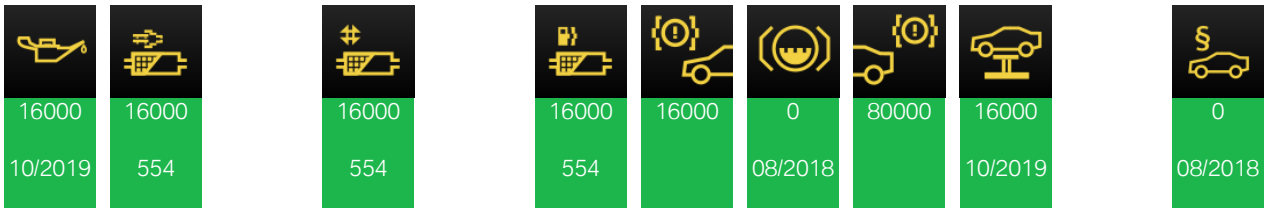
Customer's own words:

Brake fluid service Flat rate unit I 00 00 618	4 FRU
Removing and installing/replacing both gas-filled hood struts Flat rate unit I 51 23 766	1 FRU
Brake fluid service	

Defect | 87 34 00 00 00

Gas spring front flap, active 2
Part | 51 23 7 309 117

— 04/25/2018 Key 103556 km 04571 Key 0



— 04/25/2018 Repair 103556 km 04571 Niederlassung Dresden BMW AG, Dresden Job

— Job

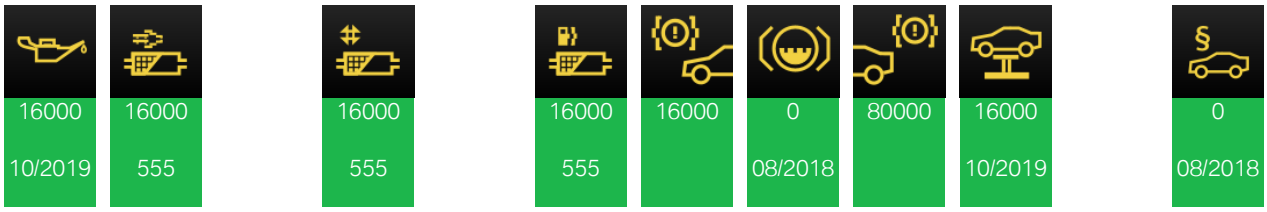
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Räderlagerung extern (1 Saison) Nr.13004 Local 1
Part | 36100

— 04/23/2018 Key 103551 km 04571 Key 0



— 04/23/2018 Repair 103556 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: *E KB:Ölverlust HAG,500,- Wellendichtring,

Replacing radial shaft seal for input flange of rear axle differential 16 FRU
Flat rate unit | 33 11 021

Shaft seal 1
Part | 31 50 7 609 535

Repair kit insert nut 1

Part I 33 12 7 607 158

Screw plug with O-ring 1
Part I 33 11 7 525 064

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: WR bitte in Schnelldienst stellen.Werden am 26.4.18 abgeholt.,

Alle Räder ab- und anbauen (Radsatz mont Local 6 FRU
Flat rate unit I NL36 10 1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Quick-Check Local 2 FRU
Flat rate unit I NL00 00 4

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Auftragserstellung mit iPad nicht mgl.,

Service consultation at the vehicle 0 FRU
Flat rate unit I 00 52 050

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fahrzeug - Oberwäsche zum Serviceauftrag Local 1 FRU
Flat rate unit I NL00 10 0

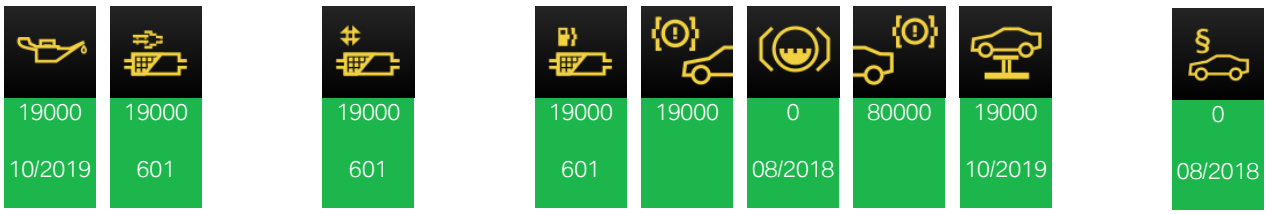
— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 03/09/2018 Key 100522 km 04571 Key 0



—	03/09/2018	Repair	100522 km	04571 Niederlassung Dresden BMW AG, Dresden	Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Vier Reifen mit Runflatausrüstung ersetz Flat rate unit | NL36 02 3	Local	29 FRU
Gewicht 10G Part | 96 36 1 111 010	Local	1
Gewicht 20G Part | 96 36 1 111 020	Local	1
Gewicht 35G Part | 96 36 1 111 035	Local	1
Gewicht 50G Part | 96 36 1 111 050	Local	1
Dunlop SP Winter Sport 4D ROF Part | 85 45 2 593 749		4
Balance weight, zinc, w. adhesive foil Part | 36 11 6 766 328		1
Balance weight, zinc, w. adhesive foil Part | 36 11 6 766 336		2
Balance weight, zinc, w. adhesive foil Part | 36 11 6 766 339		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle with service ticket Flat rate unit | 00 52 052		0 FRU
Servicewäsche Plus Part | 0099620	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze	1

Part | 83 12 2 409 031

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) Part | 0000160	Local	1

—	10/05/2017	Warranty	89326 km	04571	Job: Standard scope of service Job: Microfilter/carbon canister service Job: Engine oil service Job: Washer fluid service

— Job: Standard scope of service

Description: Standard scope of service

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit | 00 00 105	2 FRU
Standard scope of service Defect | 87 00 06 00 00	

— Job: Microfilter/carbon canister service

Description: Microfilter/carbon canister service

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit | 00 00 616	3 FRU
Microfilter/carbon canister service Defect | 87 64 01 00 00	
Set, microfilter/activ. charcoal filter Part | 64 11 9 272 642	1

— Job: Engine oil service

Description: Engine oil service

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit I 00 00 610	3 FRU
Engine oil service Defect I 87 00 02 00 00	
Set oil-filter element Part I 11 42 8 507 683	1

— Job: Washer fluid service

Description: Washer fluid service

Is interpreted as a repeat visit: No

Customer's own words:

Washer fluid service
Defect I 87 00 09 00 00

— 10/04/2017 Key 89326 km 04571 Key 0

-900 02/2019	0	-900 511	0	29000	0 08/2018	80000	25000 02/2021	0 08/2018

— 10/04/2017 Service 89326 km 04571 Niederlassung Dresden , Dresden Automatic

-900 02/2019 ✓	0	-900 02/2019 ✓	0	29000	0 08/2018	80000	25000 02/2021	0 08/2018

— 10/04/2017 Repair 89326 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Servicewäsche Plus Part I 0099620	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: ca. 170,-,

Service consultation at the vehicle with service ticket Flat rate unit I 00 52 052		0 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Motorölservice - zusätzliche AW Flat rate unit I IM00 25 0	Local	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze Part I 83 12 2 409 031		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105		2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter		3 FRU

Flat rate unit | 00 00 616

Set, microfilter/activ. charcoal filter Part	64 11 9 272 642	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit	00 00 610	3 FRU
Ölzuschlag für Service Inklusive Part	0000162	Local	1
Set oil-filter element Part	11 42 8 507 683	1
BMW Engine Oil LL04 0W30 Part	83 21 2 405 950	5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Alle Räder ab- und anbauen - angeliefert Flat rate unit	NL36 10 1	Local	6 FRU
Quick-Check (C) Flat rate unit	NL00 01 3	Local	2 FRU
Räderlagerung extern (1 Saison) 13001653 Part	36100	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 09/26/2017 Repair 90000 km 04571 Niederlassung Dresden BMW AG, Dresden Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Servicewäsche Plus,Verrechnung zu A11539558 SB Hr. Neumann,--Pos. wurde durch Kd. bezahlt aber versehentlich storniert--,

AZ without specification/maintenance 1 FRU
Flat rate unit | 00 99 000

— 08/01/2017 Key 82927 km 04571 Key 0

7000	0	7000	0	34000	0	1500	34000	0
02/2019		575			08/2018		02/2021	08/2018

— 08/01/2017 Service 82927 km 04571 Niederlassung Dresden , Dresden Automatic

7000	0	7000	0	34000	0	1500	34000	0
02/2019		02/2019			08/2018	✓	02/2021	08/2018

— 08/01/2017 Repair 82927 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Replace left and right wiper blade 1 FRU
Flat rate unit | 61 61 541

Set of wiper blades 1
Part | 61 61 2 163 749

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Unterlage für polizeiliches Kennzeichen ersetzen,Kennzeichenunterlagen hinten ersetze undvorn ohne verbauen,

Replace the number plate baseplate for the number plate 1 FRU
Flat rate unit | 51 11 658

Covering cap 2
Part | 51 18 7 060 798

Covering cap 2

Part | 51 18 1 813 017

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit | 00 00 105	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Rear brakes service Flat rate unit | 00 00 614	8 FRU
Repair kit, brake pads asbestos-free Part | 34 21 6 862 202	1
Brake pad wear sensor, rear Part | 34 35 6 791 962	1
Brake pad paste Part | 83 19 2 158 851	2
Brake cleaner, acetone-free Part | 83 19 2 413 695	5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Beide Bremsscheiben hinten ersetzen - Bremsscheiben stark korrodiert mit,Riefen (Bilder Media-Ordner) / soll: 184mm - ist: 184mm,Bremsscheiben prüfen ggf ersetzen,

Removing and installing/renewing both brake discs Flat rate unit | 34 21 932	2 FRU
Brake disc, lightweight, ventilated Part | 34 21 6 775 287	2
Inner hex bolt Part | 34 21 1 161 806	2

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Abrechnung über Service Inclusive!!!!,--> aufgrund Kundenbindung Kennzeichenunterlage ohne Berechnung!,--> Wäsche schon bezahlt,--> laut System und Kundeninfo SI AB daher mußte Rg. nachgeschickt,werde

n. Info an Hr. Schels erfolgte!!!,

Fahrzeugüberprüfung im Rahmen der Flat rate unit I 00 52 054	Local	1 FRU
Servicewäsche Plus Part I 0099620	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 05/02/2017 Key 73547 km 04571 Key 0

17000	0	17000	0	40000	0	13000	47000		0
02/2019		666			08/2018		02/2021		08/2018

— 05/02/2017 Repair 73547 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: *W Naviupdate über USB-Stick nicht möglich (Stick wurde bereits über,CD-Portal vom Kunden selber geladen - kein Update möglich / weiterhin,wurde ein Stick über TV DD zur Vrfügung gestellt - ebenfall s kein Update,möglich),sollte bei FSP-Abfrage kein Hinweis auf Fehlerquelle gefunden werden,keine weitere Störungssuche durchführen sondern Naviupdate über Tester,einspielen und Probelauf durchführ
en),Abrechnung über GW nicht möglich Fahrzeug bereits im Februar über GW,programmiert jedoch nicht komplett deshalb kein Naviupdate möglich,Kunde stark verärgert bekam schon über BMW MUC neuen Stick
zum,eigenständigen Update - nicht möglich wegen fehlender Fahrzeugdaten,

Carrying out vehicle test Flat rate unit I 00 00 006	4 FRU
Program/encode control unit(s), includes deleting the fault memory Flat rate unit I 61 00 730	4 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Standard Fahrzeugpflege Part I 00200	Local	1

— Job

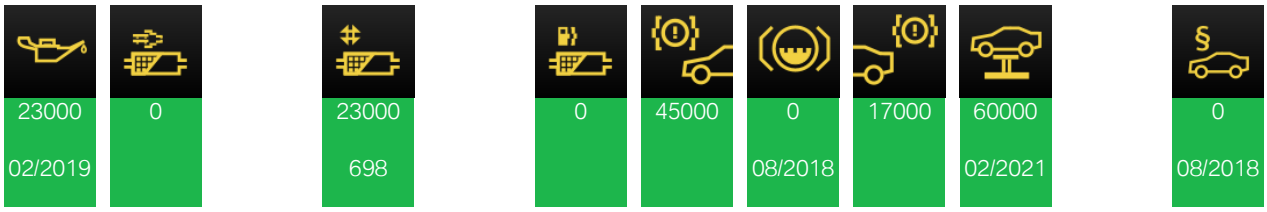
Description:

Is interpreted as a repeat visit: No

Customer's own words: 0170-4713159,ohne Waschzusatz,

Fahrzeug - Oberwäsche zum Serviceauftrag Flat rate unit I NL00 10 0	Local	1 FRU
Fahrzeugüberprüfung im Rahmen der Annahm Flat rate unit I 00 52 054	Local	0 FRU

— 04/01/2017 Key 67744 km 00089 Key 0



— 04/01/2017 Repair 67744 km 00089 Job
Niederlassung Job
Nürnberg Job
BMW AG, Job
Nürnberg Job
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

BMW Kompakt-Check zum Radwechsel Flat rate unit I AZ00 00 0	Local	1 FRU
Windshield Washer Antifreeze Part I 83 12 2 413 061		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Winterräder abbauen, Sommerräder auslage Flat rate unit I AZ36 00 3	Local	6 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Einlagerung Winterräder Einlagerungs-Nr. Part I 36001	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

zwei Reifen ersetzen mit Runflat (Reifen Flat rate unit I AZ36 11 2	Local	13 FRU
Bridgestone Turanza ER 300 RFT Part I 85 45 2 593 883		1
Bridgestone Turanza ER 300 RFT Part I 85 45 2 593 883		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Rubber valve Part I 36 12 1 116 326		2
Balance weight, zinc, w. adhesive foil Part I 36 11 6 766 332		1
Balance weight, zinc, w. adhesive foil Part I 36 11 6 766 326		1

— 03/29/2017 Repair 61000 km 04571 Niederlassung Dresden BMW AG, Dresden Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

USB-Stick 65902446820 lt. Händlerbetreuu	Local	1

Part I 0000162

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

USB Update Road Map Europe Next Part I 65 90 2 446 820	1

— 03/29/2017 Warranty 61000 km 04571 Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Defect I 85 40 00 12 KB

— 02/03/2017 Repair 60385 km 04571 Niederlassung Dresden BMW AG, Dresden Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug Fa. Sixt (24 Stunden) Part I 0000160	Local	1

— 02/03/2017 Warranty 60382 km 04571 Job: Engine oil service
Job: Fuel filter service
Job: Standard scope of service
Job: Air filter service
Job: Microfilter/carbon canister service
Job: Vehicle check service

— Job: Engine oil service

Description: Engine oil service

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit I 00 00 610	3 FRU
Engine oil service Defect I 87 00 02 00 00	
Set oil-filter element Part I 11 42 8 507 683	1

— Job: Fuel filter service

Description: Fuel filter service

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service Flat rate unit I 00 00 604	5 FRU
Fuel filter service Defect I 87 13 02 00 00	
Fuel filter cartridge Part I 13 32 7 811 227	1
Hose clamp Part I 16 12 1 180 240	1

— Job: Standard scope of service

Description: Standard scope of service

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU
Standard scope of service Defect I 87 00 06 00 00	

— Job: Air filter service

Description: Air filter service

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert Flat rate unit I 00 00 602	1 FRU
Air filter service Defect I 87 13 01 00 00	
Air filter element Part I 13 71 7 800 151	1

— Job: Microfilter/carbon canister service

Description: Microfilter/carbon canister service

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU
Microfilter/carbon canister service Defect I 87 64 01 00 00	
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642	1

— Job: Vehicle check service

Description: Vehicle check service

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check service Flat rate unit I 00 00 624	7 FRU
Vehicle check service Defect I 87 00 05 00 00	

— 02/01/2017 Key 60377 km 04571 Key 0

800	800	800	800	5000	0	22000	800		0
08/2017	210	210	210		08/2018		08/2017		08/2018

— 02/01/2017 Service 60377 km 04571 Niederlassung Dresden, Dresden Automatic

800	800	800	800	5000	0	22000	800		0
08/2017	08/2017	08/2017	08/2017		08/2018		08/2017		08/2018
✓	✓	✓	✓	✓			✓		

— 01/23/2017 Repair 60385 km 04571 Niederlassung Dresden BMW AG, Dresden

Job
Job
Job
Job
Job
Job
Job
Job
Job
Job
Job
Job
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: BITTE FOTOS ANFERTIGEN,

Replace windshield Flat rate unit I 51 31 011	36 FRU
Cover, windshield, top Part I 51 31 7 203 121	1
Sound insulation windshield - windscreen Part I 51 48 9 162 739	1
Repair flat rate, window, cold, 1 hr. Part I 83 19 2 289 287	1
Bump stop Part I 51 31 7 288 462	11
Green windshield Part I 51 31 7 333 831	1
Sensor rain/light/solar/condensation Part I 61 35 6 832 976	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - air filter insert Flat rate unit I 00 00 602	1 FRU
Air filter element Part I 13 71 7 800 151	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: RESTWEG BREMSE PRÜFEN; ANZEIGE 5000 KM - ZEIGT WERT SEIT 8000 KM AN;,WENN WENIGER ALS 10000 KM RESTWEG DANN ERSETZEN; SCHEIBEN BEI BEDARF,

Service - front brakes Flat rate unit I 00 00 612	7 FRU
Repair kit, brake pads asbestos-free Part I 34 11 6 850 885	1
Brake pad wear sensor, front left Part I 34 35 6 791 958	1
Brake cleaner, acetone-free Part I 83 19 2 413 695	5
Brake pad paste Part I 83 19 2 158 851	2

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Beide Bremsscheiben vorn ersetzen,

Removing and installing/replacing both front brake discs Flat rate unit I 34 11 613	3 FRU
Brake disc, lightweight, ventilated Part I 34 11 6 775 277	1
Brake disc, lightweight, ventilated Part I 34 11 6 775 277	1
Inner hex bolt Part I 34 21 1 161 806	2
Hex bolt Part I 34 11 6 772 117	4

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Befund:,-Bremsscheiben HA haben schlechtes Tragbild,

Vehicle check service Flat rate unit I 00 00 624	7 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Auftrag voreröffnet,ohne Waschzusatz,Preis 1600,- + 150,- SB,

Service consultation at the vehicle with customer without service ticket Flat rate unit I 00 52 053	0 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: TM reversibler elektromotorischer Aufroller links - Programmierung,fehlerhaft,SICHERHEITSGURT LINKS PRÜFEN; GURTSTRAFFER OHNE FUNKTION LT: KUNDE -,WURDE IM NOVEMBER IN NL DD ERSETZT - UNBEDINGT RS SB !!!!!!!!!!,bei Gurtwechsel im November 2016 in NL DD nicht abgearbeitet,Gurtstraffer seitdem ohne Funktion,

Work time without body specification/equipment Flat rate unit | 72 99 000		1 FRU
Performing vehicle test Flat rate unit | 00 00 556		3 FRU
Program/encode control unit(s), includes deleting the fault memory Flat rate unit | 61 00 730		4 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Motorölservice - zusätzliche AW,

Motorölservice - zusätzliche AW Flat rate unit | IM00 25 0	Local	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit | 00 00 610		3 FRU
Ölzuschlag für Service Inklusive Part | 0000162	Local	1
Set oil-filter element Part | 11 42 8 507 683		1
BMW Engine Oil LL04 0W30 Part | 83 21 2 405 950		5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fuel filter service 5 FRU
Flat rate unit | 00 00 604

Fuel filter cartridge 1
Part | 13 32 7 811 227

Hose clamp 1
Part | 16 12 1 180 240

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service 2 FRU
Flat rate unit | 00 00 105

— 12/19/2016 Key 55300 km 04571 Key 0

6000	6000	6000	6000	6000	0	26000	6000	0
08/2017	255	255	255		08/2018		08/2017	08/2018

— 12/19/2016 Warranty 49230 km 04571 Job: Safety belt, front

— Job: Safety belt, front

Description: Safety belt, front

Is interpreted as a repeat visit: No

Customer's own words:

Removing and installing/replacing front left or right safety belt 0 FRU
Flat rate unit | 72 11 033

Safety belt, front
Defect | 72 11 00 69 00

Upper belt strap REMA on front left 1
Part | 72 11 7 382 325

Fillister head screw 1
Part | 07 14 9 148 299

— 11/08/2016 Key 49212 km 04571 Key 0

12000	12000	12000	12000	11000	0	30000	12000	0
08/2017	296	296	296		08/2018		08/2017	08/2018

— 11/02/2016 Repair 55300 km 04571 Job

Niederlassung	Job
Dresden	Job
BMW AG,	Job
Dresden	Job
	Job
	Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: *E Gurt löst sich an der Außenkante auf,GW prüfen TC GW-Code ggf. PuMA Testmodule und EBA beachten. Bei,Bedarf Fotos anfertigen! Ggf. Fehler lokalisieren und nach RS SB,instandsetzen oder im Kulanzfal
l RS SB zur Kostenklärung und,Kundeninfo! Teile auf Abgabepflicht prüfen und ggf. mit O-Ton-Karte,versehen in TV abgeben Unterschrift nicht vergessen!,Gurt bestellt, zurzeit noch nicht gelief,kein NED vorhanden,

Removing and installing/replacing safety belt at left front Flat rate unit | 72 11 001	20 FRU
Upper belt strap REMA on front left Part | 72 11 7 382 325	1
Fillister head screw Part | 07 14 9 148 299	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Kühlsystem entlüften und auf Wasser- dichtheit prüfen,-nach dem Entlüften mit ISTA PF durchführen und neu Bewerten,*E KBA: lt. Kunde "gluckernde" Geräusche im Innenraum aus Bereich,Heizung hörbar trit
t lt. Kunde am stärksten nach langer Autobahnfahrt,auf,bei Probefahrt durch SB Herrn Th.Kunze nachvollzogen,GW prüfen TC GW-Code ggf. PuMA Testmodule und EBA beachten. Bei,Bedarf Fotos anfertigen! Ggf
. Fehler lokalisieren und nach RS SB,instandsetzen oder im Kulanzfall RS SB zur Kostenklärung und,Kundeninfo! Teile auf Abgabepflicht prüfen und ggf. mit O-Ton-Karte,versehen in TV abgeben Unterschrif
t nicht vergessen!,Arbeitszeit ohne Vorgabe/Heiz- und Klimaanlage,Prüfpläne abarbeiten - NED abarbeiten - keine Zielführend - Kein Fehler,abgelegt,

Bleed the cooling system and check it for watertightness with the special tool Flat rate unit | 17 00 539	4 FRU
Work time without specification/air conditioning Flat rate unit | 64 99 000	3 FRU
Performing vehicle test Flat rate unit | 00 00 556	3 FRU
Anti-freeze	6

Part | 83 19 2 211 358

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: ohne Waschzusatz,

Fahrzeugüberprüfung im Rahmen der Annahm Flat rate unit | 00 52 054	Local	0 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) Part | 0000160	Local	2

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Ersatzfahrzeug (24 Stunden) durch NI Dre Part | 0000160	Local	2

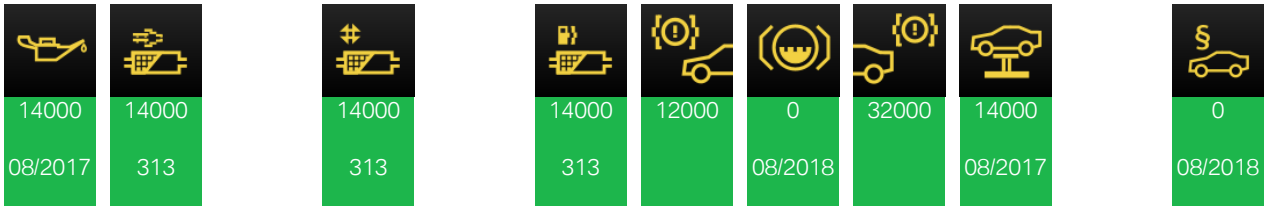
— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— 10/22/2016 Key 46719 km 07492 Key 0



— 10/19/2016 Repair 46719 km 07492 Niederlassung Fürth BMW AG, Fürth

Job
Job
Job
Job
Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Detaching and attaching the front and rear wheels Flat rate unit I 36 10 360		6 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Einlagerung Sommerräder Part I 36001	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle Flat rate unit I 00 52 050	0 FRU

— Job

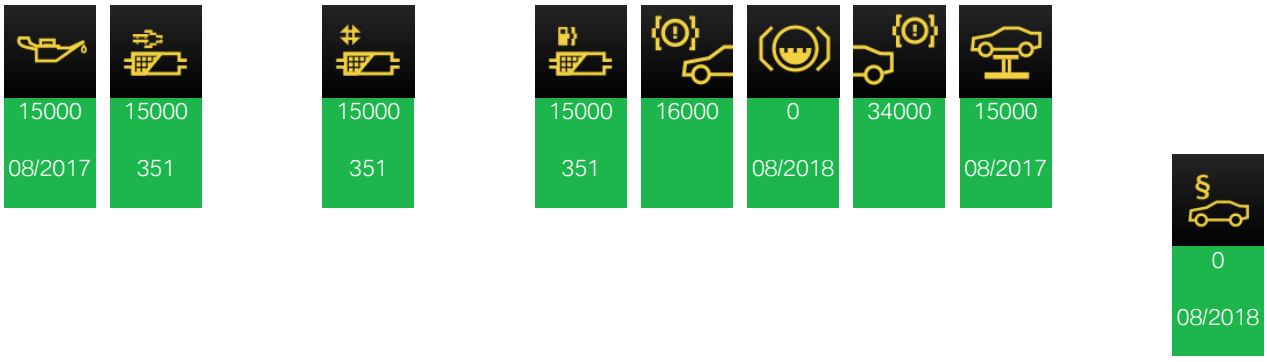
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Windshield Washer Antifreeze Part I 83 12 2 413 061	2

— 09/14/2016 Key 40585 km 07492 Key 0



— 08/13/2016 Key 36667 km 00084 Key 0

21000	21000	21000	21000	16000	0	34000	21000	0
08/2017	383	383	383		08/2018		08/2017	08/2018

— 08/11/2016 Repair 1 km 00084 Niederlassung Saarbrücken BMW AG, Saarbrücken Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service Inklusive Part I 0000154	Local	1

— 08/05/2016 Warranty 36652 km 00084 Job: F07 F1x F2x F3x N47 Replace clamping collar for exhaust system

— Job: F07 F1x F2x F3x N47 Replace clamping collar for exhaust system

Description: F07 F1x F2x F3x N47 Replace clamping collar for exhaust system

Is interpreted as a repeat visit: No

Customer's own words:

Replacing clamping collar Flat rate unit I 00 64 015	11 FRU
F07 F1x F2x F3x N47 Replace clamping collar for exhaust system Defect I 00 18 51 01 00	
Muffler clamp Part I 18 30 8 506 992	1

— 08/01/2016 Key 36652 km 00084 Key 0

22000	22000	22000	22000	5000	0	35000	22000	0
08/2017	397	397	397		10/2016		08/2017	11/2016

—	08/01/2016	Repair	36652 km	00084 Niederlassung Saarbrücken BMW AG, Saarbrücken	Job Job Job Job Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Überprüfung nach § 29 STVZO Part I 0012159	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fa. Mosolf - Finish - - SSK Motorhaube Part I 0000156	Local	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Auslieferungsgeschenke- 2 x Schlüsselanhänger- BMW Uhr- Kidsbike,

73-Punkte Check inkl. Probefahrt Flat rate unit I NL73 00 0	Local	15 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: zu Pos.210: Angezeigter Restweg entspricht nicht der außen gemessenen,Belagstärke von vorne 8 mm. Bitte Belagstärke innen prüfen und CBS,Korrektur durchführen oder ggf. Bremsbeläge ersetzen,

Brake fluid service Flat rate unit I 00 00 618	4 FRU
Replacing two tyres with run-flat technology	14 FRU

Flat rate unit | 36 12 555

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Scheibenklar Part | 83 12 9 999 200	Local	3
Brake fluid DOT4 LV, low viscosity Part | 83 13 0 443 030		1
BMW Engine Oil LL04 0W30 Part | 83 21 2 405 950		0
BMW M stainless steel key ring Part | 80 27 2 410 928		2
BMW watch for men 'Chrono' Part | 80 26 2 311 778		1
Bridgestone Turanza ER 300 RFT Part | 85 45 2 549 704		2
Rubber valve Part | 36 12 1 116 326		2
BMW Kidsbike Part | 80 93 2 413 749		1
BMW Power halogen bulbs Part | 63 11 2 338 079		1
Touch-up stick set in Kallistograu met. Part | 51 91 2 351 351		1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Replacing clamping collar Flat rate unit | 00 64 015	11 FRU
Muffler clamp Part | 18 30 8 506 992	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: ACHTUNG!,KARO: Fertigstellung bitte bis 04.08.2016 und Fzg. direkt in GA,Werkstatt abgeben!,Danke!,

Replacing windshield Flat rate unit | 51 31 511	34 FRU

Adjusting head-up display Flat rate unit I 62 30 517	1 FRU
Cover, windshield, top Part I 51 31 7 203 121	1
Sound insulation windshield - windscreen Part I 51 48 9 162 739	1
Repair flat rate, window, cold, 1 hr. Part I 83 19 2 289 287	1
Bump stop Part I 51 31 7 288 462	11
Green windshield Part I 51 31 7 333 831	1

—	04/14/2016	Repair	36636 km	00084 Niederlassung Saarbrücken BMW AG, Saarbrücken	Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: wr liegen im FZG,

Sommerräder montieren Flat rate unit I AZ36 50 6	Local	6 FRU

—	03/04/2016	Warranty	36636 km	00084	Job: F0x F1x N47T N55 N57 Replace air conditioning condenser (part II)

— Job: F0x F1x N47T N55 N57 Replace air conditioning condenser (part II)

Description: F0x F1x N47T N55 N57 Replace air conditioning condenser (part II)

Is interpreted as a repeat visit: No

Customer's own words:

Checking and replacing the air conditioning condenser Flat rate unit I 00 63 329	17 FRU
F0x F1x N47T N55 N57 Replace air conditioning condenser (part II) Defect I 00 64 87 01 00	
Condenser air conditioning Part I 64 50 9 391 489	1
Gasket ring Part I 64 50 8 375 741	1
Gasket ring	1

Part | 64 50 8 374 959

Hex bolt 2
Part | 07 14 7 029 829

— 02/17/2016 Repair 36636 km 00084 Niederlassung Saarbrücken BMW AG, Saarbrücken Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Fa. Mosolf Lack Dellen Local 1
Part | 0000156

— 01/25/2016 Key 36636 km 00084 Key 0

22000	22000	22000	22000	5000	0	35000	22000		0
08/2017	586	586	586		10/2016		08/2017		11/2016

— 08/11/2015 Key 33182 km 00085 Key 0

-5000	0	-5000	0	9000	0	40000	24000		0
10/2015		81			10/2016		10/2017		11/2016

— 08/11/2015 Service 33182 km 00084 Niederlassung Saarbrücken, Saarbrücken Manual

✓		✓							

— 08/11/2015 Repair 33182 km 00084 Niederlassung Saarbrücken BMW AG, Saarbrücken Job Job Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Engine oil service Flat rate unit I 00 00 610	3 FRU
Set oil-filter element Part I 11 42 8 507 683	1
BMW Engine Oil LL04 5W30 Part I 83 21 2 405 948	5

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Standard scope of service Flat rate unit I 00 00 105	2 FRU

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service - microfilter Flat rate unit I 00 00 616	3 FRU
Set, microfilter/activ. charcoal filter Part I 64 11 9 272 642	1

— Job

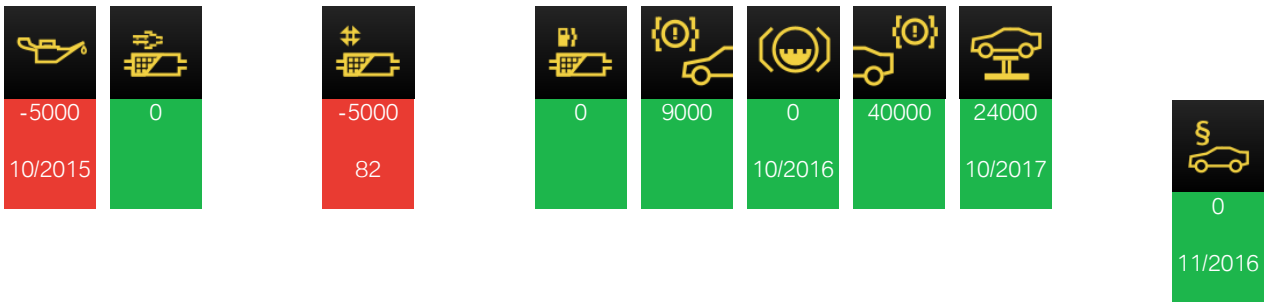
Description:

Is interpreted as a repeat visit: No

Customer's own words:

Outside car wash Flat rate unit I 00 11 319	1 FRU

— 08/10/2015 Key 33169 km 00085 Key 0



—	02/18/2015	Repair	24350 km	00084 Niederlassung Saarbrücken BMW AG, Saarbrücken	Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words: Kunde beanstandet: Motor hat Aussetzer (stottert) und nimmt kein Gas,an Siehe kurzes Schreiben von ZF,Fahrzeug wurde eingeschleppt von ZF !!,zu Pos.60:Testmodul abgearbeitet (2AW),Im Fehlerspeicher D DE ist die AGR-Regelung abgelegt mit AGR-Ventil,klemmt offen/defekt => Testmodul sieht den Ersatz des AGR-Ventil vor,D1170_00000000_18_001,

Carrying out vehicle test Flat rate unit I 00 00 006	4 FRU
Carrying out vehicle diagnosis, ABL Flat rate unit I 61 00 006	2 FRU
Replacing the exhaust-gas recirculation valve Flat rate unit I 11 71 501	5 FRU
EGR-valve Part I 11 71 7 810 871	1
Hose clamp Part I 16 12 1 176 918	1
Hose clamp Part I 07 12 9 952 104	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check in frame of acceptance Flat rate unit I 00 52 054	0 FRU
Outside car wash Flat rate unit I 00 11 319	1 FRU

—	02/18/2015	Warranty	24350 km	00084	Job: Exhaust-gas recirculation valve

— Job: Exhaust-gas recirculation valve

Description: Exhaust-gas recirculation valve

Is interpreted as a repeat visit: No

Customer's own words:

Finishing vehicle assembly (returnable packaging)	4 FRU

Flat rate unit | 00 00 006

Carrying out vehicle diagnosis, ABL — 2 FRU
Flat rate unit | 61 00 006

Replacing the exhaust-gas recirculation valve — 5 FRU
Flat rate unit | 11 71 501

Exhaust-gas recirculation valve
Defect | 11 71 01 83 99

EGR-valve — 1
Part | 11 71 7 810 871

Hose clamp — 1
Part | 16 12 1 176 918

Hose clamp — 1
Part | 07 12 9 952 104

— 02/18/2015 Warranty 24350 km 00084 Job: Exhaust-gas recirculation valve

— Job: Exhaust-gas recirculation valve

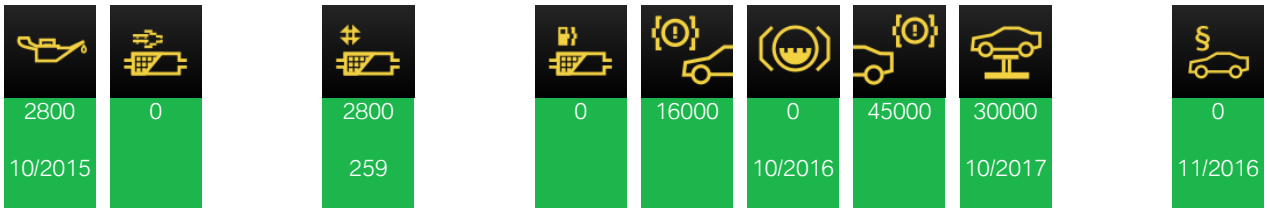
Description: Exhaust-gas recirculation valve

Is interpreted as a repeat visit: No

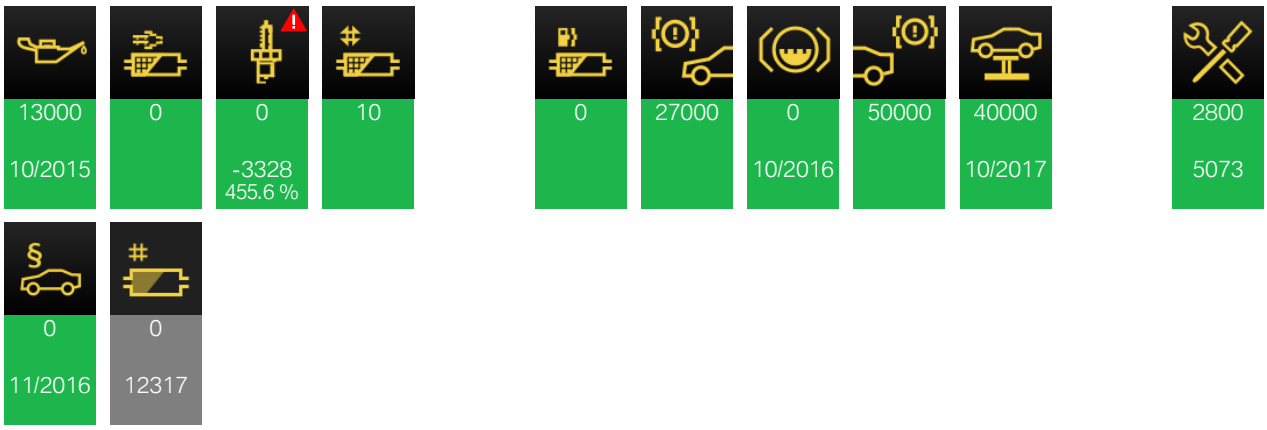
Customer's own words:

Exhaust-gas recirculation valve
Defect | 11 71 01 83 98

— 02/17/2015 Key 24350 km 00085 Key 0



— 07/11/2014 Key 15121 km 00085 Key 0



— 07/11/2014 Repair 15121 km 00084 Job
Niederlassung Job
Saarbrücken Job
BMW AG,
Saarbrücken

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Encode/program control unit(s) 10 FRU
Flat rate unit | 00 61 233

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Outside car wash 1 FRU
Flat rate unit | 00 11 319

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Vehicle check in frame of acceptance 0 FRU
Flat rate unit | 00 52 054

— 07/11/2014 Warranty 15121 km 00084 Job: F07 F10 F11 Program control units (instrument cluster)

— Job: F07 F10 F11 Program control units (instrument cluster)

Description: F07 F10 F11 Program control units (instrument cluster)

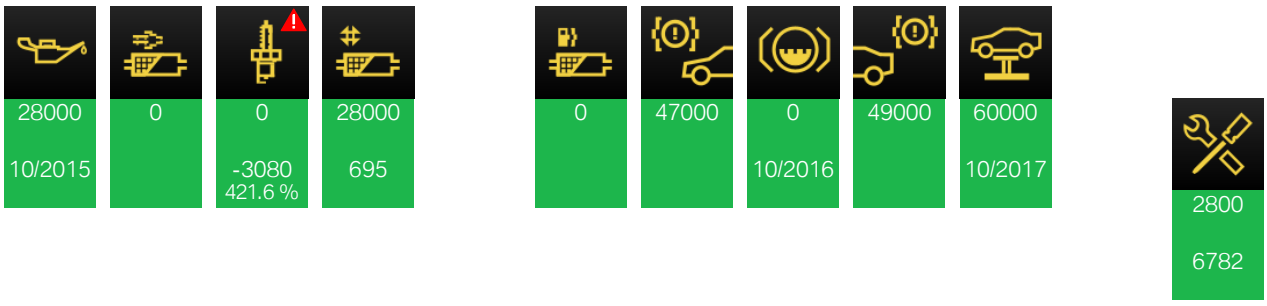
Is interpreted as a repeat visit: No

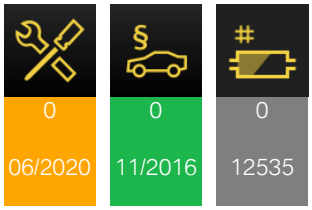
Customer's own words:

Encode/program control unit(s) 10 FRU
Flat rate unit | 00 61 233

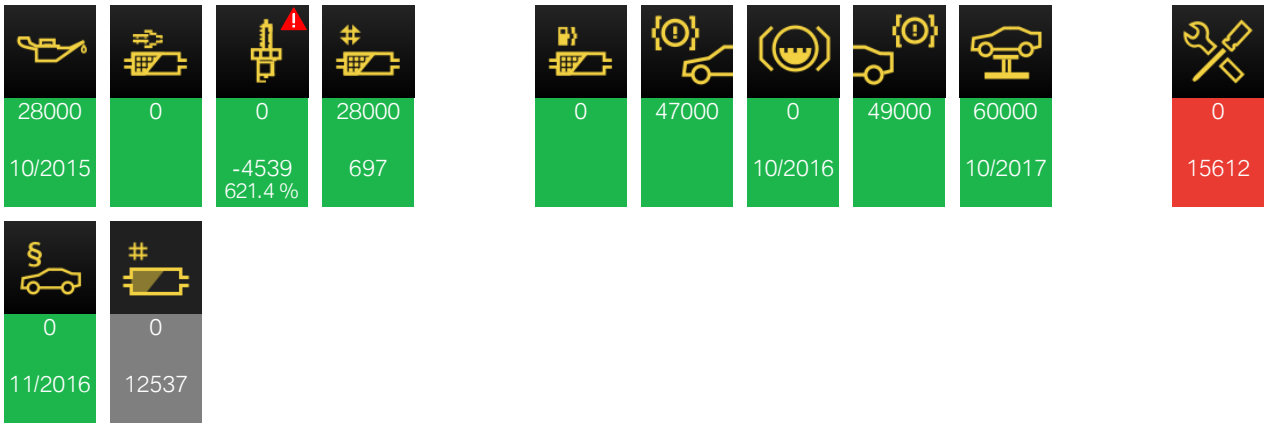
F07 F10 F11 Program control units (instrument cluster)
Defect | 00 62 33 01 00

— 12/05/2013 Key 920 km 00085 Key 0





— 12/02/2013 Key 907 km 00085 Key 0



— 12/02/2013 Repair 920 km 00084 Niederlassung Saarbrücken BMW AG, Saarbrücken Job Job

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Replace windshield Flat rate unit I 51 31 011	36 FRU
Green windshield Part I 51 31 7 333 831	1
Cover, windshield, top Part I 51 31 7 203 121	1
Bump stop Part I 51 31 7 288 462	11
Sensor rain/light/solar/condensation Part I 61 35 9 303 611	1
Repair flat rate, window, cold, 1 hr. Part I 83 19 0 444 145	1

— Job

Description:

Is interpreted as a repeat visit: No

Customer's own words:

Service consultation at the vehicle 0 FRU
Flat rate unit | 00 52 050

Outside car wash 1 FRU
Flat rate unit | 00 11 319

— 11/05/2013 Warranty 1 km 00084 Job: Central gateway module

— Job: Central gateway module

Description: Central gateway module

Is interpreted as a repeat visit: No

Customer's own words:

Finishing vehicle assembly (returnable packaging) 4 FRU
Flat rate unit | 00 00 006

Carrying out vehicle diagnosis, ABL 2 FRU
Flat rate unit | 61 00 006

Central gateway module
Defect | 65 77 41 15 00